

# Orthopedic Certification Program Overview Providing Pathways for Excellence and Quality

Brian R. Johnson, Ph.D. Associate Director, Hospital Certification The Joint Commission





Advanced Total Hip and Knee Replacement Certification



## Today's Agenda

### **Welcome and Purpose**

Beth Bozzelli, VP, Surgical Services, Lifepoint Health

### Joint Commission Core & Advanced Program Overview

Brian R. Johnson, Associate Director, The Joint Commission

### **AAOS Registries for Advanced Certification**

Phillip Dwyer, General Manager, AAOS

### **Application & Review Process, Timeline & Resources**

- Brian R. Johnson, Associate Director, Hospital Certification
- Katie Reff, Project Director, Healthcare Standards Development

**Q & A** 



# Orthopedic Certification Perspective

Over the next 20 years hip replacements are expected to grow by 174% and knee replacements by 673% according to a study presented at the American Academy of Orthopedic Surgeons.

### Challenging Environment...

- Financial Payors, Revenue, Expenses, Staff Turnover
- Scrutiny Media, Payers, Regulators, Employees, Patients
- Uncertainty Economy, Politics, Clinical Research

#### What we do know...

- There will continue to be people whose quality of life is poor, and long-term health are at risk, due to osteoarthritis of the joints and/or spine issues
- You and your teams are VERY successful performing these procedures

### Orthopedic Systems of Care



### Benefits of Orthopedic Certification

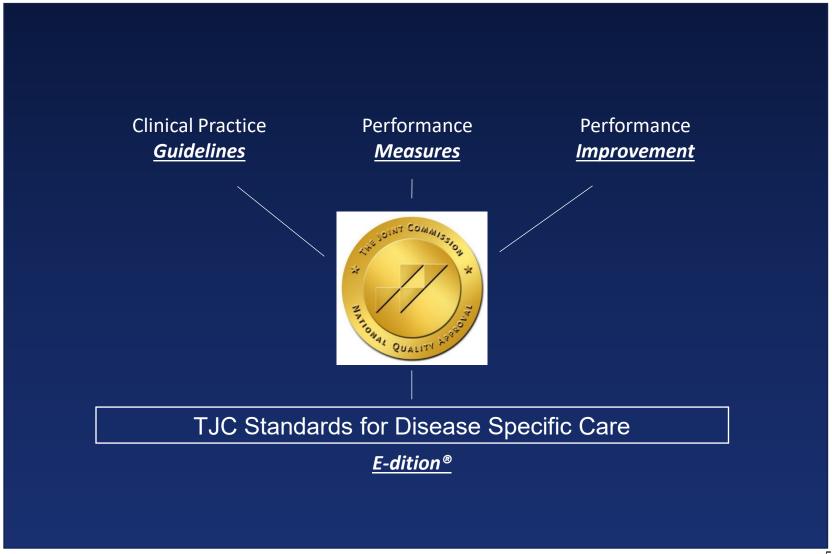
One of the ways Hospitals and Ambulatory Surgery Centers are driving sustainability and success is through Advanced Total Hip & Knee Replacement and Advanced Certification in Spine Surgery programs with TJC

- Provide organizations with a pathway to excellence
- Provide a framework to improve patient outcomes
- Reduce variation in care delivery
- Establish a consistent approach to care, reducing the risk of error
- Demonstrate commitment to a

- higher standard of clinical service
- Organize teams across the continuum of care
- Provide a competitive edge in the marketplace
- Enhance staff recruitment and development

### The Foundation of Joint Commission Certification





### Orthopedic Systems of Care



### Orthopedic Core (Basic) Certification Options

The Joint Commission offers many types of certification for orthopedic programs for Joint Commission-accredited facilities, including:

- Core Hip Replacement
- Core Knee Replacement
- Core Spine Surgery
- Core Orthopedic Rehabilitation

### **Key Requirements**

- Hospital or ambulatory surgery center (ASC) only
- Visit and communication with peri-operative team, discussion with staff regarding hand-offs
- Standardized clinical practice guidelines and order sets
- Review of post-operative patient education, discharge process
- Should be considering, if not implementing, some form of functional outcome measures

### Orthopedic Systems of Care



### Core Vs. Advanced: What's the Difference

Compare Core Hip or Core Knee versus Advanced Certification for THKR, and choose the level of certification appropriate for your organization.

Core Certification	Advanced Certification
Core Disease-Specific Care Standards	Core Disease-Specific Care Standards plus program-specific requirements
Perform hip or knee replacement, or both for Combined Certification	Provide both total hip and total knee joint replacement procedures
1-day review	2-day review, including review of a patient on-site undergoing a hip or knee replacement surgery
No intraoperative observation	Intraoperative observation
Organization chooses performance measures: At least two of the four measures must be clinical	Standardized performance measures
No registry participation is required	Participation in the American Joint Replacement Registry (AJRR)

### The Gold Standard in

Advanced Total Hip & Knee Replacement Certification and Advanced Certification for Spine Surgery

The Joint Commission offers this certification in collaboration with the American Academy of Orthopaedic Surgeons (AAOS).





**Advanced Total Hip and Knee Replacement Certification** 



### History of Collaboration: AAOS & TJC

### Effective January 1<sup>st</sup>, 2019

- Advanced Total Hip & Knee Replacement

### Effective July 1st, 2021

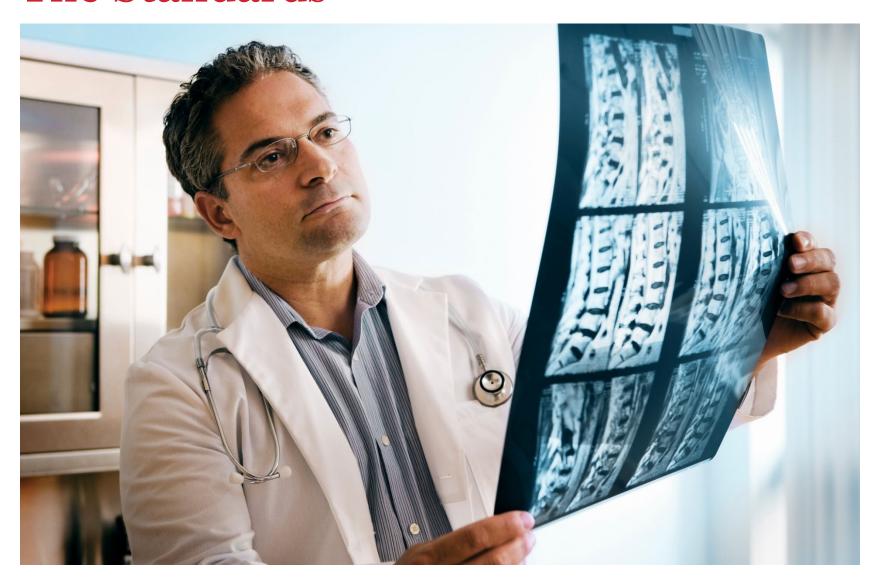
Advanced Certification for Spine Surgery

### Through these collaborations:

- Jointly oversee scientific issues, performance measurement, quality improvement activities, education, data sharing and research related to the certification
- Continued commitment to constantly assessing and evaluating quality for the safety and benefit of orthopedic patients

## The Standards





## Both Core and Advanced Orthopedic Program Standards

There are 6 chapters of standards in E-dition® and the Comprehensive Certification Manual for Disease-Specific Care Including Advanced Programs for Disease-Specific Care

- 1. CPR: Certification Participation Requirements
- 2. DSPR: Program Management
- 3. DSDF: Delivering or Facilitating Clinical Care
- 4. DSSE: Supporting Self Management
- 5. DSCT: Clinical Information Management
- 6. DSPM: Performance Measurement

9/28/2023



## Example: Core vs Advanced Standards

## Standards

### DSPM: Performance Measurement Chapter

Standard DSPM.03 -

The program collects measurement data to evaluate processes and outcomes.

**Note:** Measurement data must be internally trended over time and may be compared to an external data source for comparative purposes.

#### Elements of Performance for DSPM.03

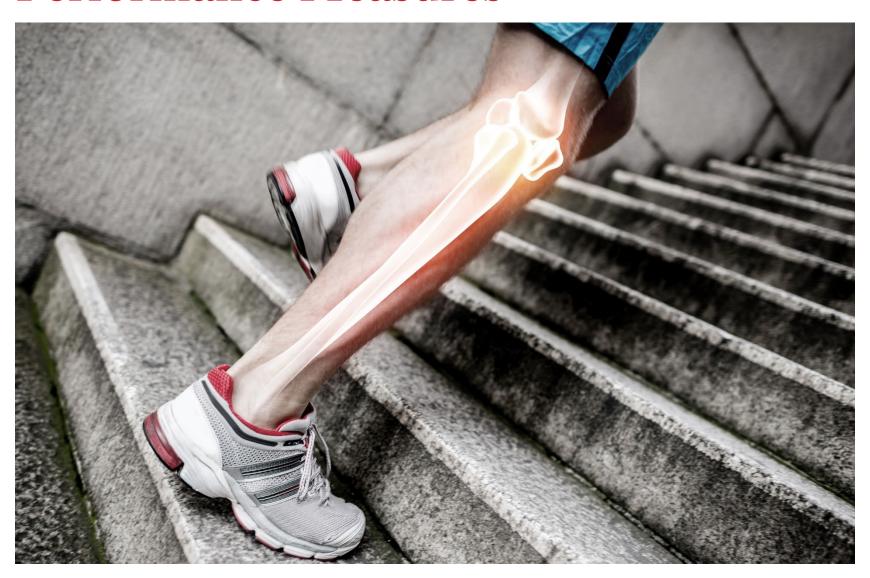
1. The program selects valid, reliable performance measures that are relevant to the target population and based on clinical practice guidelines or other evidence-based practice.

#### Requirement Specific to Total Hip and Total Knee Replacement

- a. Using the organization's established performance improvement process, the program monitors, at a minimum, the following:
  - Infection (mechanical, wound)
  - Blood management, including interoperative blood loss, transfusion rates, blood product utilization, and blood conservation methods including the use of tranexamic acid
  - Readmission rate

## Performance Measures







### Core Performance Measures (Examples)

### DSPM: Performance Measurement

### Non - Standardized Performance Measures for Core Hip, Knee or Spine Surgery

- 4 Self Selected PMs Reported to Joint Commission (Min. of 2 must be Clinical)
- Post-operative Ambulation Same Day of Surgery
- Regional Anesthesia
- Pre-Operative Health Status Assessment (VR-12 or PROMIS-Global) and Functional Assessment (HOOS/KOOS)
- Discharge to Home
- Improvement in Pain Reporting at Discharge
- Pain Management
- Patient Education / Joint Class / Post-Op
- Re-Admit Rates
- Time to ambulation
- Length of Stay
- Patient Satisfaction



## Advanced Hip/Knee (THKR) Performance Measures DSPM: Performance Measurement

#### 5 - Standardized Performance Measures for THKR

- Reported to The Joint Commission
- THKR 1: Regional Anesthesia
- THKR 2: Postoperative Ambulation on Day of Surgery
- THKR 3: Discharged Home
- THKR 4: Pre-operative Functional/Health Assessment
- THKR 5: Post-operative Functional/Health Assessment



## Adv. Spine Surgery (ACSS) Performance Measures DSPM: Performance Measurement

#### 4 - Standardized Performance Measures for ACSS

- Reported to The Joint Commission
- ACSS 1: Surgical Site Infection Rates
- ACSS 2: New Neurological Deficits
- ACSS 3: Unplanned Return Visit to the OR
- ACSS 4: Pre-Operative and Post-Operative Patient Reported Outcomes (PROs)



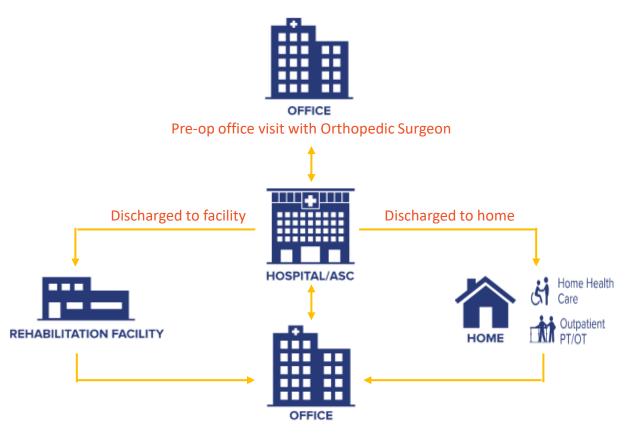
# THKR and ACSS Advanced Paradigm

- Patient-centered care from consultation through follow-up
- All sites of procedure (ASC, hospital, inpatient or outpatient)
- Instructions and advice provided to patients and caregivers
- Standardization (order sets, etc)

- Staff proficiency in all patient settings and transition of care
- Shared decision-making with patient throughout continuum of care
- Collaboration among the clinical team
- Ongoing improvement processes

## Scope of Certification THKR and ACSS







### Eligibility Requirements

# Advanced Total Hip and Knee Replacement Certification (THKR)

- Hospital or Ambulatory Surgery Center (ASC)
- Accredited by The Joint Commission or other Organization or State
- Organization performs both Total Hip Joint Replacements and Total Knee Joint Replacements
- Must have served a minimum number of 10 hip and 10 knee patients
- Participation in American Joint Replacement Registry (AJRR)



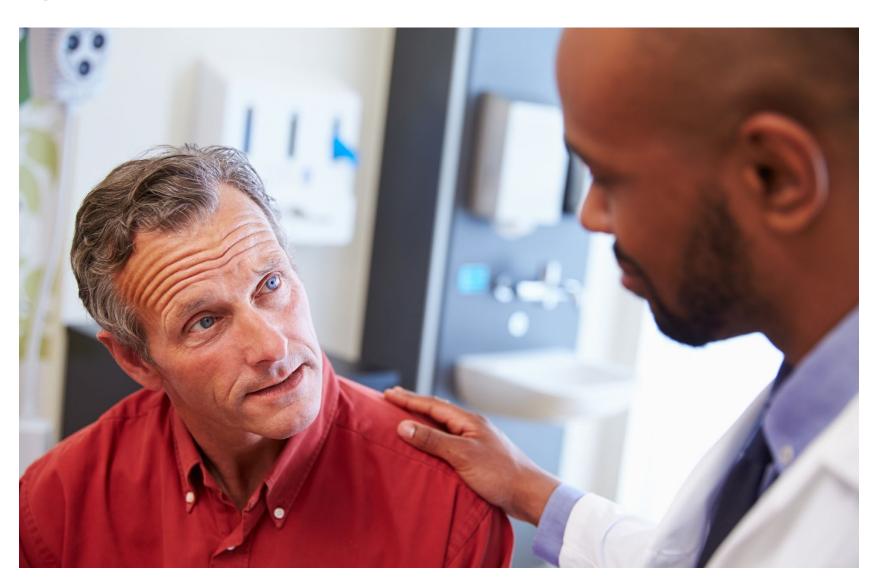
### Eligibility Requirements

## Advanced Certification for Spine Surgery (ACSS)

- Hospital or Ambulatory Surgery Center (ASC)
- Accredited by The Joint Commission or other Organization or State
- Organization will be surveyed for these procedures: cervical, thoracic and lumbar
- Must have served a minimum number of 200 patients, then ongoing threshold of 200 per year
- Participation in American Spine Registry (ASR)

## Questions - Standards or PMs? The Joint Commission







#### Registry Program

Improving Orthopaedic Care Through Data

# Registry Program Overview

www.aaos.org/registries

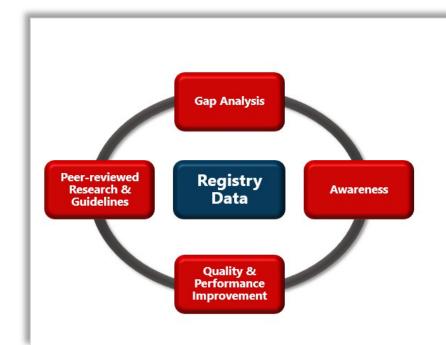
**Phillip Dwyer** 

General Manager, Registry Engagement

## **AAOS Family of Registries**



## **Registry Goals**



### **Registry Effort Goals**

- ✓ Collect unique clinical information demonstrating real-world practice
- ✓ Enable *performance measurement* by physicians for physicians
- ✓ Facilitate national registry-driven quality improvement programs
- ✓ Support novel scientific research

## Registry Data Collection | Core Data Elements

#### **Procedure**

#### **Patient**

- Name (Last, First), Date of Birth, SSN
- Diagnosis (ICD-10)
- Gender
- Race/Ethnicity
- Height + Weight/Body Mass Index
- Payer Status

#### **Site of Service**

Name and Address (TIN/NPI)

#### Surgeon

Name (NPI)

#### **Procedure**

- Type (ICD-10, CPT)
- Date of Surgery
- Implants (Manufacturer, Lot #)
- Anesthesia Type

These *Core Data Elements* are collected across all AAOS and Collaborative Registries.

#### Procedure, continued

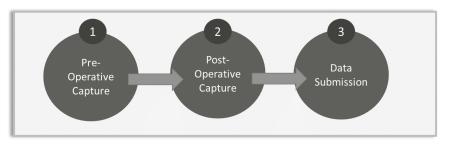
- Length of Stay
- American Society of Anesthesiologists Score
- Charlson Comorbidity Index (CCI)

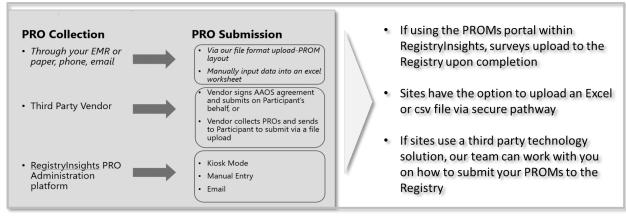
### **Comorbidities & Complications**

- Comorbidities (ICD-10)
- COVID-19 as prior diagnosis
- Height + Weight/Body Mass Index
- Length of Stay
- American Society of Anesthesiologists Score
- Charlson Comorbidity Index (CCI)
- Operative and Post-operative Complications

### **PROMs**

Registry participants may submit data to the registry or utilize the registry portal to collect patient reported outcomes. The portal supports multiple workflow options for collection (i.e. computer, tablet device, paper methods).







### **PROMs Intervals**

Collection Interval	Definition
Baseline/Pre-operative*	From 90 days before procedure to the date of procedure
90 days/3 months*	From 30 days after procedure to 150 days after procedure
6 months	From 150 days after procedure to 210 days after procedure
12 months	From 270 days after procedure to 425 days after procedure
Yearly	Every year after procedure, +/- 60 days after procedure anniversary

<sup>\*</sup>TJC PROMs Metric Intervals



# Delivering Value for AANS & AAOS Spine Surgeons



On-demand practice and surgeon specific dashboards



Comparison to national performance benchmarks



Monitor
longitudinal patient
outcomes
(Medicare data)



Maintenance of Certification credit (ABOS and ABNS)



Qualify for national distinction programs (Aetna, AAAHC, Blue Distinction, DNV, TJC)



CMS quality improvement programs (MIPS & BPCI-A)



Improve the value of care delivered to patients

## **Data Reuse Opportunities**

Confirmed ROI for participants include:

ABOS Maintenance of Certification (MOC) and ABNS Continuous Certification (CC) Programs

Aetna Institutes of Quality (IOQ) Orthopaedic Surgery

BlueCross BlueShield Blue Distinction Specialty Care

Centers for Medicare & Medicaid Services (CMS) Merit-

based Incentive Payment System (MIPS) Quality

Payment Program (QPP)

**CMS Bundled Payments for Care Improvement** 

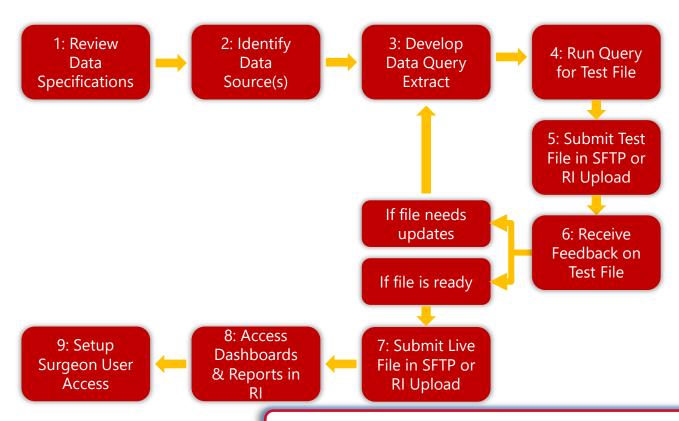
Advanced (BPCI-A)

CMS MIPS Promoting Interoperability (PI)

DNV GL Orthopaedic Center of Excellence

For more information visit: www.americanspineregistry.org/data-reuse-opportunities/

## **Registry Data Submission Process**



 ${}^*\!Recently \ submitted \ files \ can \ always \ be \ reviewed \ for \ rejections \ or \ flags \ in \ RegistryInsights \\ {}^{\circledR} \ (RI)$ 

\*\*Data should be submitted at least quarterly with best practice being at least monthly

## TJC Advanced THKR Certification



Advanced Total Hip and Knee Replacement (THKR) Certification

- •A minimum of 10 patients
- Participate in AJRR
- •3 components to certification:

Standards of clinical care delivery

Use of clinical practice guidelines

Performance measurement

5 measures captured through data elements in procedure and PROMs submission

## **THKR Measures**

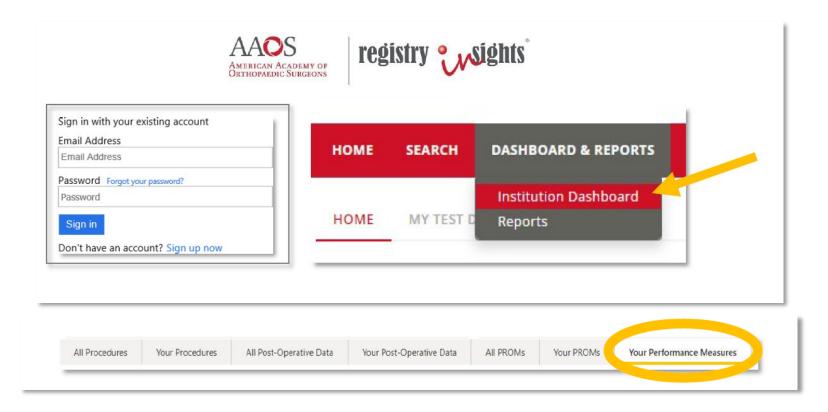
Measure Name	Description	Numerator	Denominator
THKR-1 Regional Anesthesia	Patients with regional anesthesia attempted or performed including spinal and epidural blocks and peripheral nerve blocks	Patients undergoing and total hip or total knee replacement with regional anesthesia performed	Patients undergoing a total hip or total knee replacement
THKR-2 Postoperative Ambulation on the Day of Surgery	Patients who ambulated postoperatively the day of surgery or ambulated in the PACU or within 4 hours of discharge from the PACU	Patients undergoing total hip or total knee replacement who ambulated postoperatively the day of surgery or ambulated in the PACU or within 4 hours of discharge from the PACU	Patients undergoing a total hip or total knee replacement
THKR-3 Discharged to Home	Patients discharged to home following a total hip or knee replacement	Patients discharged to home following a total hip or knee replacement	Patients undergoing a total hip or total knee replacement
THKR-4 Preoperative and THKR-5 Postoperative Functional/Health Status Assessment	Percentage of patients submitted to AJRR who completed the general health (VR-12 or PROMIS-Global) and joint specific (HOOS Jr./subscales or KOOS Jr./subscales) functional status assessments: Within 90 days prior to surgery and 90 days postoperatively.		

## **AJRR Procedure Data Elements**

гіеіц ічате	Required	Acceptable Data Values and Format		
TJC_AnesthesiaType	Required for TJC Certification	1-7 (1=General; 2=Spinal; 3=Epidural; 4=Nerve Block: Lumbar Plexus/Psoas/etc. (hip); 5= Femoral/Sciatic/Adductor/etc. (knee); 6= Not reported or NR; 7= Monitored Anesthesia Care (MAC)); PLEASE NOTE: a comma separation may be used if there is more than one technique administered (e.g., "1, 4").		
TJC_Rgnl_Ansth_Exemptio	Required for TJC Certification	1-6 (1=Attempted and failed; 2=Not attempted; 3=Contraindicated; 4=Not indicated; 5=Unknown; 6=Not reported or NR)		
TJC_Ambulation	Required for TJC Certification	1-5 (1=Yes, Ambulation Day of Surgery or 4 hours from PACU discharge; 2=No, Ambulation Day of Surgery or 4 hours from PACU discharge; 3=No, other medical factors preventing ambulation; 4=Unknown; 5=Not reported or NR)		
TJC_DSCHDISPCODE	Required for TJC Certification	## or not reported or NR  Any valid CMS Patient Discharge Status Code. Common codes used are: 01=Discharged to Home or Self Care (routine discharge); 02 =Discharged/Transferred to a Short-term General Hospital for Inpatient Care; 03=Discharged/Transferred to a Skilled Nursing Facility (SNF) with Medicare Certification in Anticipation of Skilled Care;  C 04=Discharged/Transferred to a Intermediate Care Facility (ICF); 05=Discharged/Transferred to a designated cancer center or children's hospital; 06=Discharged/Transferred to Home Care of Organized Home Health Service Organization; 07=Left against Medical Advice or Discontinued Care; 09=Admitted as an Inpatient to this Hospital (This code is for use only on Medicare outpatient claims, and it applies only to those Medicare outpatient services that begin greater than three days prior to an admission.); 20=Expired (This code is used only when the patient dies.); 90=Discharged/transferred to an inpatient rehabilitation facility (IRF) including rehabilitation distinct part units of a hospital with a planned acute care hospital inpatient readmission		
TJC_Discharge_Exclusion	Required for TJC Certification	1=Yes, 2=No, 3=Unknown, 4=Not reported or NR	<ul> <li>Additional procedure data used t</li> </ul>	
TJC_Admit_Source	Required for TJC Certification	1-5 (1=Home; 2=SNF and/or Other Healthcare Facilities; 3=Other; 4=Unknown; 5=Not re	<ul><li>Procedure &amp; Diagnosis Code</li><li>Patient Death Date</li></ul>	
Procedure Layout Po	Op Layout PROM	Is Layout ICD10-PCS Triggering Codes ICD9-PCS Triggering Codes CPT Triggering C	<ul> <li>Procedure Date</li> </ul>	

- Additional procedure data used to calculate measures:
  - Procedure & Diagnosis Codes
  - · Patient Death Date
  - Procedure Date
  - PROMs Completion Date & Submitted Surveys
  - Admit and Discharge Dates

## RegistryInsights Dashboard Metrics

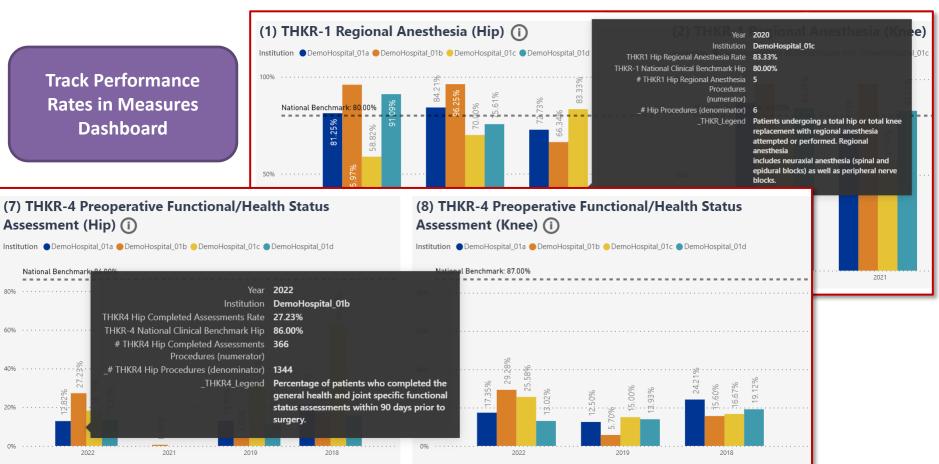


## RegistryInsights Dashboard Metrics

**Track Performance Rates in Measures Dashboard** 

Assessment (Hip) (i)

National Benchmark



### **Dashboards | Performance Metrics**

# Post-Discharge Complications

Complication Rates for Infection, Mechanical Complication, Fracture, Loosening, and Instability

**Readmissions** by Complication Type

## Performance Measures

Post-op Ambulation, Regional Anesthesia, Discharge to Home

Completion of 90-day pre- and post-op PROMs

SSI, Mortality, 90-day Readmission Patient-Reported
Outcome Measures
(PROMs)

Tracking linked pre-op, 90-day post-op, and 1-year post-op PROMs

National Outcomes
Comparison for Mean
Scores and 1-year MCID

CJR/IQR THKR PRO-PM Extract with HOOS/KOOS & PROMIS-10/VR-12 Data

## **Timeline for a TJC Site Visit**



Onboarding:

1-3 months

Populated Dashboards:

10 patients worth

Schedule a site visit with TJC:

6 months

## TJC Advanced Certification in Spine Surgery

- ACSS
  - A minimum of 200 cases
  - Participation in ASR
  - 3 components to certification:
    - Standards of clinical care delivery
    - Use of clinical practice guidelines
    - Performance measurement
      - 8 measures captured through data elements in 90-day post-op and PROMs submission







## **ACSS Measures**

Measure Name	Description	Denominator	Numerator
Surgical Site Infection Rates	Patients with a pot- operative surgical site infection identified within 90 days after the primary procedure.	All primary cervical and lumbar degenerative spine cases submitted to ASR.	Spine cases with documented surgical site infection within 90 days of the primary procedure.
New Neurological Deficits	Patients with new neurological deficits present within 90 days after the primary procedure.	All primary cervical and lumbar degenerative spine cases submitted to ASR.	Spine cases with new unexpected neurologic deficit with focus motor strength that is a 3/5 or worse.
Unplanned Return Visit to the OR	Patients who had an unplanned return to the OR within 90 days of the primary procedure.	All primary cervical and lumbar degenerative spine cases submitted to ASR that are not multi- stage procedures.	Spine cases that are not multi-stage procedures, with unplanned return visits to the operating room.
Pre-operative and Post-operative Patient Reported Outcomes (PROs)	Proportion of patients submitted to ASR who completed the general health and spine specific functional status assessments:  90 days prior to surgery and 90 days post-operatively.		

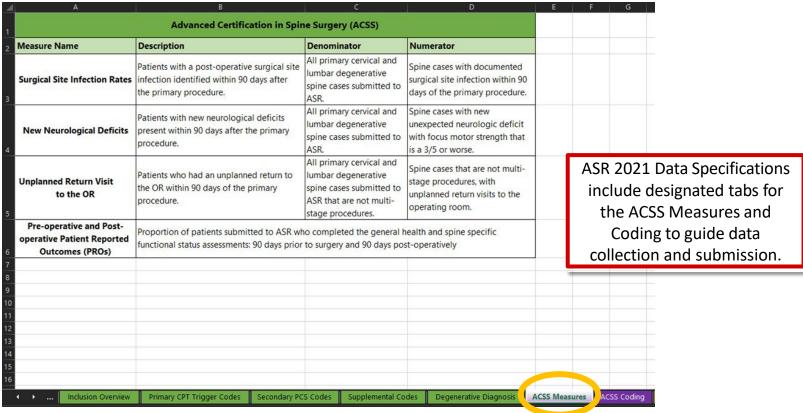


## **ACSS Data Collection**

Measure Name	Data Element Collection
Surgical Site Infection Rates	Surgical site infection rates would be identified by ICD-10 coding in the ASR data specifications. For additional information on SSI per the criteria set forth by the CDC and the Surveillance for Surgical Site Infection (SSI) Event, please refer to this document: <a href="https://www.cdc.gov/nhsn/pdfs/pscmanual/9pscssicurrent.pdf">https://www.cdc.gov/nhsn/pdfs/pscmanual/9pscssicurrent.pdf</a>
New Neurological Deficits	New Neurological deficits would be identified by ICD-10 coding (see ASR data specifications)
Unplanned Return Visit to the OR	Unplanned return visits to the OR would be identified by ICD-10 coding (see ASR data specifications)
Pre-operative and Post-operative Patient Reported Outcomes (PROs)	Sites would submit one general health and one spine specific functional status assessments currently accepted by ASR.  ASR accepts the following assessments: PROMIS-10, VR-12, ODI, NDI, PROMIS Physical Function, Numeric Rating Scale, PROMIS-CAT, PROMIS-29, PROMIS Pain Interference, PROMIS Emotional Distress Depression, PROMIS Emotional Distress Anxiety, EQ-5D

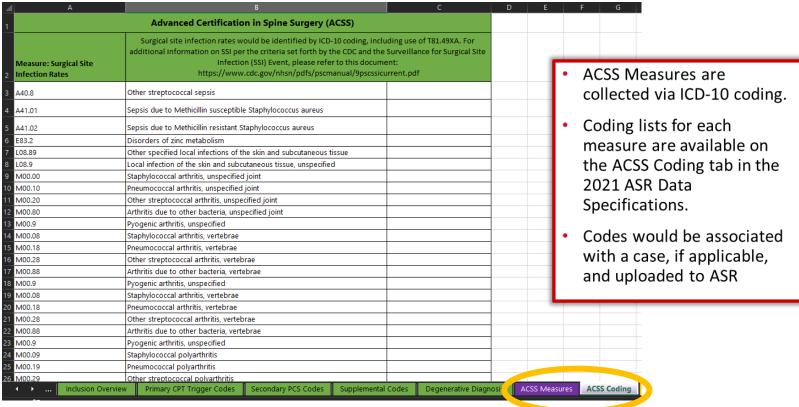


## **ACSS Data Collection | Specifications**



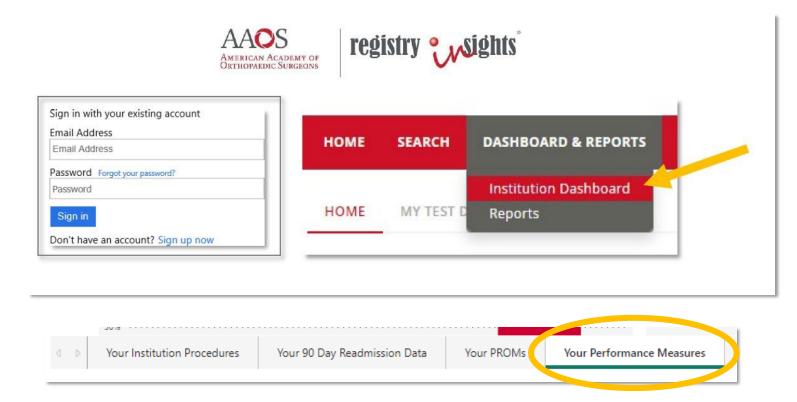


## **ACSS Data Collection | Coding**





## RegistryInsights® Dashboard Metrics





RegistryInsights Dashboard

**Metrics** (6) Cervical Surgical Site Infection Rates (i) (7) Lumbar Surgical Site Infection Rates (i) Procedure Site Registry Test Hospital 1 Procedure Site Registry Test Hospital 1 20.29% **Track Performance Rates in Measures Dashboard** (8) Cervical New Neurological Deficits (i) (9) Lumbar New Neurological Deficits (i) 44.93% 15,91% (10) Cervical Unplanned Return Visit to the (11) Lumbar Unplanned Return Visit to the OR (i) OR (i) Procedure Site Registry Test Hospital 1 Procedure Site Registry Test Hospital 1 9.09% Procedure Site Registry Test Hospital 1 ACSSUnplannedReturnRate 9.09% 2.42% within 90 days of the original procedure out of



Registry Program
Improving Orthopaedic Care Through Data

## **Dashboards | Performance Metrics**

Post-Discharge Complications

**Complication Rates** by diagnosis

Linked Revisions & Readmissions by Complication Type

90-day SSI, Mortality, & Readmission

Patient-Reported Outcome Measures (PROMs)

Completion of 90-day pre- and post-op PROMs

Tracking linked pre-op, 90-day post-op, and 1-year post-op PROMs

## **Timeline for a TJC Site Visit**



Onboarding:

1-3 months

Populated Dashboards:

200 patients worth

Schedule a site visit with TJC:

6 months



#### Registry Program

Improving Orthopaedic Care Through Data

## **Questions?**

RegistryInfo@aaos.org

www.aaos.org/registries

# Certification Application & Review Process

**Resources & Timelines** 



#### Core & Advanced Certifications

## Roadmap to Application





Contact <u>certification@jointcommission.org</u>.

#### **Pre-Application**

- Review Standards in E-dition<sup>®</sup> and analyze gaps
- Review Standardized Performance Measures
- Identify Clinical Practice Guidelines
- Complete Performance Improvement Plan
- Establish a Ready Date

#### Complete Application on Connect® portal (4-6 Mon Prior Onsite Review)

No Performance Measure data required at time of submission

#### **Prepare for Onsite Review**

- Use the Review Process Guide on Connect® portal
- Upload most recent 4 months of measure data

#### **Onsite Review**

- 30 days advance notice
- 1 reviewer, 1 day for Core Hip, Knee & Spine Surgery Certifications
- 1 reviewer, 2 days for Advanced THKR & ACSS

#### Resources for The Onsite Review



How to prepare



Disease-Specific Care Certification Review Process Guide 2023



#### **Review Process Guide**

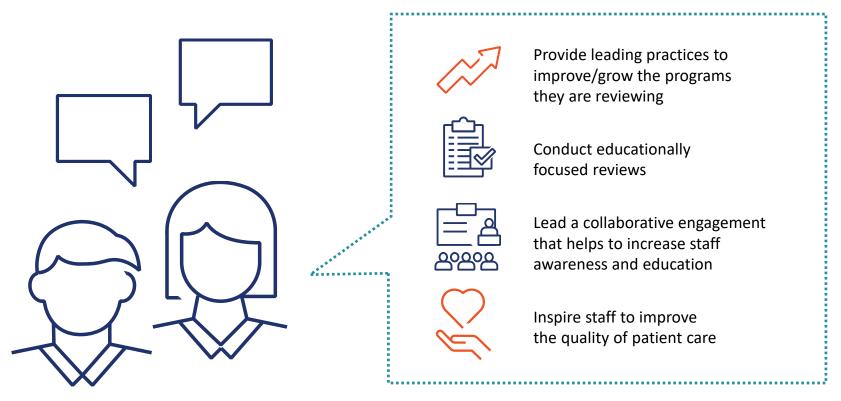
- The purpose of this activity guide is to inform organizations about how to prepare for the Disease Specific Care onsite certification review, including:
  - Identifying ways in which the organization can facilitate the onsite review process
  - Describing logistical needs for the onsite review
- Details provided
  - The purpose of the activity
  - Descriptions of what will happen during the session
  - Discussion topics, if applicable
  - Recommended participants
  - Any materials required for the session

#### **Joint Commission Reviewers**



Provide best-in-class expertise and create a collaborative experience for our certifying organizations

Our reviewers are subject-matter experts in the program being reviewed and provide enormous value for your organization:



#### The Onsite Review



#### What to expect

#### Tracer Methodology

- Patients selected to trace
- Using the medical record, processes and protocols as a guide
  - reviewers go wherever the patients go
  - patient arrival through discharge
- Walk through your program
- Engagement, discussion and observation with all levels of staff

#### **Closing Conference**

- Final report will be presented and available through Connect®
- Any Requests for Improvement (RFIs) will be identified and explained by the reviewer



#### **Elements of Onsite Review**

- Opening conference
- Reviewer planning session
- Individual patient tracers
- Data/System tracer
- Competency, credentialing and privileging discussion
- Special issue resolution session, and report prep
- Closing conference

60-day RFI Resolution Window



# What's Next After Obtaining Your Certification Advertise your Achievement



## What's Next: Get Provider Designations



#### Aetna's Institutes of Quality Program (IOQ) for THKR & ACSS

#### What is Aetna's Institutes of Quality (IOQ)?

The IOQ program is part of Aetna's quality improvement strategy to improve the service, quality and safety of health care. The IOQ is a national network of health care facilities that offer specialized care. Aetna's Institutes of Quality (IOQ) publicly recognizes and designates hospital and ambulatory surgical centers that have demonstrated quality care for common surgical procedures based on measures of clinical performance, access and cost. IOQ facilities are highlighted by Aetna as preferred providers to members having met specific thresholds for quality.

Aetna's IOQ for orthopedic care requires Joint Commission Advanced THKR certification as a mandatory requirement for both hospitals and ASCs. To maintain designation, facility must comply with IOQ program requirements.

#### How do I know if my organization is a member of the IOQ?

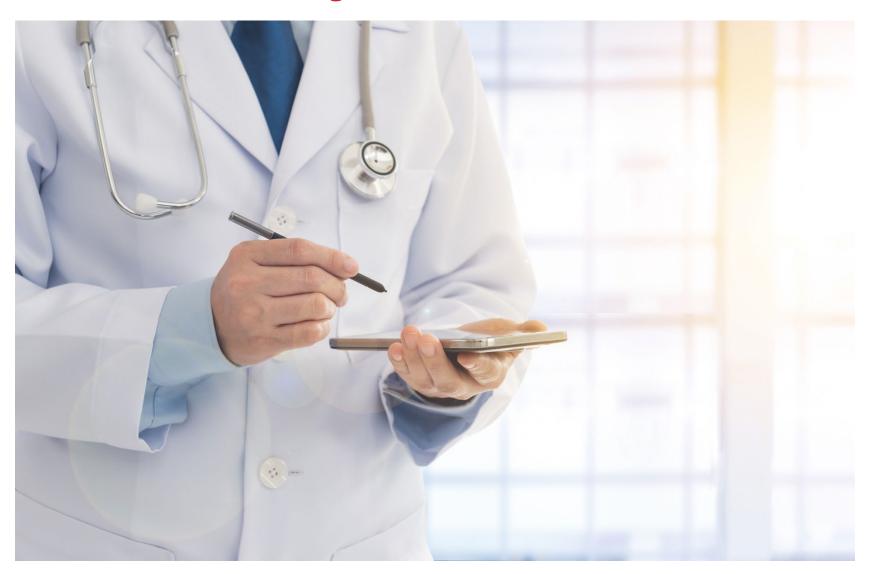
Institutes of Quality facilities and/or physicians can be located through a search for the provider in Doc Find on Aetna.com. A provider directory of the designated IOQ facilities is available on https://www.aetna.com/individuals-families/member-rights-resources/commitment-quality/institutes-of-quality.html.

#### What is the process for becoming an IOQ Provider?

The designation review cycle occurs every 3 years. A provider interested in Orthopedic IOQ designation should contact The Joint Commission to pursue advanced certification. In addition, the IOQ program requirements are provided on Aetna.com at https://www.aetna.com/health-care-professionals/patient-care-programs/aetna-institutes.html. Once the program has attained advanced certification and the required outcomes report from the AAOS has been completed, the program will then be reviewed by Aetna for IOQ designation. Questions about the Aetna Orthopedic IOQ program can be directed to AetnaOrthopedicIOQ-National@aetna.com.

## Thank You and Questions?





### **Certification Pricing**



Annual Fee (Core Certs)	Onsite Fee (1 day – 1 reviewer)	Total
\$2,500 per site/per cert* \$500 subsequent cert	\$2,250 (1 <sup>st</sup> day) \$965 (2 <sup>nd</sup> day if needed)	\$5,250*

Annual Fee (THKR)	Onsite Fee (2 day – 1 reviewer)	Total
\$3,750 per site* \$2,625 subsequent site	\$2,250 (1 <sup>st</sup> day) \$965 (2 <sup>nd</sup> day) \$3,215 Total	\$10,715*

Annual Fee (ACSS)	Onsite Fee (2 day – 1 reviewer)	Total
\$4,000 per site* \$3,200 subsequent site	\$2,250 (1 <sup>st</sup> day) \$965 (2 <sup>nd</sup> day) \$3,215 Total	\$11,215*

<sup>\*</sup>Pricing listed above reflects no multi-site discounting





Brian R Johnson, Ph.D.
Associate Director
Hospital Certification Team
Phone: 630, 702, 5144

Phone: 630.792.5144

BJohnson@jointcommission.org

#### Your Certification Enterprise Liaison

- For initial questions
- Discuss eligibility and timeline
- Access to trial standards
- Request for an application
- Pricing estimate worksheet

#### Disclaimer



These slides are current as of September 28th, 2023. The Joint Commission reserves the right to change the content of the information, as appropriate.

These slides are only meant to be cue points, which were expounded upon verbally by the original presenter and are not meant to be comprehensive statements of standards interpretation or represent all the content of the presentation. Thus, care should be exercised in interpreting Joint Commission requirements based solely on the content of these slides.

These slides are copyrighted and may not be further used, shared or distributed without permission of the original presenter or The Joint Commission.