

Distribution Guide – Speak Up™ About Your Medications

SpeakUp[™]
ABOUT YOUR MEDICATIONS



Medication safety is a team effort. You, your doctor, pharmacist, and other caregivers all have a role in making sure you get the right medication, take the correct dosage, and avoid bad reactions. It's important to know what questions to ask about a new medication and to Speak Up if something doesn't sound right.

A new patient safety campaign from The Joint Commission — Speak Up™ About Your Medications — is designed to educate patients on:

- The importance of having, updating and appropriately sharing your medication list.
- Questions to ask your doctor and pharmacist about new medications.
- Tips for the safe use of medication both at home and in the hospital.
- Tips for safely storing and disposing of medications.

Hospitals and Critical Access Hospitals:

- Post the infographic in waiting rooms, by or inside elevators, and in the cafeteria or break areas.
- Include the infographic in admission packets.
- Feature the infographic in your hospital's newsletter or on your organization's website.
- Share the infographic and video at safety meetings and with your hospital's board of directors and other leadership groups.
- Play the video in waiting rooms or treatment rooms.
- Run the video on patient televisions in their rooms.

- Provide the infographic to your customer advocacy department as a resource.
- Provide a link to the entire Speak Up campaign on your organization's website.

Ambulatory Care Facilities:

- Post the infographic in waiting rooms and in patient recovery rooms.
- Provide tabletop versions of the infographic as reading material in waiting rooms.
- Add the infographic to admission packets.
- Include the infographic or video in any patient newsletters or other external promotional materials.
- Share the infographic and video at safety meetings and with your organization's board of directors and other leadership groups.
- Play the video in waiting rooms or run the video on patient televisions in their rooms.
- Provide the infographic at any welcome desk for patient visitors.
- Provide a link to the entire Speak Up campaign on your organization's website.

Behavioral Health Care and Human Services Organizations:

- Post the infographic in waiting rooms and other entryways.
- Add the infographic to admission packets.
- Include the infographic or video in any newsletters or other external promotional materials.
- Share the infographic and video at safety meetings and with your organization's board of directors and other leadership groups.
- Play the video in communal living areas.
- Provide the infographic at any welcome desk for visitors.
- Provide a link to the entire Speak Up campaign on your organization's website.

Home Care Organizations:

- Post the infographic on your website.
- Add the infographic to informational packets.
- Include the infographic or video in any newsletters or other external promotional materials.
- Share the infographic and video at safety meetings and with your organization's board of directors and other leadership groups.

Nursing Care Centers and Assisted Living Communities:

- Post the infographic in waiting rooms and other entryways.
- Add the infographic to admission packets.
- Include the infographic or video in any newsletters or other external promotional materials.
- Share the infographic and video at safety meetings and with your organization's board of directors and other leadership groups.
- Play the video in communal living areas.
- Provide the infographic at any welcome desk for visitors.

[Download all the Speak Up™ About Your Medications resources.](#)