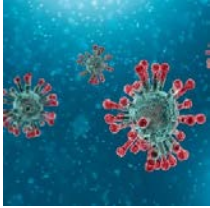


Joint Commission Online

Oct. 21, 2020

Quality and safety

New Heads-Up Reports focus on challenges presented by COVID-19



New Heads-Up Reports are available for accredited organizations.

They focus on inquiries and feedback The Joint Commission has received related to challenges that organizations are facing during the coronavirus pandemic.

Topics for the third-quarter Heads-Up Reports include:

- Hospital and Critical Access Hospital: Emergency privileges
- Ambulatory Health Care: Competency assessments
- Behavioral Health Care: Identifying environmental risks for suicide
- Laboratory: Record keeping for proficiency testing
- Home Care: Plan of care
- Nursing Care Centers: Proactive risk assessment
- Office-Based Surgery: Competency assessments

While Heads-Up Reports typically focus on program-specific topics and themes reported and cited by surveyors during recent surveys, The Joint Commission understands the COVID-19 pandemic has significantly impacted health care organizations across the country. The newly released Heads-Up Reports are aimed at producing a more timely, responsive resource that can help organizations identify quality and safety issues during these chaotic times.

Posted quarterly in the “Resources and Tools” section on an accredited organization’s secure Joint Commission Connect® extranet site, primary accreditation contacts are strongly encouraged to distribute these reports to departments and individuals in their organizations who are involved in the identified processes and are empowered to mitigate any potential risks.

For more information about the Heads-Up Report or to suggest a future topic, organizations may contact their assigned account executive. Organizations also are encouraged to visit The Joint Commission’s [COVID-19 Resources](#) webpage.

Performance measurement

Accelerate PI™ Dashboard Reports added for more programs

Last month, The Joint Commission launched Accelerate PI™ Dashboard Reports for accredited inpatient rehabilitation facilities, long-term acute care facilities and inpatient psychiatric facilities.

The dashboards — which are available to accredited organizations and Joint Commission surveyors — provide performance measurement data on a select subset of measures. The reports are intended to be a springboard for conversations on data, performance measures and quality improvement during the on-site survey process, as well as an ongoing resource to support an organization’s quality journey.

The new reports use the most recent and available external data from the U.S. Centers for Medicare & Medicaid Services’ (CMS) [Hospital Compare](#), [Inpatient Rehabilitation Facility Compare](#) and [Long-Term Care Hospital Compare](#) websites. The Joint Commission chose the following subset of measures from the CMS Compare websites to include in each dashboard:

- Inpatient rehabilitation facilities

In this issue

- New Heads-Up Reports focus on challenges presented by COVID-19
- Accelerate PI™ Dashboard Reports added for more programs
- Up in the blogosphere with The Joint Commission

- Fall with injury
- Discharge to community
- Potentially preventable 30-day post-discharge readmission
- Potentially preventable within stay readmission
- Changes in skin integrity post-acute care: pressure ulcer/injury
- Catheter-associated urinary tract infections (CAUTI) in intensive care units and select wards
- Clostridium difficile (C. diff) intestinal infections
- Long-term acute care facilities
 - Application of percent of residents experiencing one or more falls with major injury (long stay)
 - Discharge to community
 - Potentially preventable 30-day post-discharge readmission
 - Changes in skin integrity post-acute care: pressure ulcer/injury
 - Central line-associated bloodstream infections
 - Catheter-associated urinary tract infections (CAUTI) in intensive care units and select wards
 - Clostridium difficile (C. diff) intestinal infections
- Inpatient psychiatric facilities
 - Transition record with specified elements received by discharged patients
 - Timely transmission of transition record

The dashboard report — which is posted in the “Resources and Tools” section of an accredited organization’s secure Joint Commission Connect® extranet site — represents each organization’s relative performance on each of the selected measures. For each measure, the dashboard shows that organization’s performance compared to national, state and Joint Commission-accredited organization averages. The dashboard is not a scorable element on survey but rather a tool to facilitate discussion about ongoing quality improvement work. For example, surveyors may ask an organization how it addresses the subset of performance measures in the report and what action(s) the organization is taking to improve processes.

For more information about the dashboard reports, organizations may contact their designated account executive.

Resources

Up in the blogosphere with The Joint Commission

Ambulatory Buzz — [Advanced Total Hip and Total Knee Replacement Certification – What to Expect](#): Has your ambulatory surgery center (ASC) considered pursuing The Joint Commission’s Advanced Total Hip and Total Knee Replacement (THKR) Certification? Have you wondered if THKR Certification is right for your ASC? And what does the on-site review process look like? Learn more in a blog post written by Loren Salter, Associate Director, Disease-Specific Care Certification.

Learn more about [Joint Commission Resources](#)’ offerings online or call 877-223-6866.

