

New Jersey Requirements for Assisted Living Residents

New Jersey Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes, and Assisted Living Program to 2024 Joint Commission Assisted Living Communities Standards & EPs

			- 100101		Similarities Standards & EFS
Number	New Jersey Standards	Joint Commission Equivalent Number			Joint Commission Standards and Elements of Performance
§8:36-2.10		LD.04.0	1.01	The organizatio	n complies with law and regulation.
§8:36-2.10 Advertisement of assisted living Only facilities licensed as assisted living residences or comprehensive personal care homes may describe and offer themselves to the public as providing assisted living services and care or other similar services. Violation of this requirement shall constitute operation of a health care facility without a license, and shall be subject to penalty in accordance with N.J.S.A. 26:2H-14 and N.J.A.C. 8:43E-1.		EP 2		nization provides ca and regulations.	re, treatment, and services in accordance with licensure requirements, laws,
§8:36-3.1		LD.01.0	4.01	An administrato	or manages the organization.
	nd an alternate shall be designated in writing to act	EP 9	The indiv		rity to address administrative issues is accessible to the organization on a full-
	administrator or a designated alternate shall be at the facility on a full-time basis in facilities that	LD.04.0	1.01	The organizatio	n complies with law and regulation.
have 60 or more licensed beds, and on a half-time basis in facilities that have fewer than 60 licensed beds, in accordance with the definition of "full-time" and "half-time" at N.J.A.C. 8:36 -1.3.		EP 3		act on or comply with tion, certification, or	h reports or recommendations from external authorized agencies, such as regulatory bodies.
§8:36-3.2		HR.01.0)1.01	The organizatio	n defines and verifies staff qualifications.
§8:36-3.2 Qualifications of the administrator of an assisted living residence or comprehensive personal care home (a) The administrator of an assisted living residence or comprehensive personal care home shall: 1. Be at least 21 years of age; 2. Possess a high school diploma or equivalent; and 3. Hold a current New Jersey license as a nursing home administrator or hold a current		EP 1	Note: Qu certificati The orga the job re applicant	alifications for infect on (such as certifica nization verifies and esponsibilities, unless 's licensure, certifica	f qualifications specific to their job responsibilities. ion control may be met through education, training, experience, and/or tion from the Certification Board for Infection Control and Epidemiology). documents that the applicant has the education and experience required by s this information has already been verified by the entity that issued the tition, or registration authority. In does not have to be obtained from the primary source.
New Jersey certification as an assisted liv (b) An applicant for certification as an ass	ring administrator. sisted living administrator shall successfully	LD.04.0	1.01	The organizatio	n complies with law and regulation.
living as outlined in this chapter, given by 8:36-3.3. 1. An applicant for certification as an assi Living Competency Examination within twiliving training course. (c) An applicant for certification who fails administrator will be permitted to re-take to 1. Following a first examination failure, an examination. 2. Following a second examination failure successfully complete, an assisted living accordance with this section. 3. Written documentation of successful completes.	e, the applicant shall be required to re-take, and training course approved by the Department in completion of a training program required at (b) e of Need and Licensing Program, at least 10 days	EP 3		act on or comply with tion, certification, or	h reports or recommendations from external authorized agencies, such as regulatory bodies.

Number	New Jersey Standards	Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance
(d) Certification shall be granted only to	those candidates who:		==
Successfully complete the training pr			
2. Pass the competency examination; a			
	ackground check as required by N.J.A.C. 8:43I-4.		
	completed the required training program and who		
	on shall be eligible for a conditional certification in		
	nditionally certified individuals may perform the		
	nistrator only for the period of time specified in		
N.J.A.C. 8:43I-4.5.	In a second to the second Paragraph of the Paragraph of the second Paragraph o		
	ence who meets the qualifications listed in (a) above		
may also serve as the administrator.	ification shall be valid for a period of three veers		
from date of issue.	ification shall be valid for a period of three years		
	a schedule to be determined by the Department, an		
	a scriedule to be determined by the Department, and application for renewal of current certification.		
	ent certification, an assisted living administrator		
shall:	on continuation, an assisted living daministrator		
	uing education regarding assisted living concepts		
	proved by the Department. Continuing education		
	d in the training program for assisted living		
	and be earned between the time the current		
certificate was issued and is due to exp	ire; and		
2. Complete a criminal history record ba	ackground check as required by N.J.A.C. 8:43I-1.		
	ator fails to fulfill the certification renewal		
	e certification shall be considered inactive.		
	cation without re-examination within three years of		
	submitting a request for restoration of said		
certification, in writing, to the Certification			
	of his or her certification from inactive status within		
	d to pay the then-current certification fee and		
comply with the education requirements			
	omplete 10 hours of continuing education credit for		
each year in which the certification was	inactive in addition to the required 30 hours of		

continuing education for the last completed triennial certification period in which the

(n) An administrator whose certification is in an inactive status and who subsequently fails to meet the requirements identified at (j) through (m) above shall be required to apply in writing for restoration of certification under the requirements as determined by the Certification Program on an individual basis and as provided for in these rules.

applicant's certification was active.

Number §8:36-3.3	New Jersey Standards	Joint Commission Equivalent Numb			Joint Commission Standards and Elements of Performance
§8:36-3.3		HR.01.	01.01	The organization	n defines and verifies staff qualifications.
§8:36-3.3 Qualifications of trainers for assisted living administrators (a) Qualified trainers for assisted living administrators shall possess either the education and experience described in (a)1 through 3 below or the experience described in (a)4 and 5 below: 1. Two years experience as an administrator in the areas of housing, hotel management, or health care or two years experience in teaching adults, or any combination thereof; and 2. Completion of at least 40 hours in assisted living administrator training, which shall		EP 1	Note: Qu certificati The orga the job re applicant	alifications for infection (such as certificat nization verifies and esponsibilities, unless's licensure, certificat	qualifications specific to their job responsibilities. on control may be met through education, training, experience, and/or ion from the Certification Board for Infection Control and Epidemiology). documents that the applicant has the education and experience required by this information has already been verified by the entity that issued the tion, or registration authority. In does not have to be obtained from the primary source.
ssessments, scope of services and ser	, age-related changes and aging in place, vice planning, shared responsibility and managed	LD.04.0	01.01	The organization	n complies with law and regulation.
risk, documentation, staffing patterns, nursing activities and medication administration, and promoting a home-like environment; and 3. A practicum, consisting of a minimum of 16 hours, at a New Jersey licensed assisted living facility which shall include satisfactory completion of a resident service needs assessment, service plan and risk management agreement; or 4. Two years of experience as a certified assisted living administrator in a licensed assisted living facility or two years experience in teaching adults, or any combination thereof; and 5. A practicum, consisting of a minimum of 16 hours, at a New Jersey licensed assisted living facility which shall include satisfactory completion of a resident service needs assessment, service plan, and risk management agreement.		EP 3		act on or comply with	reports or recommendations from external authorized agencies, such as regulatory bodies.
		LD.04.	01 01	The organization	n complies with law and regulation.
§8:36-3.4		EP 3			<u> </u>
	be responsible for, but not limited to, the following:	EP3		act on or comply with ition, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.
 Ensuring the development, implement procedures, including resident rights; 	tation, and enforcement of all policies and	LD.04.0	01.05	The organization	n effectively manages its programs, services, sites, or departments.
 Planning for, and administration of, the managerial, operational, fiscal, and reporting components of the facility; Ensuring that all personnel are assigned duties based upon their ability and competency to perform the job and in accordance with written job descriptions; Ensuring the provision of staff orientation and staff education; Establishing and maintaining liaison relationships and communication with facility staff and services and with residents and their families; and Establishing and maintaining liaison relationships and communications with community hospitals, social service agencies, and mental health service agencies. 		EP 3		nization defines, in w ms, services, sites, o	vriting, the responsibility of those with administrative and clinical direction of or departments.
§8:36-4.1		EC.01.0	01.01	The organization	n plans activities that minimize risks in the environment of care.
all residents of assisted living residences	est and distribute a statement of resident rights for s, comprehensive personal care homes, and	EP 4	organiza	tion's facilities.	n plan for providing a safe environment for everyone who enters the eased and owned spaces.
assisted living programs. Each resident 1. The right to receive personalized serv	is entitled to the following rights: ices and care in accordance with the resident's	EC.02.0	06.01	The organization	n establishes and maintains a safe, functional environment.
ndividualized general service and/or her		FD 20	Aross ::-	ad by rasidants are a	and along and comfortable

- individualized general service and/or health service plan;
- 2. The right to receive a level of care and services that addresses the resident's changing physical and psychosocial status;
- 3. The right to have his or her independence and individuality;
- 4. The right to be treated with respect, courtesy, consideration and dignity;
- 5. The right to make choices with respect to services and lifestyle;
- 6. The right to privacy;
- 7. The right to have or not to have families' and friends' participation in resident service planning and implementation;
- 8. The right to receive pain management as needed, in accordance with N.J.A.C. 8:43E-6;
- 9. The right to choose a physician, advanced practice nurse, or physician assistant;
- 10. The right to appeal an involuntary discharge as specified at N.J.A.C. 8:36-5.14(b);

- EP 20 Areas used by residents are safe, clean, and comfortable.
- EP 39 The organization encourages the display of objects in the resident's personal space that reflect meaningful memories and religious, spiritual, or cultural traditions from their past. (See also HR.01.05.03, EP 24)

IM.02.01.01 The organization protects the privacy of health information.

- EP 3 The organization uses health information only for purposes permitted by law and regulation or as further limited by its policy on privacy. (See also RI.01.01.01, EP 7)
- EP 4 The organization discloses health information only as authorized by a resident or as otherwise consistent

Number §8:36-4.1

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

- 11. The right to receive written documentation that fee increases based on a higher level of care are based on reassessment of the resident and in accordance with N.J.A.C. 8:36-6.2;
- 12. The right to receive a written explanation of fee increases that are not related to increased services, upon request by the resident;
- 13. The right to participate, to the fullest extent that the resident is able, in planning his or her own medical treatment and care:
- 14. The right to refuse medication and treatment after the resident has been informed, in language that the resident understands, of the possible consequences of this decision; 15. The right to refuse to participate in experimental research, including the investigations
- of new drugs and medical devices. The resident shall be included in experimental research only when he or she gives informed, written consent to such participation:
- 16. The right to be free from physical and mental abuse and/or neglect:
- 17. The right to be free from chemical and physical restraints, unless a physician, advanced practice nurse, or physician assistant authorizes the use for a limited period of time to protect the resident or others from injury. Under no circumstances shall the resident be confined in a locked room or restrained for punishment, for the convenience of the facility staff, or with the use of excessive drug dosages;
- 18. The right to manage his or her own finances or to have that responsibility delegated to a family member, an assigned guardian, the facility administrator, or some other individual with power of attorney. The resident's authorization must be in writing, and must be witnessed in writing:
- 19. The right to receive an admission agreement describing the services provided by the facility and the related charges. Such admission agreement must be in compliance with all applicable State and Federal laws. This agreement must also include the facility's policies for payment of fees, deposits, and refunds. The resident shall receive this agreement prior to or at the time of admission, and afterwards, all addenda to this agreement, whenever there are any changes, in accordance with N.J.A.C. 8:36-6.2:
- 20. The right to receive a quarterly written account of all resident's funds and itemized property that are deposited with the facility for the resident's use and safekeeping and of all financial transactions with the resident, next of kin, or guardian. This record shall also show the amount of property in the account at the beginning and end of the accounting period, as well as a list of all deposits and withdrawals, substantiated by receipts given to the resident or his or her guardian;
- 21. The right to have daily access during specified hours to the money and property that the resident has deposited with the facility. The resident also may delegate, in writing, this right of access to his or her representative:
- 22. The right to live in safe and clean conditions in a facility that does not admit more residents than it can safely accommodate while providing services and care:
- 23. The right not to be moved to a different bed or room in the facility if the relocation is arbitrary and capricious;
- 24. The right to wear his or her own clothes;
- 25. The right to keep and use his or her personal property, unless this would be unsafe, impractical, or an infringement on the rights of other residents. The facility shall take precautions to ensure that the resident's personal possessions are secure from theft, loss, and misplacement;
- 26. The right to have reasonable opportunities for private and intimate physical and social interaction with other people. The resident shall be provided an opportunity to share a room with another individual unless it is medically inadvisable;
- 27. The right to receive confidential treatment of information about the resident. Information in the resident's records shall not be released to anyone outside the facility without the resident's approval, unless the resident transfers to another health care facility, or unless the release of the information is required by law, a third-party payment contract, or the Department;
- 28. The right to receive and send mail in unopened envelopes, unless the resident requests otherwise. The resident also has a right to request and receive assistance in reading and writing correspondence unless it is medically contraindicated, and documented in the

with law and regulation. (See also RI.01.01.01, EP 7)

LD.03.01.01 Leaders create and maintain a culture of safety and quality throughout the organization.

- Leaders regularly evaluate the culture of safety and quality using a valid and reliable tool.

 Note: An example of a valid and reliable tool is the Agency for Healthcare Research and Quality (AHRQ)

 Nursing Home Survey on Patient Safety Culture found at www.ahrg.gov.
- **EP 4** Leaders develop a code of conduct that defines acceptable behavior and behaviors that undermine a culture of quality and safety.
- **EP 5** Leaders create and implement a process for managing behaviors that undermine a culture of quality and safety.

LD.03.01.02 Leaders create and maintain a culture of person-centered care.

- EP1 Leaders work in partnership with residents, families, and staff to evaluate the organization's culture in regard to providing person-centered care. The evaluation is documented.

 (See also PI.01.01.01, EP 14)
- **EP 2** Based on the organization's culture evaluation, leaders work with residents, families, and staff to develop and implement strategies that promote person-centered care.

LD.04.01.01 The organization complies with law and regulation.

- **EP 3** Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.
- LD.04.03.13 Pain assessment and pain management, including safe opioid prescribing, are identified as an organizational priority.
- **EP 2** The organization provides nonpharmacologic pain treatment modalities.
- **EP 3** The organization provides staff with educational resources to improve pain assessment, pain management, and the safe use of opioid medications based on the identified needs of its resident population.

MM.06.01.03 Self-administered medications are administered safely and accurately. Note: The term "self-administered medication(s)" may refer to medications administered by a family member.

- EP 1 If self-administration of medications is allowed, the organization follows written processes that guide the safe storage of medications.

 (See also MM.06.01.01, EP 1)
- EP 7 If a resident elects to self-administer their own medication, the resident must be deemed competent by either the organization or a licensed independent practitioner to safely administer all prescribed medications. The organization retains a list of the medications in the resident's record.

PC.01.01.01 The organization accepts the resident for care, treatment, and services based on its ability to meet the resident's needs.

- The organization discloses to prospective residents and their families which services they are capable of providing prior to entering into a residence agreement with an individual. This disclosure includes the reasons and procedures for termination of residency. The disclosure is provided in a manner that the resident and family understand and is documented.
- The organization follows a written process for accepting a resident based on its ability to provide for the care, treatment, and services required by the resident and in accordance with law and regulation.
- EP 21 If a prospective resident is not accepted after the initial screening, the reasons for denying residency are documented.
- PC.01.02.07 The organization assesses and manages the resident's pain and minimizes the risks associated with treatment.

Number §8:36-4.1

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

record by a physician, advanced practice nurse, or physician assistant;

- 29. The right to have a private telephone in his or her living quarters at the resident's own expense;
- 30. The right to meet with any visitors of the resident's choice, at any time, in accordance with facility policies and procedures;
- 31. The right to take part in activities, and to meet with and participate in the activities of any social, religious, and community groups, as long as these activities do not disrupt the lives of other residents:
- 32. The right to refuse to perform services for the facility;
- 33. The right to request visits at any time by representatives of the religion of the resident's choice and, upon the resident's request, to attend outside religious services at his or her own expense. No religious beliefs or practices shall be imposed on any resident;
- 34. The right to participate in meals, recreation, and social activities without being subjected to discrimination based on age, race, religion, sex, marital status, nationality, or disability. The resident's participation may be restricted or prohibited only upon the written recommendation of his or her physician, advanced practice nurse, or physician assistant:
- 35. The right to organize and participate in a Resident Council that presents residents' concerns to the administrator of the facility. A resident's family has the right to meet in the facility with the families of other residents in the facility:
- 36. The right to be transferred or discharged only in accordance with the terms of the admission agreement and only in accordance with N.J.A.C. 8:36-5.1(d);
- 37. The right to receive written notice at least 30 days in advance when the facility requests the resident's transfer or discharge, except in an emergency. This written notice shall include the name, address, and telephone number of the Long-Term Care Ombudsman, and shall also be provided to the resident's legally appointed guardian, if applicable, or, with the resident's consent, to the resident's family, 30 days in advance:
- 38. The right to be given a written statement of all resident rights as well as any additional regulations established by the facility involving resident rights and responsibilities. The facility shall require each resident or his or her legally appointed guardian to sign a copy of this document. In addition, a copy shall be posted in a conspicuous, public place in the facility:
- 39. The right to retain and exercise all the Constitutional, civil and legal rights to which the resident is entitled by law. The facility shall encourage and help each resident to exercise these rights:
- 40. The right to voice complaints without being threatened or punished. Each resident is entitled to complain and present his or her grievances to the administrator and staff, to government agencies, and to anyone else without fear of interference, discharge, or reprisal. The facility shall provide each resident and his or her legally appointed guardian, if applicable, and the resident's family member with the names, addresses, and telephone numbers of the government agencies to which a resident can complain and ask questions, including the Department and the State Long-Term Care Ombudsman. These names, addresses, and telephone numbers shall also be posted in a conspicuous place in the facility:
- 41. The right to hire a private caregiver/companion at the resident's expense and responsibility, as long as the caregiver/companion complies with the facility's policies and procedures: and
- 42. The right to obtain medications from a pharmacy of the resident's choosing, as long as the pharmacy complies with the facility's medication administration system, if applicable.

 (b) Each resident resident's family member, and resident's legally appointed quardian if
- (b) Each resident, resident's family member, and resident's legally appointed guardian, if applicable, shall be informed of the resident rights enumerated in this subchapter, and each shall be explained to him or her.
- (c) The facility shall have policies and procedures to ensure the implementation of resident rights as listed in (a) above.

- EP 1 The organization has defined criteria to screen, assess, and reassess pain that are consistent with the resident's condition and ability to understand.
- EP 3 The organization works with the licensed independent practitioner to treat the resident's pain or refers the resident for treatment.

 Note: Treatment strategies for pain may include nonpharmacologic, pharmacologic, or a combination of approaches.
- Based on the resident's condition, the organization reassesses and responds to the resident's pain through the following:
 - Evaluation and documentation of response(s) to pain intervention(s)
 - Progress toward pain management goals including functional ability (for example, improved pain, improved or preserved physical function, quality of life, mental and cognitive symptoms, sleep habits)
- EP 9 If the resident is unable to convey the presence of pain, the organization uses a validated non-verbal/non-cognitive pain assessment tool. The organization may solicit input from the family in identifying and managing the resident's pain. This input is documented.

PC.01.02.09 The organization assesses the resident who may be a victim of possible abuse, neglect, or exploitation.

The organization uses written criteria to identify those residents who may be victims of physical assault, sexual assault, sexual molestation, domestic abuse, elder or child abuse, neglect, or exploitation.
 Residents are evaluated upon moving into the organization and on an ongoing basis.
 Note 1: Criteria can be based on age, sex, and circumstance. Research shows that dementia and

disruptive behavior may increase a resident's risk of mistreatment.

Note 2: One source of research is the National Center on Elder Abuse, https://ncea.acl.gov/.

(See also RI.01.06.03, EP 2)

EP 7 The organization reports cases of possible abuse, neglect, and exploitation to external agencies, in accordance with law and regulation.
(See also RI.01.06.03, EP 3)

PC.01.03.01 The organization plans the resident's care.

EP 47 The resident and/or family is involved in developing an individualized plan of care.

PC.02.01.05 The organization provides interdisciplinary, collaborative care, treatment, and services.

EP 9 Information about the resident is shared among all care providers, including the physician, home health agency, and contracted services, within the organization's defined time frames.

PC.02.01.15 Residents at risk for health-related complications receive preventive care.

- EP 4 The organization provides preventive care to avoid complications arising from social isolation, including the following:
 - Encouraging all residents to participate in activities based on their ability and preferences
 - Encouraging and helping chair-fast residents to leave their rooms for a change in environment
 - Helping residents cope with the effects of illness, disability, treatment, or stay in the organization
 - Using the least restrictive visitation practices and considering alternate options when restrictions are necessary

PC.02.01.17 Residents receive restorative services, including assistance with activities of daily living.

- **EP 6** Residents are helped with instrumental activities of daily living, based on their needs, including the following:
 - Housekeeping, including laundry
 - Meal preparation
 - Shopping for groceries and other necessities
 - Managing medications
 - Electronic communications like the telephone or computer
 - Transportation

- Moving into or out of the assisted living community PC.02.02.09 Residents are provided with opportunities to participate in social and activities. EP 1 The organization offers residents a variety of social and recreational activities according and interests. EP 3 The organization helps residents to participate in social and recreational activities according and interests.	g to their abilities	
activities. EP 1 The organization offers residents a variety of social and recreational activities according and interests.	g to their abilities	
and interests.	rding to their	
EP 3 The organization helps residents to participate in social and recreational activities according to the control of the con	_	
abilities and interests.	eclusion.	
PC.03.02.09 The organization maintains an environment free from restraints and s		
EP 1 The organization prohibits the use of seclusion. Note: Refer to the Glossary for the definition of seclusion.		
The organization prohibits the use of physical or chemical restraints. Note: Refer to the Glossary for the definition of restraint.		
PC.04.01.01 The organization follows a process that addresses transitions in the r	esident's care.	
EP 14 The organization transfers a resident upon order of their attending licensed independent	nt practitioner.	
EP 20 The organization follows an established process for emergency transfer resulting from r	medical necessity.	
PC.04.01.03 The organization terminates residency or transfers the resident based assessed needs and the organization's ability to meet those needs.	ation terminates residency or transfers the resident based on the resident's eds and the organization's ability to meet those needs.	
EP 3 The resident, the resident's family, licensed independent practitioners, and staff involve care, treatment, and services participate in planning the resident's transfer or termination (See also RI.01.01.01, EP 19)		
EP 12 The organization terminates residency or transfers a resident when the needs of the resisting scope of the services provided.	sident exceed the	
PI.01.01.01 The organization collects data to monitor its performance.		
EP 32 The organization collects data on resident (and, as appropriate, the family), and staff per organization's performance in regard to supporting resident choices, preferences, and staff per organization is performance.		
RC.02.01.09 Resident record documentation includes the provision of and response program at least quarterly.	se to the activities	
EP 1 The activity providers document the following about the activity program in the resident' - The provision of activities to the resident based on the care plan, at least quarterly - The resident's response to the activities based on the care plan, at least quarterly - Any report given to the primary nurse of changes in the resident's response to an activity		
RI.01.01.01 The organization respects the resident's rights.		
EP 4 The organization treats the resident in a respectful manner that supports the resident's	dignity.	
EP 6 The organization respects the resident's cultural, psychosocial, personal, and spiritual v preferences.	/alues, beliefs, and	
EP 7 The organization respects the resident's right to privacy. Note 1: This element of performance (EP) addresses a resident's personal privacy. For privacy of a resident's health information, please refer to Standard IM.02.01.01. Note 2: Respect for privacy can be demonstrated in various ways; for example, via policiprocedures, practices, or the design of the environment. (See also IM.02.01.01, EPs 3, 4)	•	
EP 9 The organization accommodates the resident's right to pastoral and other spiritual servi	ices.	
EP 18 Prior to moving in, residents are informed about the organization's policies and procedulated handling of life-threatening emergencies.	ires regarding the	

Number §8:36-4.1	New Jersey Standards		Joint Comm Equivalent N		Joint Commission Standards and Elements of Performance
					2.01.09 regarding policies and procedures for life-threatening emergencies. ; RI.01.02.01, EP 2)
		EP 19	room/apartme	ent changes and	n, the organization informs them of its policies and practices about for termination of residency in language that the resident understands. 1, 6; PC.04.01.03, EP 3)
		EP 20			the resident written acknowledgement that they received information on es to these rights.
		RI.01.0		he organization atient understa	n respects the resident's right to receive information in a manner the ands.
		EP 1	The organization		tten and verbal information in a manner tailored to the resident's language
		RI.01.0		he organization reatment, and s	n respects the resident's right to participate in decisions about their care, services.
		EP 1	The organiza	tion involves the	resident in making decisions about their care, treatment, and services.
		EP 2	delegate deci these decision Note: A surro individual may maker makes given permiss behalf, the su processes su resident has of reserve the ri- licensed inde	sion making to a ns. gate decision-may be a family me decisions when sion to the surrogate decision ch as informed of decision-making ght to involve the pendent practitic	make decisions about their care, treatment, and services, or chooses to another, the organization involves the surrogate decision-maker in making aker is someone appointed to make decisions on behalf of the resident. This imber or may be someone unrelated to the resident. A surrogate decisionate the resident is without decision-making capacity, or when the resident has gate to make decisions. In exercising this responsibility on the resident's in-maker may need to receive information, provide information, or participate in consent, education, and complaint resolution. In situations in which the capacity but has chosen to use a surrogate decision-maker, the resident may be surrogate in some activities (such as coordinating information with the oner) but not others (such as receiving education in self-care).
		EP 3			resident or surrogate decision-maker with verbal and written information treatment, and services.
		EP 4			right of the resident or surrogate decision-maker to refuse care, treatment, ith current advance directive information and with law and regulation.
		EP 20	following: - Outcomes of future health of the control of the contr	f care, treatment care decisions ed events related	e resident or surrogate decision-maker with the information about the t, or services that the resident needs in order to participate in current and to the resident's care, treatment, or services that are sentinel events as sion (Refer to the Glossary for a definition of sentinel event.)
		RI.01.0			n protects the resident and respects the resident's rights during igation, and clinical trials.
		EP 2	organization provided with - An explanat - The expecte - A clear desc - A statement	provides the resi this information ion of the purposed d duration of the cription of the pro of the potential	e whether or not to participate in research, investigation, or clinical trials, the dent with all of the following information or confirms that the resident is by the principal investigator: se of the research e resident's participation occdures to be followed benefits, risks, discomforts, and side effects and services available to the resident that might prove advantageous to them
		EP 4	 That the res investigation, 		the following in the research consent form: If or mation to help determine whether or not to participate in the research,

Number §8:36-4.1	New Jersey Standards		Joint Commi Equivalent N		Joint Commission Standards and Elements of Performance
			discontinuing unrelated to the - The name of	participation at ne research the person wh	ned that refusing to participate in research, investigation, or clinical trials or any time will not jeopardize their access to care, treatment, and services o provided the information and the date the form was signed by, confidentiality, and safety
		EP 8	The organizat trials.	ion obtains and	maintains a copy of the consent form for research, investigation, or clinical
		RI.01.0	6.01 T	he resident ha	s the right to be free from chemical and physical restraint.
		EP 1	The organizat		and procedures that support the resident's right to be free from chemical and
		RI.01.0		he resident ha	s the right to be free from neglect; exploitation; and verbal, mental, exual abuse.
		EP 1	exploitation, a Note: Due to t	nd abuse that on the long duration	how it will protect the resident from neglect (including involuntary seclusion), could occur while the resident is receiving care, treatment, or services. In of stay or open homelike environment, the risk of exploitation or abuse can staff, students, volunteers, other residents, visitors, and family members.
		EP 2	abuse that oc	ion evaluates a cur within the o .01.02.09, EP	
		EP 3	abuse to appr law and regula	opriate authorit	gations, observations, and suspected cases of neglect, exploitation, and ies based on its evaluation of the suspected events and in accordance with 6, 7)
		EP 7	The organizat while the residual	ion takes steps lent is receiving	to protect the resident from neglect, exploitation, and abuse that could occur g care, treatment, or services.
		RI.01.0		he resident ha ositive self-im	s the right to an environment that preserves dignity and contributes to a age.
		EP 1	The organizat	ion's environme	ent of care supports the resident's positive self-image and dignity.
		EP 3	The organizat	ion provides ho	melike surroundings with access to personal living space.
		EP 4	The organizat	ion allows the r hers' rights or i	esident to keep and use personal clothing and possessions, unless this s medically contraindicated, based on the setting or service.
		EP 24	accommodation cor	ons to be togeth	r have significant others are given a reasonable degree of privacy and ner. These provisions are made regardless of sexual orientation, unless any organization's mission and philosophy have been disclosed to the resident ission.
		EP 25	posted in the Note: For exa	organization.	documents resident consent when confidential information needs to be nization might post on the resident's door "swallowing difficulty," "fluid g."
		EP 32	infection prevenues. Note: Interver	ention and cont tions to minimi	ne psychological safety and well-being of residents when implementing rol protocols. ze disruptions include allowing residents to return to their original to do so, alternative visitation options, and flexible activity and meal planning.
		RI.01.0	06.07 R	esidents have	a right to exercise citizenship privileges.
		EP 1	The organizat voting privileg		ents with citizenship privileges to exercise these privileges, including their

Number §8:36-4.1	New Jersey Standards	1	Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance	
		RI.01.06		he resident has the right to choose their medical, dental, and other licensed adependent practitioner care providers.	
		EP 1	The organization supports the independent practitioner.	e resident's right to choose a physician, dentist, and other licensed	
		RI.01.00	6.13 Residents have	a right to manage or delegate management of personal financial affairs.	
		EP 1	The organization obtains writt resident's funds.	en authorization when a resident allows the organization to manage the	
		EP 2		ges a resident's funds, the organization provides the resident access to those stent with agreements for access established with the organization.	
		EP 4	the resident cannot manage p	maker may be a family member.	
		RI.01.07	7.01 Residents and the organization.	heir families have the right to have complaints reviewed by the	
		EP 1	families, verbally and in writing	rogate decision-maker, the surrogate decision-maker will be informed of and	
		EP 3		cription of the complaint process in a prominent location in the facility along esident, such as an ombudsman, legal services, or adult protective services	
		EP 4	The organization reviews and	, when possible, resolves complaints made by residents and their families.	
		EP 5		esolve a complaint to a resident's or family's satisfaction, it refers them to other s an ombudsman, legal services, or adult protective services programs.	
		EP 6	acknowledges receipt of the c	emplaint that the organization recognizes as significant, the organization complaint and notifies the resident of follow-up to the complaint. Include, but are not limited to, issues related to care, treatment, management elation of rights.	
		EP 7	The organization provides the the relevant state authority.	resident with the phone number and address needed to file a complaint with	
		EP 8		ation provides the resident with a list of other sources of assistance for g ombudsman, legal services, and adult protective services programs.	
		RI.01.07	7.05 The resident has	s the right to receive and restrict visitors.	
		EP 1	Note: In assisted living commi	visiting hours that accommodate the resident's personal preferences. unities, the organization serves as a home to all its residents. Therefore, the e resident should not adversely affect the privacy and safety needs of the	
		EP 3	The organization provides spa	ace for the resident to receive visitors in comfort and privacy.	
		EP 5		e resident's right to refuse to communicate with visitors to the organization on surveyors, representatives of community organizations, and other visitors).	
		RI.01.07	7.07 The organization organization.	n protects the rights of residents who work for or on behalf of the	
		EP 5	Residents have the right to re-	fuse to work for or on behalf of the organization.	

Number §8:36-5.1	New Jersey Standards		Joint Com Equivalent		Joint Commission Standards and Elements of Performance		
		RI.01.0 EP 1	The organi	these services, attion arranges tra	as appropriate to the resident's care or service plan. an appropriate to the resident to and from physician or dentist appointments and		
		RI.02.0		The organization	e resident's care or service plan. n informs the resident about the resident's responsibilities related to ment, and services.		
			The organization has a written policy that defines resident responsibilities, including but no following: - Providing information that facilitates their care, treatment, and services - Asking questions or acknowledging when they do not understand the treatment course of the following instructions, policies, rules, and regulations in place to support quality care for safe environment for all individuals in the organization - Supporting mutual consideration and respect by maintaining civil language and conduct in with all who work in the organization - Meeting financial commitments				
§8:36-5.1]					
§8:36-5.1 Types of services provided to	residents						
§8:36-5.1(a)		PC.01.0	02.05	Qualified staff, president.	physicians, or other licensed practitioners assess and reassess the		
(a) The assisted living residence, comprehensive personal care home or assisted living program shall provide and/or coordinate personal care and services to residents, based on assessment by qualified persons, in accordance with the New Jersey Nurse Practice Act, N.J.S.A. 45:11-23 and N.J.A.C. 13:37, this chapter, and the individual needs of each		EP 6	or the level		screenings obtained for the use of determining care, treatment, and services e conducted by qualified staff or licensed independent practitioners in ulation.		
resident, in a manner which promotes ar		PC.01.0	03.01	The organization	n plans the resident's care.		
		EP 1	The organi by the resid	zation plans the re dent's assessment	sident's individualized care, treatment, and services based on needs identified (including strengths and goals) and reassessments.		
§8:36-5.1(b)		EC.02.0	06.03	The organization	n establishes and maintains a safe and functional dining environment.		
	prehensive personal care home shall be capable of	EP 6	Dining area	s have adequate s	space for residents with equipment required for care, treatment, and services.		
	assistance with personal care, nursing, pharmacy, I work services to meet the individual needs of each	HR.01.02.05		The organization has the necessary staff to support the care, treatment, and service provides.			
		EP 21	services ar	zation provides lice d law and regulation LD.03.06.01, EP 2	ensed nurses and other nursing personnel, in accordance with its scope of on.		
		EP 22			e services of a registered nurse at a frequency that meets the resident's with the scope of its services and law and regulation.		
		LD.01.0	03.01	Governance is uservices.	ultimately accountable for the safety and quality of care, treatment, and		
		EP 3	Governanc	e approves the org	ganization's written scope of services.		
		LD.04.0	01.01	The organization	n complies with law and regulation.		
		EP 2		zation provides car nd regulations.	re, treatment, and services in accordance with licensure requirements, laws,		
		LD.04.0	03.01	The organization	n provides services that meet resident needs.		
		EP 1		of the population(s	s) served guide decisions about which services will be provided directly or		

Number §8:36-5.1(b)	New Jersey Standards		Joint Com Equivalent		Joint Commission Standards and Elements of Performance
			through ref	ferral, consultation,	contractual arrangements, or other agreements.
		MM.05.	01.15		ns that do not operate a pharmacy but administer medications: The fely obtains prescribed medications.
		EP 1			operate a pharmacy but administer medications: The organization follows a ions to meet the needs of the resident.
		EP 2	medication	s from a pharmacy robtaining medicat	operate a pharmacy but administer medications: If the organization obtains that is not open 24 hours a day, 7 days a week, the organization follows a ions from another source for urgent or emergent conditions when the
		PC.02.0)1.17	Residents recei	ve restorative services, including assistance with activities of daily living.
		EP 3 Residents are helped with activities - Personal hygiene, which may inc - Dressing - Eating - Oral hygiene (including cleaning - Ambulation - Toileting activities - Transferring			tivities of daily living, based on their needs, including the following: by include bathing, and skin and hair care ning of any prostheses)
		following: - Housekeeping, including la - Meal preparation - Shopping for groceries and - Managing medications - Electronic communications - Transportation			·
		PC.02.0	2.03	The organization	n makes food and nutrition products available to its residents.
		EP 13	Staff assist	t those residents w	ho require help with dining.
		PC.02.0)2.09	Residents are pactivities.	rovided with opportunities to participate in social and recreational
		EP 1	The organi and interes		ents a variety of social and recreational activities according to their abilities
		EP 3	The organi abilities an		ents to participate in social and recreational activities according to their
		RC.02.0	01.19	Resident record services if provi	documentation includes the provision of and response to social ded.
		EP 1	SummarySpecifiedServices	of the resident's p goals related to so provided	t's record describes the provision of social services, including the following: roblems and condition ocial services s, resources, or individuals
		EP 2	- Outcome:	s of services provid	t's record describes the response to social services, including the following: ded nendations of outside agencies, resources, or individuals

Number §8:36-5.1(c)	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance			
§8:36-5.1(c)	phonoico personal care homo ex againted living	MM.06.01.01 The organization safely administers medications. Note: This standard is applicable only to organizations that administer medications.					
(c) The assisted living residence, comprehensive personal care home, or assisted living program shall provide supervision of self-administration of medications, and administration of medications by trained and supervised personnel, as needed by residents and in accordance with this chapter.		EP 1	staff, and staff certified in med in writing, those who are auth with law and regulation.	ster medications: Only authorized licensed independent practitioners, clinical dication administration can administer medications. The organization defines, orized to administer medication, with or without supervision, in accordance elf-administration of medications by residents, when indicated.			
		MM.06.	01.03 Self-administere Note: The term ' by a family mem	ed medications are administered safely and accurately. 'self-administered medication(s)" may refer to medications administered aber.			
		EP 1	If self-administration of medic safe storage of medications. (See also MM.06.01.01, EP	ations is allowed, the organization follows written processes that guide the			
		EP 7	either the organization or a lic	ninister their own medication, the resident must be deemed competent by ensed independent practitioner to safely administer all prescribed netains a list of the medications in the resident's record.			
		EP 28	received training and is deem and in accordance with law ar	f assistance with self-administration of medications, the staff member has ed competent by the organization to assist. Training must be documented not regulation. tion can include cueing, scheduling, opening packages or containers, and			
		EP 29		ff to assist residents with medication administration are documented in the me of medication(s), dosage received, route, date, and time.			
§8:36-5.1(d)-(m)		LD.04.0	1.01 The organization	n complies with law and regulation.			
program shall be capable of providing no	ehensive personal care home, or assisted living ursing services to maintain residents, including	EP 2	The organization provides car and rules and regulations.	re, treatment, and services in accordance with licensure requirements, laws,			
required to be moved from the facility or	el of care. However, the resident may be, but is not program if it is documented in the resident record demonstrated by one or more of the following	EP 3	Leaders act on or comply with accreditation, certification, or	reports or recommendations from external authorized agencies, such as regulatory bodies.			
characteristics:	,	PC.01.0	2.01 The organization	n obtains resident assessments.			
1. The resident requires 24-hour, seven 2. The resident is bedridden for more than 3. The resident is consistently and totally		EP 2	The organization defines, in wassessments are performed.	vriting, criteria that identify when additional, specialized, or more in-depth			
activities of daily living: dressing, bathing	g, toilet use, transfer, locomotion, bed mobility, and	PC.04.0	1.01 The organization	n follows a process that addresses transitions in the resident's care.			
eating; 4. The resident has a cognitive decline severe enough to prevent the making of simple decisions regarding activities such as bathing, dressing and eating and cannot respond appropriately to cueing and simple directions; 5. The resident requires treatment of a stage three or four pressure sore or multiple stage	EP 1		the following: iions under which the resident is transferred or residency is terminated onsibility for a resident's care from one clinician, organization, program, or				
	t who requires treatment of a single stage two an of care developed and implemented to stabilize	EP 14	The organization transfers a r	esident upon order of their attending licensed independent practitioner.			
the pressure sore and the condition which	ch caused it;	EP 20	The organization follows an e	stablished process for emergency transfer resulting from medical necessity.			
6. The resident requires more than "assi 7. The resident is a danger to self or oth	stance with transfer";	PC.04.0		n terminates residency or transfers the resident based on the resident's and the organization's ability to meet those needs.			

living environment.

a regimen of therapy cannot be appropriately developed and implemented in the assisted

(e) The facility's or program's admission agreement with each resident shall clearly specify if the facility or program will or will not retain residents with one or more characteristics described in (d) above, to what extent, and, if applicable, at what additional cost. This

EP 12

scope of the services provided.

The organization terminates residency or transfers a resident when the needs of the resident exceed the

Number	New Jersey Standards	Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance
with its residents to provide assisted livisubsection shall apply, however, when a not a party to a continuing care agreem (f) Residents who require "specialized loresidence or comprehensive personal care facility that provides the applicable (g) The assisted living residence, compreprogram shall adhere to applicable Federequirements. (h) In accordance with N.J.S.A. 26:2H-1 comprehensive personal care home lice level of occupancy by Medicaid-eligible complement within three years of licens occupancy thereafter. (i) An existing assisted living residence increases its number of licensed beds of 10 percent of the additional beds with M level of Medicaid occupancy thereafter. (j) In cases in which either the total bed an existing facility is less than 10, at lea person. (k) For the purposes of this section, "Mebeen determined as satisfying the finance.	ong-term care" shall not remain in the assisted living are home and shall be transferred to a long-term		

- the Medicaid program, has been assessed as being in need of nursing home-level care as specified at N.J.A.C. 8:85-2.1, and has been approved by the Department for participation in a Federally approved waiver program for assisted living services. "Medicaid-eligible person" includes persons who were:
- 1. Admitted to the facility as private paying residents and subsequently became eligible for Medicaid: and
- 2. Admitted directly to the facility as Medicaid-eligible.
- (I) The Commissioner or his or her designee may waive or reduce the 10 percent Medicaid occupancy requirement in (i) through (k) above for some or all regions of the State if it is determined that sufficient numbers of licensed beds are available in the State to meet the needs of Medicaid-eligible persons within the limits of the Federally approved waiver program for assisted living services.
- 1. The Commissioner or his or her designee shall waive this 10 percent Medicaid occupancy requirement if there are limitations on funding.
- 2. A licensed assisted living residence or comprehensive personal care home may submit a written request for a waiver of the 10 percent Medicaid occupancy requirement in accordance with N.J.A.C. 8:36-2.7.
- (m) In accordance with N.J.S.A. 26:2H-12.16 et seq., this section shall not apply to an assisted living residence or a comprehensive personal care home operated by a continuing care retirement community.

Number §8:36-5.2	New Jersey Standards	Joint Cor Equivaler		nmission It Number	Joint Commission Standards and Elements of Performance
§8:36-5.2		LD.01.	03.01	Governance is u	ultimately accountable for the safety and quality of care, treatment, and
§8:36-5.2 Ownership (a) The ownership of the facility or progra	am and the property on which it is located shall be	EP 2	Governar	ce provides for orga	anization management and planning.
disclosed to the Department. (b) No facility or program shall be owned	d or operated by any person convicted of a crime	EP 3	Governar	ce approves the org	ganization's written scope of services.
relating adversely to the person's capability of the owner or governing authority of the control	ility of owning or operating the facility or program.	EP 5	Governar	ce provides for the	resources needed to maintain safe, quality care, treatment, and services.
	ation, and financial viability of the facility or program.	EP 6		ice works with other rision, and goals.	leaders to annually evaluate the organization's performance in relation to its
		LD.04.	01.01	The organization	n complies with law and regulation.
			Leaders a	act on or comply with tion, certification, or	h reports or recommendations from external authorized agencies, such as regulatory bodies.
§8:36-5.3	§8:36-5.3 Transfer of ownership (a) Prior to transferring ownership of a facility or program, the prospective new owner shall submit an application to the Certificate of Need and Licensing Program, including the following items: 1. The transfer of ownership fee of \$ 1,500, in accordance with N.J.A.C. 8:36-2.2(i); 2. A cover letter stating the applicant's intent to become the licensed operator of the facility		1.03.01		n reports any changes in the information provided in the application for any changes made between surveys.
(a) Prior to transferring ownership of a fa submit an application to the Certificate o following items:1. The transfer of ownership fee of \$ 1,50			location, Note: Wh necessar written no	capacity, or services en the organization y for The Joint Comi	Joint Commission in writing within 30 days of a change in ownership, control, soffered. changes ownership, control, location, capacity, or services offered, it may be mission to survey the organization again. If the organization does not provide at Commission within 30 days of these changes, the organization may be
beds; 3. A description of the proposed transact		LD.04.	01.01	The organization	n complies with law and regulation.
i. Identification of the current owner(s) (the ii. Identification of 100 percent of the pro	he "seller"); posed new owner, including the names and	EP 3		act on or comply with tion, certification, or	h reports or recommendations from external authorized agencies, such as regulatory bodies.
addresses of all principals (individuals and/or entities with 10 percent or greater ownership), and for non-profits the names and addresses of the members of the Board; iii. A copy of organizational charts, including parent companies and wholly owned subsidiaries, if applicable; iv. A copy of the agreement of sale or letter of intent, signed by both parties, and if applicable, any lease or management agreements; and v. Disclosure of any licensed health care facilities owned, operated, or managed in New Jersey or any other state. If facilities are owned, operated or managed in other states, letters from the regulatory agencies in each of the respective states, verifying that the facilities have operated in substantial compliance during the last 12-month period and have had no enforcement actions during that period of time, shall be included in the application.					

i. Completed licensure application forms and the licensure fee; ii. A notarized letter stating the date when the transaction occurred; and

record in accordance with N.J.A.C. 8:33-4.10 and 8:43E-5.1.

4. Approval of a transfer of ownership is contingent upon a review of the applicant's track

Approval of a transfer of ownership is contingent upon payment of all outstanding State penalties issued by the Department against the current owner, or written verification by the applicant that the applicant will assume responsibility for payment of such State penalties.
 When a transfer of ownership application has been reviewed and deemed acceptable, an approval letter from the Certificate of Need and Licensing Program shall be sent to the applicant along with licensure application forms and the licensure fee request.

7. Within five working days after the transaction has been completed, the applicant shall submit the following documents to the Certificate of Need and Licensing Program:

iii. A certificate of continuing occupancy from the local authority or a letter from the local authority verifying a policy of not issuing any such document for changes of ownership.

Number §8:36-5.4	New Jersey Standards		Joint Commissi Equivalent Num	-	Joint Commission Standards and Elements of Performance	
§8:36-5.4		LD.04.0	01.01 The	organization	complies with law and regulation.	
required by this chapter to the Director of Additionally, upon request of the Depart data related to utilization, demographics financial data necessary to evaluate the (b) The facility shall report the number of	equest, submit in writing any documents which are of the Certificate of Need and Licensing Program. ment, the facility or program shall submit in writing s, costs, charges, staffing, and other planning and services provided.	EP 3	Leaders act on o accreditation, cer		reports or recommendations from external authorized agencies, such as egulatory bodies.	
§8:36-5.5		HR.01.0	01.01 The	organization	defines and verifies staff qualifications.	
§8:36-5.5 Personnel (a) The facility or program shall develop and implement written job descriptions to ensure that all personnel are assigned duties based upon their education, training, and competencies and in accordance with their job descriptions. (b) All personnel who require licensure, certification, or authorization to provide resident care shall be licensed, certified, or authorized under the appropriate laws or rules of the State of New Jersey.		EP 1	Note: Qualificatio	ons for infectio	qualifications specific to their job responsibilities. n control may be met through education, training, experience, and/or on from the Certification Board for Infection Control and Epidemiology).	
		EP 2 The organization verifies and documents the credentials of care providers using the primary source when licensure, certification, or registration is required by law and regulation to practice their profession. This is done at the time of hire and at the time credentials are renewed. Note: The credentials of contracted providers are verified by their employer or the organization. The organization needs to have verification of this information whether it or the provider's employer verifies.				
		EP 3 The organization verifies and documents that the applicant has the education and experience required by the job responsibilities, unless this information has already been verified by the entity that issued the applicant's licensure, certification, or registration authority. Note: Verification of education does not have to be obtained from the primary source.				
§8:36-5.6						
§8:36-5.6 Staffing requirements						
§8:36-5.6(a)		LD.03.0	09.01 The	organization	has an organizationwide, integrated resident safety program.	
(a) The facility or program shall maintair hours worked by each employee shall b	n and implement written staffing schedules. Actual e documented.	EP 10	EP 10 At least once a year, the leaders provide governance with v - All system or process failures - The number and type of sentinel events - Whether the residents and families were informed of the		nel events milies were informed of the event afety, both proactively and in response to actual occurrences ated to the adequacy of staffing	
		LD.04.0	01.01 The	organization	complies with law and regulation.	
		EP 3	Leaders act on or accreditation, cer		reports or recommendations from external authorized agencies, such as egulatory bodies.	
		PI.03.0	1.01 The	organization	compiles and analyzes data.	
		EP 14		the results of problems.	rs responsible for the organizationwide resident safety program review a any analyses related to the adequacy of staffing and any actions taken to	

Number §8:36-5.6(b)	New Jersey Standards	Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance	
§8:36-5.6(b)		HR.01.0	4.01 The organiz	ation provides orientation to staff.	
(b) The facility or program shall develop and implement a staff orientation and a staff education plan, including plans for each service and designation of person(s) responsible for training. All personnel shall receive orientation at the time of employment and at least annual in-service education regarding, at a minimum, the following: 1. The provision of services and assistance in accordance with the concepts of assisted living and including care of residents with physical impairment; 2. Emergency plans and procedures; 3. The infection prevention and control program; 4. Resident rights; 5. Abuse and neglect; 6. Pain management; and 7. The care of residents with Alzheimer's and related dementia conditions and in accordance with N.J.A.C. 8:36-19.		EP 1	and services. Completion Note: Key safety content	its staff to the key safety content it identifies before staff provides care, treatment, of this orientation is documented. may include specific processes and procedures related to the provision of care, the environment of care; and infection control.	
		EP 3	EP 3 The organization orients staff on the following: Organizationwide and unit-specific policies and procedures related to job duties and responsibilities. Their specific job duties and responsibilities, including those related to infection prevention and con and, if applicable to their role, assessing and managing pain, and Alzheimer's disease and other form dementia Characteristics of the resident population Detecting and reporting change in resident physical or psychological condition Sensitivity to cultural diversity based on their job duties and responsibilities Resident rights, including ethical aspects of care, treatment, and services and the process used to address ethical issues based on their job duties and responsibilities Abuse, exploitation, and neglect identification, prevention, and reporting Confidentiality of resident information Completion of this orientation is documented.		
		HR.01.0	5.03 Staff partici	pate in education and training.	
		EP 4	Staff participate in educa documented.	tion and training whenever staff responsibilities change. Staff participation is	
		EP 5	Staff participate in educa organization. Staff partici (See also PC.01.02.09, I		
		EP 22	All staff participate in edu in a resident's condition a education is documented	cation and training that addresses how to identify early warning signs of a change and how to respond to a resident's decline in condition. Participation in this .	
		EP 23	All staff education and tra (See also HR.01.07.01,	nining incorporate person-centered care principles. EP 6)	
		EP 24	education and training the - Symptoms of dementia - How to recognize poten - Understanding how a re conduct or exit seeking Note: Unmet needs could loneliness, spirituality, cu - Communication techniq - Personalized approache - Abuse prevention - Supporting the resident - Environmental measure Participation in this educa Staff participation is docu	tial symptoms of delirium esident's unmet needs are expressed through behaviors, such as inappropriate dencompass pain, hunger, thirst, bowel irregularity, bladder troubles, boredom, litural issues, or an underlying medical condition. uses for the resident with dementia es to behavioral expressions of unmet needs through environmental cues and landmarks as that promote comfort including room temperature, lighting, and sound. action is documented.	

Number §8:36-5.6(c)	New Jersey Standards		Joint Com Equivalent		Joint Commission Standards and Elements of Performance
§8:36-5.6(c)		HR.01.0)1.01	The organization	n defines and verifies staff qualifications.
comprehensive personal care, or assiste number and with sufficient ability and tra	inimum only and the assisted living residence, ed living program shall employ staff in sufficient aining to provide the basic resident care, assistance, assessment of the acuity of residents' needs.	EP 3	the job resp applicant's	onsibilities, unless icensure, certificat	documents that the applicant has the education and experience required by a this information has already been verified by the entity that issued the tion, or registration authority. In does not have to be obtained from the primary source.
		HR.01.0)2.05	The organization provides.	n has the necessary staff to support the care, treatment, and services it
		EP 21	services an (See also I	d law and regulation. D.03.06.01, EP 2	
		EP 22	The organize	ation provides the is in accordance v	services of a registered nurse at a frequency that meets the resident's with the scope of its services and law and regulation.
		EP 25	Resident aComplexitStaff expePhysical Ia		
		EP 26	LPN, CNA) - Resident - The varyir	based on the follo personal care need g cognitive levels	
§8:36-5.6(d)		HR.01.0	01.01	The organization	n defines and verifies staff qualifications.
infection shall be excluded from the assi	ract, with a reportable communicable disease or isted living residence, comprehensive personal care	EP 5		with health scree	ening in accordance with law and regulation or organization policy. Health mented.
	kamined by a physician who shall certify to the endanger the health of residents or other employees.	IC.02.0	1.01	The organization	n implements its infection prevention and control plan.
		EP 7	infection to visitors, res	licensed independ idents, and familie	its methods to communicate responsibilities for preventing and controlling ent practitioners, staff, visitors, residents, and families. Information for s includes hand and respiratory hygiene practices. vided via different forms of media, such as posters or pamphlets.
		EP 10		quiring monitoring,	nes aware that it is transferring or has transferred a resident who has an treatment, and/or isolation, it informs the staff involved in the transfer and the
		IC.02.03	3.01		n works to prevent the spread of infectious disease among residents, indent practitioners, and staff.
		EP 1			ening for exposure and/or immunity to infectious disease available to licensed staff who may come in contact with infections at the workplace.
§8:36-5.6(e)		HR.01.0	01.01	The organization	n defines and verifies staff qualifications.
been convicted of a crime relating adversuch as homicide, assault, kidnapping, sfamily, children or incompetents, except	reasonable efforts to ensure that no employee has sely to the person's ability to provide resident care, sexual offenses, robbery, and crimes against the where the applicant or employee with a criminal on in order to quality for employment at the facility	EP 4			minal background check and fingerprints on the applicant or contractor as n or organization policy. Criminal background checks are documented.

New Jersey Standards for Licensure of Assisted Living Residences, Comprehensive Personal Care Homes, and Assisted Living Program to 2024 Joint Commission Assisted Living Communities Standards & EPs

§8:36-5.7

EC.01.01.01

The organization plans activities that minimize risks in the environment of care.

Number **§8:36-5.7**

New Jersey Standards

Joint Commission **Equivalent Number**

organization's facilities.

EP 5

Joint Commission Standards and Elements of Performance

§8:36-5.7 Policy and procedure manual

- (a) A policy and procedure manual(s) for the organization and operation of the facility or program shall be developed, implemented, and reviewed at least annually. Each review of the manual(s) shall be documented, and the manual(s) shall be available in the facility or program to representatives of the Department at all times. The manual(s) shall include at least the following:
- 1. An organizational chart delineating the lines of authority, responsibility, and accountability for the administration and resident care services of the facility or program; 2. A description of the services which the assisted living residence, comprehensive personal care home or assisted living program is capable of providing;
- 3. Policies and procedures for maintaining security;
- 4. Policies and procedures for reporting all alleged and/or suspected cases of resident abuse or exploitation to the Complaints Program of the Division of Health Facility Survey and Field Operations at 1-800-792-9770. If the resident is 60 years of age or older, the State Long-Term Care Ombudsman shall also be notified, in compliance with N.J.S.A. 52:27G-7.1 et seg., at 1-877-582-6995:
- 5. Policies and procedures for maintaining confidentiality of resident records, including policies and procedures for examination of resident records by the resident and other authorized persons and for release of resident records to any individual outside the facility or program, as consented to by the resident or as required by law or third-party payor;
- 6. Policies and procedures for the maintenance of personnel records for each employee. including at least his or her name, previous employment, educational background, credentials, license number with effective date and date of expiration (if applicable), certification (if applicable), verification of credentials, records of physical examinations, job description, records of orientation and inservice education, and evaluation of job performance:
- 7. Policies and procedures, including content and frequency, for physical examinations and immunizations and tuberculin testing upon employment and subsequently for employees and individuals providing direct resident care services in the facility through contractual arrangements or written agreement; and
- 8. Policies and procedures delineating the responsibilities of the facility's staff in making prompt notification regarding the death of a resident as required by N.J.S.A. 26:2H-5e and N.J.A.C. 8:36-15.7(a).
- (b) The facility shall have a policy and procedure that addresses how policy and procedure manuals will be made available to residents, guardians, designated responsible individuals, prospective applicants, and referring agencies.

- Note: Facilities include both leased and owned spaces.

EC.02.01.01 The organization manages safety and security risks.

- EP 1 The organization implements its process to identify safety and security risks associated with the environment of care that could affect residents, staff, and other people coming to the organization's
 - Note: Risks are identified from internal sources such as ongoing monitoring of the environment, results of root cause analyses, results of proactive risk assessments of high-risk processes, and from credible external sources such as Sentinel Event Alerts.

The organization has a written plan for providing a secure environment for everyone who enters the

EP 3 The organization takes action to minimize or eliminate identified safety and security risks associated with the physical environment.

HR.01.01.01 The organization defines and verifies staff qualifications.

- EP 3 The organization verifies and documents that the applicant has the education and experience required by the job responsibilities, unless this information has already been verified by the entity that issued the applicant's licensure, certification, or registration authority. Note: Verification of education does not have to be obtained from the primary source.
- EP 5 Staff comply with health screening in accordance with law and regulation or organization policy. Health screening compliance is documented.

IM.02.01.01 The organization protects the privacy of health information.

- EP 3 The organization uses health information only for purposes permitted by law and regulation or as further limited by its policy on privacy. (See also RI.01.01.01, EP 7)
- EP 4 The organization discloses health information only as authorized by a resident or as otherwise consistent with law and regulation. (See also RI.01.01.01, EP 7)

LD.01.03.01 Governance is ultimately accountable for the safety and quality of care, treatment, and services.

- EP 2 Governance provides for organization management and planning.
- EP 3 Governance approves the organization's written scope of services.
- EP 6 Governance works with other leaders to annually evaluate the organization's performance in relation to its mission, vision, and goals.

LD.01.04.01 An administrator manages the organization.

- EP 6 The administrator identifies a nurse, qualified by education and experience, to direct nursing services if it is provided by the organization, in accordance with law and regulation.
- EP 9 The individual with the authority to address administrative issues is accessible to the organization on a fulltime basis.

LD.04.01.01 The organization complies with law and regulation.

- EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.
- PC.01.01.01 The organization accepts the resident for care, treatment, and services based on its ability to meet the resident's needs.
- EP 1 The organization discloses to prospective residents and their families which services they are capable of providing prior to entering into a residence agreement with an individual. This disclosure includes the reasons and procedures for termination of residency. The disclosure is provided in a manner that the

Number §8:36-5.7	New Jersey Standards		Joint Com Equivalent		Joint Commission Standards and Elements of Performance		
			resident ar	nd family understan	d and is documented.		
		PC.01.	02.09	The organization or exploitation.	n assesses the resident who may be a victim of possible abuse, neglect,		
		EP 7	accordanc	ization reports case e with law and regu RI.01.06.03, EP 3)			
		RC.02.	01.15		documentation includes the provision of and response to medical are, and changes in the resident's condition.		
		EP 4	If the resid		inization, the course of events leading up to the resident's death is		
§8:36-5.8		EC.01.	01.01	The organization	n plans activities that minimize risks in the environment of care.		
arrangement, to and from health care se	ling resident transportation, either directly or by rvices provided outside the facility, and shall	EP 5	The organization has a written plan for providing a secure environment for everyone who enters the organization's facilities. Note: Facilities include both leased and owned spaces.				
personal possessions, as well as transfe	nd accountability for the resident and his or her or of resident information to and from the provider of idents and specified in resident service plans.	IM.02.02.03		The organization retrieves, disseminates, and transmits health information in useful formats.			
(b) The facility or program shall assist re	sidents, if needed, in arranging for transportation to nity groups in which the resident chooses to			zation's storage and retrieval systems make health information accessible when needed for re, treatment, and services.			
participate.		PC.04.02.01		When a resident is transferred to a higher level of care, the organization gives information about the care, treatment, and services provided to the resident to other service providers who will provide the resident with care, treatment, and services.			
		EP 1	treatment, - The rease - The resid - A summa - The resid - A list of c	e of the resident's transfer, the organization informs other service providers who will provide, and services to the resident about the following: son for the resident's transfer dent's physical and psychosocial status lary of care, treatment, and services it provided to the resident dent's progress toward goals community resources or referrals made or provided to the resident			
		RI.01.0	7.13		services are provided by the organization, the resident has the right to as appropriate to the resident's care or service plan.		
		EP 1			insportation for the resident to and from physician or dentist appointments and e resident's care or service plan.		

Number §8:36-5.9	New Jersey Standards	Joint Commission Equivalent Number			Joint Commission Standards and Elements of Performance	
§8:36-5.9		LD.04.0	01.01	The organization	n complies with law and regulation.	
§8:36-5.9 Written agreements The facility or program shall have a written	n agreement or its equivalent, or a linkage for	EP 3	Leaders act accreditation	on or comply with n, certification, or i	n reports or recommendations from external authorized agencies, such as regulatory bodies.	
services not provided directly by the facilicare to residents with psychiatric disorde	ty or program. If the facility or program provides s, the facility or program shall also have a written	LD.04.0	03.01	The organization	n provides services that meet resident needs.	
agreement with one or more community will be provided by the mental health cen	nental health centers specifying which services ter. The written agreements shall require that	EP 1	The needs of through refe	f the population(s rral, consultation,	s) served guide decisions about which services will be provided directly or contractual arrangements, or other agreements.	
services be provided in accordance with	inis chapter.	PC.01.0	03.01	The organization	n plans the resident's care.	
		EP 4	The organiz moving in a	ation develops the	e resident's plan for care, treatment, and services as soon as possible after with law and regulation.	
		EP 8				
§8:36-5.10		EM.02.		As part of its Emergency Operations Plan, the organization prepares for how it will communicate during emergencies.		
§8:36-5.10 Reportable events (a) The facility shall notify the Division of immediately by telephone at (609) 633-90	Health Facility Survey and Field Operations 034 or (609) 392-2020 if after business hours,	EP 4	The Emergency Operations Plan describes the following: How the external authorities during an ongoing emergency.		lan describes the following: How the organization will communicate with ongoing emergency.	
followed within 72 hours by written confirmation of employment of the administration of the administration of the second confirmation of the second confirma	mation, of the following: inistrator, and the name and qualifications of his or	LD.03.0			n communicates information related to safety and quality to those who g staff, residents, families, and external interested parties.	
her replacement; 2. Any elopements; and 3. Any suspected cases of resident abuse State Long-Term Care Ombudsman.	e or exploitation, which have been reported to the	EP 1	 Meeting th 	e needs of interna	e effective in doing the following: al and external users ty throughout the organization	
(b) The written notification, as required po	ursuant to (a) above, shall be forwarded by the	LD.03.0	09.01	The organization	n has an organizationwide, integrated resident safety program.	
facility to the Division.		EP 11	programs in Note: Exam	addition to manda oles of voluntary p	nal reporting of significant adverse events, including voluntary reporting atory programs. programs include The Joint Commission Sentinel Event Database and the US in (FDA) MedWatch. Mandatory programs are often state initiated.	
		LD.04.0	01.01	The organization	n complies with law and regulation.	
		EP 3	Leaders act accreditation	on or comply with n, certification, or i	reports or recommendations from external authorized agencies, such as regulatory bodies.	
		PC.01.0		The organizatior or exploitation.	n assesses the resident who may be a victim of possible abuse, neglect,	
		EP 7	accordance	ation reports case with law and regu I.01.06.03, EP 3)	es of possible abuse, neglect, and exploitation to external agencies, in lation.	

Number §8:36-5.11	New Jersey Standards		Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance
§8:36-5.11		APR.05	5.01.01		n allows The Joint Commission to review the results of external n publicly recognized bodies.
§8:36-5.11 Notices (a) The facility shall conspicuously post a notice that the following information is available in the facility during normal business hours, to residents and the public:		EP 1		quested, the organiza	ation provides The Joint Commission with all official records and reports of ng, or planning bodies.
 All waivers granted by the Departmen A copy of the last annual licensure ins 	pection survey report and the list of deficiencies	APR.09	9.03.01	The organization	n is truthful and accurate when describing information in its Quality
from any valid complaint investigation during the past 12 months; 3. Policies and procedures regarding resident rights; 4. Business hours of the facility; 5. Policies and procedures for maintaining security of the assisted living residence and comprehensive personal care home; 6. The toll-free hot line number of the Department; telephone numbers of county agencies and of the State Long-Term Care Ombudsman; and 7. The names of, and a means to formally contact, the owner and/or members of the governing authority.		EP 1		nization adheres to T ality Report.	The Joint Commission's published guidelines for how it describes information
§8:36-5.12		LD.04.0	01.01	The organization	n complies with law and regulation.
discharged, including the destination of	sus and facility characteristics, shall be forwarded	EP 3		act on or comply with tion, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.
§8:36-5.13-5.14		PC.01.0	01.01		n accepts the resident for care, treatment, and services based on its ne resident's needs.
		EP 1	providing reasons	nization discloses to prior to entering into and procedures for te	prospective residents and their families which services they are capable of a residence agreement with an individual. This disclosure includes the ermination of residency. The disclosure is provided in a manner that the d and is documented.
		EP 7			itten process for accepting a resident based on its ability to provide for the required by the resident and in accordance with law and regulation.
		EP 21	If a prosp documen		t accepted after the initial screening, the reasons for denying residency are
		PC.01.0	02.01	The organization	n obtains resident assessments.
		EP 1	information		vriting, the scope and content of screening, assessment, and reassessment nt information is collected according to these requirements.
		PC.01.0	03.01	The organization	n plans the resident's care.
		EP 3	the reside - Fall risk - Skin tre - Pain ma - Medicat		ministration
		PC.02.0	01.09	The organization	n plans for and responds to life-threatening emergencies.
		EP 1	(See also	RI.01.01.01, EP 18	
		EP 2		and procedures that a	address life-threatening emergencies include the following:

Number §8:36-5.13-5.14

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-5.13 Admission and retention of residents

- (a) The administrator of the assisted living residence, comprehensive personal care home, or assisted living program or the administrator's designee shall conduct an interview with the resident and, if the resident agrees, the resident's family, guardian, or interested agency, prior to or at the time of the resident's admission. The interview shall include at least orientation to the facility's or program's policies, business hours, fee schedule, services provided, resident rights, and criteria for admission and discharge. Documentation of the resident interview shall be included in the resident record.
- (b) At the initial interview prior to, or at the time of, admission of each resident, the administrator or the administrator's designee should be provided with the name, address, and telephone number of a family member, guardian, or responsible person who can be notified in the event of the resident's illness, incident, or other emergency. This information is voluntary on the part of the resident. A resident shall not be denied admission to the facility or program solely for declining to provide this information.
- (c) If a facility or program has reason to believe, based on a resident's behavior, that the resident poses a danger to himself or herself or others, and that the facility or program is not capable of providing proper care to the resident, then the attending physician or the physician on call, in consultation with facility or program staff and a resident representative, shall determine whether the resident is appropriately placed in that facility or program. The facility or program or resident representative shall initiate the mental health screening process in accordance with N.J.S.A. 30:4-27.1 et seq., and N.J.A.C. 10:31, Screening and Screening Outreach Program, and, based on the results and recommendations of that screening process, shall attempt to locate a new placement, if necessary.
- (d) If an applicant, after applying in writing, is denied admission to the assisted living residence, comprehensive personal care home, or assisted living program, the applicant and/or his or her family, guardian, or responsible person shall, upon written request, be given the reason for such denial in writing, signed by the administrator, within 15 days of the receipt of the written request.
- (e) If there is an infirmary in the facility, residents shall be transferred to the infirmary only if they have consented to such transfer and shall remain in the infirmary for a limited time only, generally not to exceed one week.

§8:36-5.14 Involuntary discharge

- (a) Written notification by the administrator shall be provided to a resident and/or his or her family, guardian, or designated responsible person, of a decision to involuntarily discharge the resident from the facility or program. Such involuntary discharge shall only be upon grounds contained in the facility's or program's policies and procedures and shall occur only if the resident has been notified and informed of such policies in advance. The notice of discharge shall be given at least 30 days in advance and shall include the reason for discharge and the resident's right to appeal. This 30 day advance notice shall not apply if the discharge is for reasons in accordance with the criteria specified at N.J.A.C. 8:36-5.1(d). A copy of the notice shall be entered in the resident's record.
- (b) In an emergency situation, as stated in N.J.A.C. 8:36-5.1(d), for the protection of the life and safety of the resident or others, the facility or program may transfer the resident without 30 days notice. The Department shall be notified in the event of such discharge.

- Availability of first aid and Basic Life Support (CPR) services
- Emergency transfer to another organization
- Placement of a phone call to outside emergency assistance

PC.04.01.01

The organization follows a process that addresses transitions in the resident's care.

- **EP 1** The organization documents the following:
 - The reason(s) for and conditions under which the resident is transferred or residency is terminated
 - The method for shifting responsibility for a resident's care from one clinician, organization, program, or service to another
- EP 14 The organization transfers a resident upon order of their attending licensed independent practitioner.
- EP 20 The organization follows an established process for emergency transfer resulting from medical necessity.

PC.04.01.03

The organization terminates residency or transfers the resident based on the resident's assessed needs and the organization's ability to meet those needs.

- The resident, the resident's family, licensed independent practitioners, and staff involved in the resident's care, treatment, and services participate in planning the resident's transfer or termination of residency. (See also RI.01.01.01, EP 19)
- **EP 12** The organization terminates residency or transfers a resident when the needs of the resident exceed the scope of the services provided.

RC.02.01.01

The resident's record contains information that reflects the resident's care, treatment, and services.

- **EP 1** The resident's record contains the following demographic information:
 - The resident's name and date of birth
 - Up-to-date contact information of family and any legally authorized representative
 - The resident's sex
 - The resident's language and communication needs

RI.01.01.01 The organization respects the resident's rights.

EP 18 Prior to moving in, residents are informed about the organization's policies and procedures regarding the handling of life-threatening emergencies.

Note: Refer to standard PC.02.01.09 regarding policies and procedures for life-threatening emergencies. (See also PC.02.01.09, EP 1; RI.01.02.01, EP 2)

- EP 19 Prior to the resident moving in, the organization informs them of its policies and practices about room/apartment changes and for termination of residency in language that the resident understands. (See also LD.04.03.07, EPs 1, 6; PC.04.01.03, EP 3)
- **EP 20** The organization obtains from the resident written acknowledgement that they received information on resident rights and on changes to these rights.

Number Joint Commission **New Jersey Standards** Joint Commission Standards and Elements of Performance **§8:36-5.15 Equivalent Number** §8:36-5.15 LD.03.04.01 The organization communicates information related to safety and quality to those who need it, including staff, residents, families, and external interested parties. §8:36-5.15 Notification requirements FP 1 Communication processes are effective in doing the following: (a) The resident's family, quardian, and/or designated responsible person or community - Meeting the needs of internal and external users agency shall be notified, when known, and with the resident's consent, immediately after - Supporting safety and quality throughout the organization the occurrence, in the event of the following: 1. The resident acquires an acute illness requiring medical care: LD.04.01.01 The organization complies with law and regulation. 2. Any serious accident, criminal act or incident occurs which involves the resident and EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as results in serious harm or injury or results in the resident's arrest or detention; accreditation, certification, or regulatory bodies. 3. The resident is transferred from the facility; or 4. The resident expires. PC.02.01.05 The organization provides interdisciplinary, collaborative care, treatment, and services. (b) Notification of any occurrence noted in (a) above shall be documented in the resident's EP 13 record. The documentation with regard to an occurrence noted in (a)4 above shall include Changes in the resident's condition are communicated to the resident's provider or other authorized health confirmation and written documentation of that notification. care professional(s), the resident, and the resident's family. PC.04.01.03 The organization terminates residency or transfers the resident based on the resident's assessed needs and the organization's ability to meet those needs. EP 3 The resident, the resident's family, licensed independent practitioners, and staff involved in the resident's care, treatment, and services participate in planning the resident's transfer or termination of residency. (See also RI.01.01.01, EP 19) RC.02.01.01 The resident's record contains information that reflects the resident's care, treatment, **§8:36-5.16** and services. §8:36-5.16 Interpretation services EP 1 The resident's record contains the following demographic information: The facility or program shall demonstrate the ability to provide a means to communicate - The resident's name and date of birth with any resident admitted who is non-English-speaking and/or has a communication - Up-to-date contact information of family and any legally authorized representative disability, using available community or on-site resources. - The resident's sex - The resident's language and communication needs RI.01.01.03 The organization respects the resident's right to receive information in a manner the patient understands. EP 1 The organization provides written and verbal information in a manner tailored to the resident's language and ability to understand. LD.04.01.01 **§8:36-5.17** The organization complies with law and regulation. EP 3 §8:36-5.17 Referral and transfer agreements Leaders act on or comply with reports or recommendations from external authorized agencies, such as Each licensed assisted living residence and comprehensive personal care home shall accreditation, certification, or regulatory bodies. maintain written referral and/or transfer agreements with at least one licensed acute care PC.02.01.09 The organization plans for and responds to life-threatening emergencies. hospital in New Jersey, at least one licensed State, county, or private psychiatric hospital in New Jersey, and with at least one licensed New Jersey long-term care facility. A written EP 2 Policies and procedures that address life-threatening emergencies include the following: agreement with an acute care hospital with licensed adult psychiatric beds in New Jersey - Availability of first aid and Basic Life Support (CPR) services shall enable compliance with the psychiatric hospital component of this requirement. - Emergency transfer to another organization - Placement of a phone call to outside emergency assistance PC.04.01.01 The organization follows a process that addresses transitions in the resident's care. EP 1 The organization documents the following: - The reason(s) for and conditions under which the resident is transferred or residency is terminated - The method for shifting responsibility for a resident's care from one clinician, organization, program, or service to another EP 20 The organization follows an established process for emergency transfer resulting from medical necessity. PC.02.03.01 §8:36-5.18 The organization provides resident education and training based on each resident's needs and abilities. EP 10 The organization provides education and training to the resident for the following topics, based on the

Number §8:36-5.18

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-5.18 Managed risk agreements

- (a) The choice and independence of action of a resident may need to be limited when a resident's individual choice, preference and/or actions are identified as placing the resident or others at risk, lead to adverse outcome and/or violate the norms of the facility or program or the majority of the residents. When the resident assessment process identified in N.J.A.C. 8:36-7 indicates that there is a high probability that a choice or action of the resident has resulted or will result in any of the preceding, the assisted living residence, comprehensive personal care, home or assisted living program shall:
- 1. Identify the specific cause(s) for concern;
- 2. Provide the resident (and if the resident agrees, the resident's family or representative) with clear, understandable information about the possible consequences of his or her choice or action:
- Seek to negotiate a managed risk agreement with the resident (or legal guardian) that will minimize the possible risk and adverse consequences while still respecting the resident's preferences; and
- 4. Document the process of negotiation and, if no agreement can be reached, the lack of agreement and the decisions of the parties involved.
- (b) Managed risk agreements shall be negotiated with the resident or legal guardian and shall address the following areas in writing:
- 1. The specific cause(s) for concern;
- 2. The probable consequences if the resident continues the choice and/or action identified as a cause for concern:
- 3. The resident's preferences;
- 4. Possible alternatives to the resident's current choice and/or action;
- 5. The final agreement reached by all parties involved; and
- 6. The date the agreement is executed and, if needed, the time frames in which the agreement will be reviewed.
- (c) A copy of the managed risk agreement shall be provided to the resident or legal guardian and a copy shall be placed in the resident's record at the time it is implemented.

resident's condition and assessed needs:

- An explanation of the procedures and plan for care, treatment, and services
- Procedures to follow if care, treatment, or services are disrupted by a natural disaster or an emergency
- Basic health practices and safety
- Fall reduction strategies
- Person-centered care strategies
- Resident's rights and responsibilities
- Medication management and storage
- Modified diets
- Infection prevention and control policies and procedures, including reasons for using personal protective equipment
- Discussion of pain, the risk for pain, the importance of effective pain management, the pain assessment process, and methods for pain management
- Basic physical and structural facility safety
- Information on the identification, handling, and safe disposal of hazardous medications

RI.01.07.01 Residents and their families have the right to have complaints reviewed by the organization.

- The organization establishes an internal complaint resolution process and informs residents, and their families, verbally and in writing, about it upon admission.

 Note: If the resident has a surrogate decision-maker, the surrogate decision-maker will be informed of and
- involved in the complaint resolution process.
- EP 3 The organization posts a description of the complaint process in a prominent location in the facility along with resources to assist the resident, such as an ombudsman, legal services, or adult protective services programs.
- EP 4 The organization reviews and, when possible, resolves complaints made by residents and their families.
- **EP 5** If the organization does not resolve a complaint to a resident's or family's satisfaction, it refers them to other sources of assistance, such as an ombudsman, legal services, or adult protective services programs.
- When a resident submits a complaint that the organization recognizes as significant, the organization acknowledges receipt of the complaint and notifies the resident of follow-up to the complaint.
 Note: Significant complaints include, but are not limited to, issues related to care, treatment, management of funds, lost clothing, and violation of rights.
- EP 7 The organization provides the resident with the phone number and address needed to file a complaint with the relevant state authority.
- EP 8 Upon admission, the organization provides the resident with a list of other sources of assistance for complaint resolution, including ombudsman, legal services, and adult protective services programs.

RI.02.01.01 The organization informs the resident about the resident's responsibilities related to their care, treatment, and services.

- EP 1 The organization has a written policy that defines resident responsibilities, including but not limited to the following:
 - Providing information that facilitates their care, treatment, and services
 - Asking questions or acknowledging when they do not understand the treatment course or care decision
 - Following instructions, policies, rules, and regulations in place to support quality care for residents and a safe environment for all individuals in the organization
 - Supporting mutual consideration and respect by maintaining civil language and conduct in interactions with all who work in the organization
 - Meeting financial commitments
- The organization informs the resident about the resident's responsibilities in accordance with its policy.

 Note: Information about resident responsibilities is provided in writing and signed by both parties.

§8:36-6.1

EC.02.01.01

The organization manages safety and security risks.

Number §8:36-6.1

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-6.1 Resident care policies and procedures

- (a) Written resident care policies and procedures shall be established, implemented, and reviewed at intervals specified in the policies and procedures. Each review of the policies and procedures shall be documented. Policies and procedures shall include, but not be limited to, the following:
- 1. Resident rights;
- 2. Advance directives, including but not limited to, the following:
- i. The circumstances under which an inquiry will be made of individuals regarding the existence and location of an advance directive:
- ii. Requirements for provision of a written statement of resident rights regarding advance directives, approved by the Commissioner or his or her designee, to residents upon admission: and
- iii. Requirements for documentation in the resident record;
- 3. The determination of staffing levels to ensure delivery of services and assistance as needed for each resident of the facility or program during each 24-hour period. Services may be provided directly by staff employed by the facility or program or in accordance with a written contract;
- 4. The delivery of personal care and assistance to residents in accordance with assisted living concepts which specify that each resident will be encouraged to maintain his or her independence and personal decision making abilities;
- 5. The referral of residents to health care providers in accordance with individual needs and resident service plans;
- 6. Emergency medical and dental care of residents, including notification of the resident's family, guardian, or responsible person, when known, and with the resident's consent, and care of residents during periods of acute illness;
- 7. Resident instruction and health education;
- 8. The control of smoking in the facility, in accordance with N.J.S.A. 26:3D-55 et seq. and N.J.A.C. 8:6;
- 9. Discharge, termination by the facility, transfer, and readmission of residents, including criteria for each:
- 10. The care and control of pets if the facility permits pets in the facility or on its premises; and
- 11. A policy to determine those circumstances where the resident's absence should be investigated.

EP 15 The organization has written procedures to follow in the event of a resident elopement.

EC.02.01.03 The organization prohibits smoking except in specific circumstances.

EP 1 The organization develops a written policy prohibiting smoking in all buildings except for designated areas for residents in specific circumstances. The organization defines specific circumstances that may result in exceptions to the policy, which must comply with law and regulation.

Note: The scope of this EP is concerned with all smoking types—tobacco, electronic, or other.

HR.01.02.05 The organization has the necessary staff to support the care, treatment, and services it provides.

- **EP 25** The organization plans for staffing based on the following:
 - Resident acuity
 - Complexity of clinical tasks
 - Staff experience and expertise
 - Physical layout of the facility
 - Staff shortage contingencies

IC.02.01.01 The organization implements its infection prevention and control plan.

EP 13 The organization reduces the risks associated with animals in the facility, including potential problems with cleanliness, immunizations, and management of waste.

PC.01.02.01 The organization obtains resident assessments.

EP 2 The organization defines, in writing, criteria that identify when additional, specialized, or more in-depth assessments are performed.

PC.01.03.01 The organization plans the resident's care.

EP 14 The plan for care, treatment, and services identifies any advance directives of the resident. (Refer to PC.01.03.01, EP 8)

PC.02.01.09 The organization plans for and responds to life-threatening emergencies.

The organization follows written policies and procedures for responding to life-threatening emergencies. (See also RI.01.01.01, EP 18)

PC.02.03.01 The organization provides resident education and training based on each resident's needs and abilities.

- **EP 1** The organization assesses the resident's learning needs.
- EP 4 The organization provides education and training to the resident based on the resident's assessed needs.
- EP 10 The organization provides education and training to the resident for the following topics, based on the resident's condition and assessed needs:
 - An explanation of the procedures and plan for care, treatment, and services
 - Procedures to follow if care, treatment, or services are disrupted by a natural disaster or an emergency
 - Basic health practices and safety
 - Fall reduction strategies
 - Person-centered care strategies
 - Resident's rights and responsibilities
 - Medication management and storage
 - Modified diets
 - Infection prevention and control policies and procedures, including reasons for using personal protective equipment
 - Discussion of pain, the risk for pain, the importance of effective pain management, the pain assessment process, and methods for pain management
 - Basic physical and structural facility safety
 - Information on the identification, handling, and safe disposal of hazardous medications

Number §8:36-6.2	New Jersey Standards		Joint Com Equivalent		Joint Commission Standards and Elements of Performance
		PC.04.0	01.03		n terminates residency or transfers the resident based on the resident's and the organization's ability to meet those needs.
		EP 3	care, treatr		amily, licensed independent practitioners, and staff involved in the resident's participate in planning the resident's transfer or termination of residency.
		RI.01.0	1.01	The organization	n respects the resident's rights.
		EP 19	room/apart	ment changes and	n, the organization informs them of its policies and practices about for termination of residency in language that the resident understands. 1, 6; PC.04.01.03, EP 3)
		EP 20		zation obtains from hts and on change	the resident written acknowledgement that they received information on es to these rights.
		RI.01.0	2.01	The organization treatment, and s	n respects the resident's right to participate in decisions about their care, services.
		EP 1	The organi	zation involves the	resident in making decisions about their care, treatment, and services.
		EP 4	The organi and service	zation respects the es in accordance w	right of the resident or surrogate decision-maker to refuse care, treatment, ith current advance directive information and with law and regulation.
		RI.01.0	5.01	The organization received at the	n addresses resident decisions about care, treatment, and services end of life.
		EP 3	not resusci - Informs re - Provides sustaining - Provides unable, or - Informs s and service - Honors tr - Honors a	tate" orders, and o esidents of relevan residents with writt treatment, and with the resident with in unwilling to honor a taff and licensed in es of whether or no er resident's right to dvance directives, zation documents	lowing regarding advance directives, including "do not hospitalize" orders, "do rgan-donation request procedures: t laws and regulations en information about advance directives, forgoing or withdrawing life-nholding resuscitative services formation upon admission on the extent to which the organization is able, advance directives dependent practitioners who are involved in the resident's care, treatment, at the resident has an advance directive or review and revise their advance directives in accordance with law and regulation and the organization's capabilities whether or not the resident has an advance directive.
		EP 10	Upon requidirectives.	est, the organization	n refers the resident to resources for assistance in formulating advance
		EP 17		nce or lack of an ac and services.	dvance directive does not determine the resident's right to access care,

§8:36-6.2

§8:36-6.2 Financial arrangements and full disclosure

Number §8:36-6.2(a)	New Jersey Standards	Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance			
§8:36-6.2(a)		LD.04.0	11.01 The organization	n complies with law and regulation.			
(a) The facility shall disclose in the admission agreement the service it will provide, the public programs or benefits that it accepts or delivers, the policies that affect a resident's		EP 3	EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.				
regarding physical plant requirements at	y waivers that have been granted of the regulations N.J.A.C. 8:36-14 for assisted living residences or			n accepts the resident for care, treatment, and services based on its he resident's needs.			
N.S.A.O. 0.30 22 for completionaive per	N.J.A.C. 8:36-22 for comprehensive personal care homes.		The organization discloses to prospective residents and their families which services they are capable of providing prior to entering into a residence agreement with an individual. This disclosure includes the reasons and procedures for termination of residency. The disclosure is provided in a manner that the resident and family understand and is documented.				

Number §8:36-6.2(b)-6.3

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-6.2(b)-6.3

- (b) Concerning financial arrangements, the facility shall:
- 1. Upon admission and at the time of any change in charges, inform the residents in writing, of any and all fees for services provided and charges for supplies routinely provided by the facility. The facility shall also inform the resident of the costs of supplies which are specially ordered. At the resident's request, this information may be provided instead to the resident's family, guardian, or responsible person;
- 2. Impose no additional charges for increased level of care without documentation of reassessment by the registered nurse that necessitates the increase;
- 3. Impose no additional charges, expenses, or other financial liabilities in excess of the daily, weekly, or monthly rate included in the admission agreement, unless written notification is provided to the resident.
- i. Where there is written documentation of the resident's agreement to the purchase and cost of supplies which are purchased through the facility;
- 4. Maintain a written record of all financial arrangements with the resident and/or his or her family, guardian, or responsible person with copies furnished to the resident; and
- 5. Provide the resident with information about obtaining financial assistance available from third-party payors and/or other payors and referral systems for resident financial assistance. (c) All residents who have advanced a security deposit to a facility prior to or upon their
- admission shall be entitled to receive interest earnings, which have accumulated on such funds or property.
- 1. The facility shall hold such funds or property in trust for the resident and they shall remain the property of the resident and shall be returned to the resident or the resident's estate upon discharge or death minus any outstanding payment owed to the facility by the resident, in accordance with the resident admission agreement.
- 2. All such funds shall be held in an interest-bearing account as established under requirements of N.J.S.A. 30:13-1 et seq.
- 3. The facility may deduct an amount not to exceed one percent per annum of the amount so invested or deposited for costs of servicing and processing the accounts.
- 4. The facility, within 60 days of establishing an account, shall notify the resident, in writing, of the name of the bank or investment company holding the funds and the account number. The facility shall thereafter provide a quarterly statement to each resident it holds security funds in trust for identifying the balance, interest earned, and any deductions for charges or expenses incurred in accordance with the terms of the contract or agreement of admission. §8:36-6.3 Personal needs allowance
- (a) The administrator or his or her representative shall develop a policy and procedure for handling the monthly personal needs allowance for each resident who receives Supplemental Security Income (SSI) or other forms of public assistance. The personal needs allowance shall be at least the amount specified by the New Jersey State Department of Human Services pursuant to N.J.S.A. 44:7-87(h) and N.J.A.C. 10:123-3.
- (b) Every administrator to whom resident's personal funds are entrusted shall maintain written records, such as a ledger, including the date each payment was received, the amount of payment, the date of each disbursement, the amount of each disbursement, the reason for each disbursement and to whom each disbursement was made. The personal needs allowance shall not be commingled with any other facility operating account and shall be deposited into an interest bearing account. Each resident shall receive his or her personal needs allowance within 72 hours of the receipt of the check by the administrator. (c) The resident or, if the resident is not competent, the resident's representative with financial power of attorney, shall sign to acknowledge receipt of funds, goods or services purchased with such funds at the time of disbursement.

LD.04.01.01 The organization complies with law and regulation.

EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.

RI.01.06.13 Residents have a right to manage or delegate management of personal financial affairs.

- **EP 1** The organization obtains written authorization when a resident allows the organization to manage the resident's funds.
- **EP 2** When the organization manages a resident's funds, the organization provides the resident access to those funds upon request and consistent with agreements for access established with the organization.
- The organization involves the surrogate decision-maker in the management of the resident's funds when the resident cannot manage personal financial affairs.
 Note: The surrogate decision-maker may be a family member.
 (See also RI.01.02.01, EP 2)

Number §8:36-7.1	New Jersey Standards	Joint Commissi Equivalent Num			Joint Commission Standards and Elements of Performance	
§8:36-7.1						
§8:36-7.1 Initial assessments and residen	it service plans					
§8:36-7.1(a)		PC.01.	02.05	Qualified staff, president.	physicians, or other licensed practitioners assess and reassess the	
(a) Upon admission, each resident shall reprofessional nurse to determine the resident	eceive an initial assessment by a registered ent's needs.	EP 1	EP 1 Based on the initial assessment, the organization determines the resident's need for nursing care required by organization policy and in accordance with law and regulation.			
§8:36-7.1(b)-7.2		LD.04.	01.01	The organization	n complies with law and regulation.	
service plan shall be developed within 14	resident has general service needs, a general days of the resident's admission.	EP 3	EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.			
(c) The general service plan shall include, 1. The resident's need, if any, for assistan 2. The resident's need, if any, for assistan					zation assesses and reassesses the resident and the resident's condition o defined time frames.	
3. The resident's need, if any, for assistan §8:36-7.2 Health care assessment and he	nce with transportation. ealth service plan	EP 1	EP 1 The organization obtains the resident's initial assessment in accordance with written time from and law and regulation.		resident's initial assessment in accordance with written time frames it defines	
personal care home, or assisted living pro	e assisted living residence, comprehensive or assisted living residence, comprehensive or that the resident is appropriate for this level of	PC.01.	02.05	Qualified staff, president.	physicians, or other licensed practitioners assess and reassess the	
care. (b) At the time of admission, arrangement	s shall be made between the administrator and son regarding the physician and dentist to be	EP 6	or the level	assessments and of care needed are with law and regu	screenings obtained for the use of determining care, treatment, and services e conducted by qualified staff or licensed independent practitioners in lation.	
called in case of illness, or the individual treligious affiliation, is opposed to medical	o be called for a resident who, because of	PC.01.	03.01	The organization	n plans the resident's care.	
(c) If the initial assessment in N.J.A.C. 8:36-7.1(a) indicates that the resident requires health care services, a health care assessment shall be completed within 14 days of admission by a registered professional nurse using an assessment instrument available from the Department, or an assessment instrument that has been adopted by the facility or program, equivalent to the instrument available from the Department, and which meets the requirements of (d) below.		EP 3	the residen - Fall risk re - Skin treate - Pain mane - Medicatio	t moving in. The pleduction ment(s) or maintain	ministration	
		EP 4	The organize moving in a	zation develops the	e resident's plan for care, treatment, and services as soon as possible after with law and regulation.	
		EP 8				

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Number §8:36-7.2(d)	New Jersey Standards	Joint Commission Equivalent Number			Joint Commission Standards and Elements of Performance
§8:36-7.2(d)		PC.01.0	2.01	The organizatio	n obtains resident assessments.
(d) Each health care assessment by the registered professional nurse shall include, at a minimum, evaluation of the following: 1. Need for assistance with "activities of daily living"; 2. Cognitive patterns; 3. Communication/hearing patterns; 4. Vision patterns:		EP 1	informat (See als The organisms	on it collects. Reside o RC.02.01.01, EP 2 anization defines, in vents are performed.	writing, criteria that identify when additional, specialized, or more in-depth
4. Vision patterns; 5. Physical functioning and structural problems; 6. Continence; 7. Psychosocial well-being; 8. Mood and behavior problems; 9. Activity pursuit patterns; 10. Disease diagnoses; 11. Health conditions and preventive health measures, including, but not limited to, pain, falls, and lifestyle; 12. Oral/nutritional status; 13. Oral/dental status; 14. Skin conditions; 15. Medication use; 16. Special treatment and procedures; 17. Restraint use; and 18. Outside service utilization.	EP 13	including - The res history, I - The res - The res - The res - The res - Whethe criteria u - The res	the following: sident's current health medication history (in sident's physical and sident's skin condition sident's decision-mak sident's communicati sident's functional stater or not the resident nder which one may sident's rehabilitation sident's nutritional an sident's natritional an sident's oral health st set the presence or al eeth or dentures sident's pain status, in ating factors; current sident's psychosocial sident's cultural and e sident's personal pref dying resident, the s	constatus attus smokes, and if so, the resident's ability to meet the organization's written smoke status, potential, and needs d hydration status attus, including the condition of the oral cavity, teeth, and tooth-supporting basence of natural teeth or dentures; and the ability to function with or without including recent pain history, origin, location, and severity; alleviating and treatment for pain; and response to treatment	
		PC.01.0	that includes the following: Recent changes in behavior or cognition The resident's pre-dementia personality Social patterns Responses to stress and effective interventions Resident lifelong interests, preferences, and routines Eating habits, food and beverage preferences Religious, spiritual, and cultural customs (See also PC.01.03.01, EP 2; PC.02.02.03, EP 9)		
		EP 1	Based o	resident.	ent, the organization determines the resident's need for nursing care, as
			required	by organization police	cy and in accordance with law and regulation.
		EP 6	or the le		I screenings obtained for the use of determining care, treatment, and services re conducted by qualified staff or licensed independent practitioners in ulation.

Number §8:36-7.2(e)	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance		
§8:36-7.2(e)		PC.01.0	O3.01 The organization	n plans the resident's care.		
(e) Based on the health care assessment, a written health service plan shall be developed. The health service plan shall include, but not be limited to, the following: 1. Orders for treatment or services, medications, and diet, if needed; 2. The resident's needs and preferences for himself or herself; 3. The specific goals of treatment or services, if appropriate; 4. The time intervals at which the resident's response to treatment will be reviewed; and 5. The measures to be used to assess the effects of treatment.		EP 1		sident's individualized care, treatment, and services based on needs identified (including strengths and goals) and reassessments.		
		EP 2	EP 2 For organizations that elect The Joint Commission Memory Care Certification option: The residence plan for individualized care, treatment, and services is developed by an interdisciplinary team of health care professionals, including the treating physician, and in partnership with the resident staff. This plan reflects the resident's personal goals, personal preferences, lifelong interests, redaily activities, and freedom of choice. (See also PC.01.02.01, EP 43)			
		EP 3				
		EP 4	The organization develops the moving in and in accordance	e resident's plan for care, treatment, and services as soon as possible after with law and regulation.		
		EP 8	 The plan for care, treatment, and services identifies the following: The care, treatment, and services The frequency at which care, treatment, and services will occur The team members responsible for providing care, treatment, and services 			
		EP 47	The resident and/or family is i	nvolved in developing an individualized plan of care.		

Number §8:36-7.2(f)-(g)	New Jersey Standards		Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance
§8:36-7.2(f)-(g)		PC.02.	02.01	The organization resident's needs	n coordinates the resident's care, treatment, and services based on the
shall be updated as required, in accorda standards of practice.	all be documented by the registered nurse and unce with the rules of this chapter and professional fort to have documentation of services provided by	EP 1	other inte		ocess to receive or share resident information when the resident is referred to iders for care, treatment, or services. 1, 8)
outside health care professionals entere		RC.01.	01.01	The organization	n maintains complete and accurate resident records.
		EP 5	- Informa	tion about the reside	s the following: the resident's care, treatment, and services nt's care, treatment, and services needed to provide continuity of care among
		RC.02.	01.01	The resident's re and services.	ecord contains information that reflects the resident's care, treatment,
		EP 2	- The rea - Any obs - Any ord - Any alle - Any me - Any ad - Any ass - Any foo	son(s) for admission servations relevant to ers, including medications dications administered	o care, treatment, and services ations ordered or prescribed ed, including the strength, dose, route, date and time of administration on devices used, including access site or route
		EP 4	informati - Any adv - Orders, sustainin - Any info - Any res - Referra - Any phy	on: vance directives renewal of orders, a g treatment withdraw bread consent, wher ident-generated infol ls or communication	n required by organization policy rmation (for example, choices, habits, routine) made to external or internal care providers and community agencies and final diagnosis when the resident moves in either from a hospital or from
		RC.02.	01.13	Resident record	documentation includes the provision of and response to nursing care.
		EP 3	MedicaNursingResider	ions and treatment g care provided based it's response to nurs	on includes the following information regarding nursing care: given and untoward reactions d on the care plan ing care based on the care plan in the resident's physical or behavioral condition, including symptoms

Number §8:36-7.3	New Jersey Standards	Joint Commission Equivalent Number			Joint Commission Standards and Elements of Performance	
§8:36-7.3		PC.01.	C.01.02.03 The organization assesses and reassesses the resident and the reside according to defined time frames.			
§8:36-7.3 General and health service plans (a) The resident general service plan shall be reviewed and, if necessary, revised semi- annually, and more frequently as needed based upon the resident's response to the care provided and any changes in the resident's physical or cognitive status. (b) The resident health service plan shall be reviewed, and if necessary, revised quarterly, and as needed, based upon the resident's response to the care provided and any changes in the resident's physical or cognitive status. (c) Documentation in the resident's record shall indicate review and any necessary revision of the resident service plan and/or health service plan. (d) The resident shall participate in and, if the resident agrees, family members shall be invited to participate in, the development of the resident service plan and health service		EP 3 Each resident is reassessed in accordance with law and regulation, their plan of care, and changes in their physical or mental condition. Note: Reassessments may also be based on the resident's diagnosis; signs and symptoms of infectious disease(s) as defined by the state or local health authorities and/or the Centers for Disease Control and Prevention; desire for care, treatment, and services; and response to previous care, treatment, and services.				
		PC.01.	03.01	The organization	on plans the resident's care.	
		EP 1			esident's individualized care, treatment, and services based on needs identified t (including strengths and goals) and reassessments.	
plans, if plans are needed. Participation shall be documented in the resident's record. (e) If the resident does not have any general service needs or health services needs, a			The resident and/or family is involved in developing an individualized plan of care.			
general or health service plan is not necessary. (f) The facility shall be responsible for reassessing residents who have neither a general		RC.02.	01.09	Resident record program at least	d documentation includes the provision of and response to the activities st quarterly.	
service or health service plan in response to changes in the resident's functional and/or cognitive status at least annually and more frequently if such reassessment is predicated on a change in the resident's functional and/or cognitive status.			- The pr - The re	ovision of activities to sident's response to	ent the following about the activity program in the resident's record: the resident based on the care plan, at least quarterly the activities based on the care plan, at least quarterly nary nurse of changes in the resident's response to an activity provided	
		RC.02.	01.13	Resident record	d documentation includes the provision of and response to nursing care.	
	EP 3	EP 3 Resident record documentation includes the following information regarding nursing care: - Medications and treatment given and untoward reactions - Nursing care provided based on the care plan - Resident's response to nursing care based on the care plan - Current status and changes in the resident's physical or behavioral condition, including symptoms				
§8:36-7.4]		·		
§8:36-7.4 Health care services						

§8:36-7.4 Health care services

Number §8:36-7.4(a)-(b)	New Jersey Standards	Joint Con Equivalen			Joint Commission Standards and Elements of Performance	
§8:36-7.4(a)-(b)		HR.01.02.05		The organization has the necessary staff to support the care, treatment, and services it provides.		
 (a) The assisted living residence, comprehensive personal care home, or assisted living program shall ensure that the resident receives "health care services" under the direction of a registered professional nurse, in accordance with the health service plan. (b) A registered professional nurse shall be responsible for developing nursing practice policies and procedures and the coordination of all health care services required in the resident's health service plan. 		EP 22	The organization provides the services of a registered nurse at a frequency that meets the resider needs, and is in accordance with the scope of its services and law and regulation.			
		LD.01.04.01		An administrator manages the organization.		
		EP 6	EP 6 The administrator identifies a nurse, qualified by education and experience, to direct nursing provided by the organization, in accordance with law and regulation.			
		PC.01.0	PC.01.02.05 Qualified staff, physicians, or other licensed practitioners assess and reassess resident.			
		EP 1	EP 1 Based on the initial assessment, the organization determines the resident's need for nursing required by organization policy and in accordance with law and regulation.			
		EP 6	P 6 All resident assessments and screenings obtained for the use of determining care, treatment, and serving or the level of care needed are conducted by qualified staff or licensed independent practitioners in accordance with law and regulation.			
		PC.01.0	01.03.01 The organization plans the resident's care.		n plans the resident's care.	
		EP 8	 The plan for care, treatment, and services identifies the following: The care, treatment, and services The frequency at which care, treatment, and services will occur The team members responsible for providing care, treatment, and services 			
		PC.02.02.02 For organizations that provide specialty care: An individual(s) coordinates the provision of specialty care, treatment, and services for residents.				
		EP 1 The organization designates a qualified individual (such as a registered nurse, occupational therapist, physical therapist, speech therapist, or social worker) who is competent to coordinate the provision of rehabilitation and advanced care services.				
§8:36-7.4(c)		IM.02.0	1.01	The organization	n protects the privacy of health information.	
be limited to, the following: 1. Assessment of all residents with a ger residents who have a health service plar often on an as-needed basis, including a hospital; 2. Monitoring of the condition of all reside 3. Notification of the registered professio resident's condition;	ional nurse if there are significant changes in a or referral to a physician, advanced practice nurse or ncies as appropriate; and	EP 3	limited by	ization uses health its policy on privacy RI.01.01.01, EP 7)	information only for purposes permitted by law and regulation or as further	
		EP 4	The organization discloses health information only as authorized by a resider with law and regulation. (See also RI.01.01.01, EP 7)		ealth information only as authorized by a resident or as otherwise consistent	
		LD.04.0	01.07	The organization treatment, and s	n has policies and procedures that guide and support resident care, ervices.	
		EP 1		eview, approve, and sident care, treatme	manage the implementation of policies and procedures that guide and ent, and services.	
		PC.01.02.05		Qualified staff, physicians, or other licensed practitioners assess and reassess the resident.		
		EP 1			ent, the organization determines the resident's need for nursing care, as y and in accordance with law and regulation.	
		PC.02.0	01.05	The organization	n provides interdisciplinary, collaborative care, treatment, and services.	
		EP 39	procedure		change in a resident's condition, they respond in accordance with policies and redures include who should be notified of changes and what information resident's record.	

Number | New Jersey Standards | Joint Commission | Joint Commission Standards and Elements of Performance

§8:36-7.5

§8:36-7.5 Provision of health care services

§8:36-7.5(a)-(b)

(a) The facility or program shall arrange for health care services to be provided to residents as needed, in accordance with assessments and with the health service plan. The administrator shall develop a system to identify the residents receiving health care services. (b) If a resident who has not been receiving a health care service requires a health care service on a temporary basis (meaning a period of time reasonably expected to be 14 days or less and not involving a significant change in condition or a life-threatening illness), neither a health care assessment nor a health service plan shall be required. The administrator shall develop a system to identify the residents receiving a health care service on a temporary basis.

PC.01.02.01 The organization obtains resident assessments.

- EP 13 The organization defines, in writing, the information to be gathered during the initial assessment(s), including the following:
 - The resident's current health condition, including infectious disease screening, diagnosis, pertinent history, medication history (including allergies and sensitivities), current medication, and current treatments
 - The resident's physical and neuropsychiatric status
 - The resident's skin condition
 - The resident's decision-making capacity
 - The resident's communication status
 - The resident's functional status
 - Whether or not the resident smokes, and if so, the resident's ability to meet the organization's written criteria under which one may smoke
 - The resident's rehabilitation status, potential, and needs
 - The resident's nutritional and hydration status
 - The resident's oral health status, including the condition of the oral cavity, teeth, and tooth-supporting structures; the presence or absence of natural teeth or dentures; and the ability to function with or without natural teeth or dentures
 - The resident's pain status, including recent pain history, origin, location, and severity; alleviating and exacerbating factors; current treatment for pain; and response to treatment
 - The resident's psychosocial and spiritual needs
 - The resident's cultural and ethnic factors that can influence care, treatment, and services
 - The resident's personal preferences regarding schedules, activities, and grooming
 - For the dying resident, the social, spiritual, and cultural variables that influence both the resident's and family's perceptions and experience of the process of dying

PC.02.01.13 The resident has access to health care professionals as needed.

Visiting schedules of physicians, physician assistants, advanced practice registered nurses, and registered nurses comply with law, regulation, and organization policy.

PC.02.02.02 For organizations that provide specialty care: An individual(s) coordinates the provision of specialty care, treatment, and services for residents.

- EP 2 The individual coordinates the provision of rehabilitation and advanced care services with staff and each resident and/or family by making sure of the following:
 - Assessments are completed within time frames per organizational policy
 - Resident's needs are supported in a person-centered manner in order to meet self-managed care goals Note: An organization may designate more than one individual to coordinate the provision of rehabilitation and advanced care services as long as each individual performs the roles listed above.

RC.02.01.17 Resident record documentation includes the provision of and response to rehabilitation services if offered by the facility.

- **EP 1** Documentation in the resident's record describes the provision of rehabilitation services that are based on the care plan and includes the following:
 - Reason for rehabilitation services
 - Rehabilitation treatments, modalities, or procedures provided
 - The resident's involvement in rehabilitation services

Number §8:36-7.5(c)-(d)	New Jersey Standards	Joint Comn Equivalent			Joint Commission Standards and Elements of Performance	
§8:36-7.5(c)-(d) (c) The registered professional nurse shall be called at the onset of illness, injury or change in condition of any resident to arrange for assessment of the resident's nursing care needs or medical needs and for needed nursing care intervention or medical care. (d) The resident's physician or the physician's designee, that is, another physician or an advanced practice nurse or physician assistant, shall be notified by the licensed professional nurse of any significant changes in the resident's physical or cognitive/mental condition and any intervention by the physician shall be recorded.		PC.01.0	02.05	physicians, or other licensed practitioners assess and reassess the		
		EP 1			ent, the organization determines the resident's need for nursing care, as by and in accordance with law and regulation.	
		EP 6	or the level		screenings obtained for the use of determining care, treatment, and services e conducted by qualified staff or licensed independent practitioners in lation.	
		PC.02.0	01.05	The organization	n provides interdisciplinary, collaborative care, treatment, and services.	
		EP 13	EP 13 Changes in the resident's condition are communicated to the resident's provider or other auth care professional(s), the resident, and the resident's family.			
		EP 39	procedures	aff identify signs of a change in a resident's condition, they respond in accordance with policies ares. Policies and procedures include who should be notified of changes and what information be documented in the resident's record.		
§8:36-7.5(e)-(g)		LD.04.0)1.01	The organization	n complies with law and regulation.	
(e) Each resident shall have an annual physical examination by a physician, advanced practice nurse or physician assistant, which shall be documented in the resident's record. The physician, advanced practice nurse or physician assistant shall certify annually that the resident does not have needs which exceed the care that the facility or program is capable of providing. (f) If it is determined that there is a medical need for a transfer of a resident to another health care facility because the assisted living residence, comprehensive personal care home or assisted living program cannot meet the resident's needs, such transfers shall be initiated promptly, in accordance with N.J.A.C. 8:36-5.1(d). The registered professional nurse shall be notified to ensure that the resident is receiving appropriate care during the transfer period. (g) If the resident is not transferred within seven days, the Department shall be notified and assistance shall be requested from the Department to arrange for transfer of the resident.		EP 3			n reports or recommendations from external authorized agencies, such as regulatory bodies.	
		PC.01.0	02.03		n assesses and reassesses the resident and the resident's condition fined time frames.	
		EP 3	physical or Note: Reas disease(s)	n accordance with law and regulation, their plan of care, and changes in their so be based on the resident's diagnosis; signs and symptoms of infectious state or local health authorities and/or the Centers for Disease Control and eatment, and services; and response to previous care, treatment, and		
		PC.01.02.05		Qualified staff, president.	physicians, or other licensed practitioners assess and reassess the	
		EP 6	All resident assessments and screenings obtained for the use of determining care, tre or the level of care needed are conducted by qualified staff or licensed independent praccordance with law and regulation.		e conducted by qualified staff or licensed independent practitioners in	
		PC.02.0	01.09	The organization	n plans for and responds to life-threatening emergencies.	
		EP 2	 Availabilit Emergene 	y of first aid and Ba by transfer to anoth	address life-threatening emergencies include the following: asic Life Support (CPR) services ner organization o outside emergency assistance	
		PC.04.0	01.01	The organization	n follows a process that addresses transitions in the resident's care.	
		EP 1	- The reaso	the following: tions under which the resident is transferred or residency is terminated consibility for a resident's care from one clinician, organization, program, or		
		EP 14	The organization transfers a resident upon order of their attending licensed independent		resident upon order of their attending licensed independent practitioner.	
		EP 20 The organ		zation follows an e	stablished process for emergency transfer resulting from medical necessity.	
		PC.04.0	01.03	•	n terminates residency or transfers the resident based on the resident's and the organization's ability to meet those needs.	
		EP 12		zation terminates r e services provide	esidency or transfers a resident when the needs of the resident exceed the d.	

Number §8:36-8.1	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance	
§8:36-8.1		HR.01.0	02.07 The organization	on determines how staff function within the organization.	
§8:36-8.1 Qualifications of professional nurses (a) Each registered professional nurse shall be licensed by the New Jersey State Board of Nursing in accordance with N.J.A.C. 13:37. (b) Each licensed practical nurse shall be licensed by the New Jersey State Board of Nursing, in accordance with N.J.A.C. 13:37.		EP 1	All staff who provide resident registration, in accordance w	is with care, treatment, or services possess a current license, certification, or ith law and regulation.	
		EP 2	EP 2 Staff who provide residents with care, treatment, or services practice within the scope of their license, certification, or registration and as required by law and regulation.		
§8:36-8.2		HR.01.0		on has the necessary staff to support the care, treatment, and services it	
§8:36-8.2 Nurse staffing requirements A facility shall have at least one registered professional nurse available at all times.		EP 21	provides. The organization provides lic services and law and regulat (See also LD.03.06.01, EP 2		
		EP 22	The organization provides the services of a registered nurse at a frequency that meets t needs, and is in accordance with the scope of its services and law and regulation.		
		EP 25	The organization plans for standard Resident acuity Complexity of clinical tasks Staff experience and experimental Physical layout of the facility Staff shortage contingencie	tise y	

§8:36-9.1

§8:36-9.1 Qualifications of personal care assistants

- (a) For the purposes of this subchapter, each personal care assistant shall be an individual who is employed by the facility and who has completed:
- 1. A nurse aide training course approved by the Department in accordance with N.J.A.C. 8:39-43, and shall have passed the New Jersey Nurse Aide Certification Examination:
- 2. A homemaker-home health aide training program approved by the New Jersey Board of Nursing and shall be certified by the Board in accordance with N.J.A.C. 13:37-14; or
- 3. A personal care assistant training course approved by the Department and the competency evaluation program approved by the Department resulting in personal care assistant certification.
- No individual shall be certified as a personal care assistant pursuant to (a)3 above unless that individual has completed the criminal history background check required by N.J.A.C. 8:43I.
- (b) Each personal care assistant and each direct caregiver shall receive orientation prior to or upon employment and on-going in-service education regarding the concepts of assisted living.
- (c) Personal care assistant certification shall be valid for a period of two years from the date of issue.
- (d) At least once every two years, on a schedule to be determined by the Department, a certified personal care assistant shall file an application for renewal of current certification and shall complete an updated criminal history background check as required by N.J.A.C. 8:431.
- (e) In order to be eligible to renew a current certification, the certified personal care assistant shall complete at least 20 hours, every two years, of continuing education in assisted living concepts and related topics, including cognitive and physical impairment and dementia.
- (f) If an individual fails to become recertified in accordance with (e) above, the name of the individual shall be removed from the New Jersey certified personal care assistant registry.
 (g) In order for an individual to be reentered onto the New Jersey personal care assistant registry, the individual shall successfully complete a training course approved in accordance with the training requirements at (a)3 above in effect at the time of application

HR.01.01.01 The organization defines and verifies staff qualifications.

- The organization defines staff qualifications specific to their job responsibilities.

 Note: Qualifications for infection control may be met through education, training, experience, and/or certification (such as certification from the Certification Board for Infection Control and Epidemiology).
- EP 2 The organization verifies and documents the credentials of care providers using the primary source when licensure, certification, or registration is required by law and regulation to practice their profession. This is done at the time of hire and at the time credentials are renewed.
 Note: The credentials of contracted providers are verified by their employer or the organization. The organization needs to have verification of this information whether it or the provider's employer verifies.
- The organization verifies and documents that the applicant has the education and experience required by the job responsibilities, unless this information has already been verified by the entity that issued the applicant's licensure, certification, or registration authority.
 Note: Verification of education does not have to be obtained from the primary source.
- EP 4 The organization obtains a criminal background check and fingerprints on the applicant or contractor as required by law and regulation or organization policy. Criminal background checks are documented.

HR.01.04.01 The organization provides orientation to staff.

- EP 1 The organization orients its staff to the key safety content it identifies before staff provides care, treatment, and services. Completion of this orientation is documented.
 Note: Key safety content may include specific processes and procedures related to the provision of care, treatment, and services; the environment of care; and infection control.
- **EP 3** The organization orients staff on the following:
 - Organizationwide and unit-specific policies and procedures related to job duties and responsibilities
 - Their specific job duties and responsibilities, including those related to infection prevention and control and, if applicable to their role, assessing and managing pain, and Alzheimer's disease and other forms of dementia
 - Characteristics of the resident population
 - Detecting and reporting change in resident physical or psychological condition
 - Sensitivity to cultural diversity based on their job duties and responsibilities
 - Resident rights, including ethical aspects of care, treatment, and services and the process used to

Number §8:36-9.1

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

and shall pass the New Jersey competency evaluation. If the individual initially became certified within the five years immediately preceding reapplication, the individual shall be recertified upon passing the New Jersey competency evaluation, and completion of a training course shall not be required.

- (h) The facility shall maintain records sufficient to verify the continuing education record of present and previous employees for at least one renewal period.
- (i) A certified nurse aide or certified homemaker-home health aide, functioning as a personal care assistant, shall be subject to the continuing education requirements in (e) above and the annual registry and background checks in (i) and (k) below.
- (j) No licensed assisted living residence, comprehensive personal care home, or assisted living program shall employ a person as a personal care assistant without making inquiry to the New Jersey Certified Personal Care Assistant Registry, the New Jersey Certified Nurse Aide Registry, or to any other State agency registry in which the facility has a good faith belief the personal care assistant is registered.
- 1. Registry confirmation of a personal care assistant certification or nurse aide certification or homemaker-home health aide certification shall not be sufficient to satisfy the requirement for reference checks identified at N.J.A.C. 8:43I.
- (k) A certificate issued to a personal care assistant in accordance with this section shall be suspended, denied or revoked in the following cases:
- 1. Substantiated findings of resident abuse of neglect or misappropriation of resident property in any health care facility licensed in accordance with N.J.S.A. 26:2H-1 et seq.; 2. Failure to complete the criminal history background check required by N.J.A.C. 8:43I, or failure to obtain a determination of rehabilitation as required by N.J.S.A. 26:2H-83 et seq.;
- 3. Sale, purchase, or alteration of a certificate; use of fraudulent means to secure the certificate, including filing false information on the application; or forgery, imposture, dishonesty, or cheating on an examination.
- (I) If the Department proposes to sanction the employee or to suspend, deny or revoke the certification of a personal care assistant in an assisted living residence, comprehensive personal care home, or assisted living program, the aggrieved person may request a hearing, which shall be conducted pursuant to the Administrative Procedure Act, N.J.S.A. 52:14B-1 et seq. and 52:14F-1 et seq., and the Uniform Administrative Procedure Rules, N.J.A.C. 1:1.
- (m) Upon receipt of a finding that a certified personal care assistant has abused, neglected, or misappropriated the property of a resident, resulting from an investigation by the State Long-Term Care Ombudsman, the Department, or other State or local governmental agency, including criminal justice authorities, the Department shall determine whether the finding is valid and is to be entered onto the personal care assistant abuse registry at which time a disciplinary hearing process shall be initiated in accordance with (n) below.
- (n) Prior to entering the finding on the personal care assistant abuse registry, the Department shall provide a notice to the certified personal care assistant identifying the intended action, the factual basis and source of the finding, and the individual's right to a hearing.
- 1. The notice in (n) above shall be transmitted to the individual so as to provide at least 30 days for the individual to request a hearing prior to abuse registry placement. If a hearing is requested, it shall be conducted by the Office of Administrative Law or by a Departmental hearing officer in accordance with the hearing procedures established by the Administrative Procedure Act, N.J.S.A. 52:14B-1, et seq., and 52:14F-1, et seq., and the Uniform Administrative Procedure Rules, N.J.A.C. 1:1.
- 2. No further right to an administrative hearing shall be offered to individuals who have been afforded a hearing before a State or local administrative agency or other neutral party, or in a court of law, at which time the personal care assistant received adequate notice and an opportunity to testify and to confront witnesses, and where there was an impartial hearing officer who issued a written decision verifying the findings of abuse, neglect, or misappropriation of resident property. The individual shall have the right to enter a statement to be included in the abuse registry contesting such findings.

address ethical issues based on their job duties and responsibilities

- Abuse, exploitation, and neglect identification, prevention, and reporting
- Confidentiality of resident information

Completion of this orientation is documented.

HR.01.05.03 Staff participate in education and training.

- EP 5 Staff participate in education and training that is specific to the needs of the residents served by the organization. Staff participation is documented.

 (See also PC.01.02.09, EP 3)
- EP 22 All staff participate in education and training that addresses how to identify early warning signs of a change in a resident's condition and how to respond to a resident's decline in condition. Participation in this education is documented.
- EP 23 All staff education and training incorporate person-centered care principles. (See also HR.01.07.01, EP 6)
- **EP 24** For organizations that provide care to residents with dementia: Staff participate in, at a minimum, annual education and training that aligns with current best practices in dementia care and includes the following:
 - Symptoms of dementia and its progression
 - How to recognize potential symptoms of delirium
 - Understanding how a resident's unmet needs are expressed through behaviors, such as inappropriate conduct or exit seeking

Note: Unmet needs could encompass pain, hunger, thirst, bowel irregularity, bladder troubles, boredom, loneliness, spirituality, cultural issues, or an underlying medical condition.

- Communication techniques for the resident with dementia
- Personalized approaches to behavioral expressions of unmet needs
- Abuse prevention
- Supporting the resident through environmental cues and landmarks
- Environmental measures that promote comfort including room temperature, lighting, and sound.

Participation in this education is documented.

Staff participation is documented.

(See also EC.02.06.01, EPs 38, 39; HR.01.06.01, EP 25)

LD.04.01.01 The organization complies with law and regulation.

EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.

LD.04.01.05 The organization effectively manages its programs, services, sites, or departments.

EP 4 Staff are held accountable for their responsibilities.

§8:36-9.2	New Jersey Standards	Equivalent Number	Joint Commission Standards and E	
der of suspension, denial, or re	vocation may contain such provisions regarding			

Joint Commission

(o) An order of suspension, denial, or revocation may contain such provisions regarding reinstatement of the certification as the Department shall recommend. In the absence of any such provisions regarding reinstatement in the order of a denial, suspension, or revocation, the action shall be deemed to be permanent.

§8:36-9.2

§8:36-9.2 Certified medication aides

Number

- (a) Certified medication aides shall meet the following requirements:
- 1. Certification as a nurse aide, homemaker-home health aide, or personal care assistant;
- 2. Successful completion of the medication administration training course approved by the Department: and
- 3. Successful completion of a Department approved standardized examination regarding medication administration for personal care assistants.
- i. An oral examination shall not substitute for the written component of this examination.
- (b) Medication aide certification shall be valid for a period of two years from the date of issue.
- (c) An applicant for medication aide certification shall sit for the standardized examination within six months of successful completion of an approved medication administration training course.
- (d) At least once every two years, on a schedule to be determined by the Department, a medication aide shall file an application for renewal of current certification.
- 1. In order to be eligible to renew a current certification, the medication aide shall have completed at least 10 hours of continuing education, seminars, or in-service training every two-year certification period.
- i. The continuing education requirement shall include five hours for review of the fundamental principles of medication administration and the skills and knowledge necessary for the task of medication administration and five hours of continuing education and in-service training on topics of current drug use relevant to the elderly.
- ii. The continuing education requirement shall be in addition to the continuing education requirement in N.J.A.C. 8:36-9.1(e).
- 2. The facility shall maintain records sufficient to verify the continuing education record of present and previous employees for at least one medication aide certificate renewal period. (e) An individual whose name has been removed from the New Jersey medication aide registry for a period of more than one year shall be required to retrain and retest in accordance with the rules for medication aide certification in effect at the time of retraining and retesting in order to be reentered on said registry.
- (f) Registry confirmation of a medication aide certification shall not be sufficient to satisfy the requirement for reference checks identified at N.J.A.C. 8:43I.
- (g) A certificate issued to a medication aide in accordance with this section shall be suspended, denied, or revoked in the following cases:
- 1. Substantiated findings of resident abuse or neglect or misappropriation of resident property;
- 2. Revocation of any certification as a nurse aide, homemaker-home health aide, or personal care assistant as a result of the criminal history background checks required by N.J.A.C. 8:43l:
- 3. Sale, purchase, or alteration of a certificate; use of fraudulent means to secure the certificate, including filing false information on the application; or forgery, imposture, dishonesty, or cheating on an examination; or
- 4. Documented and verified incompetence and/or negligence in the performance of duties which fall within the scope of practice of the certified medication aide as delegated by the registered professional nurse.
- (h) If the Department proposes to suspend, deny or revoke the certification of a certified medication aide in an assisted living residence, comprehensive personal care home, or assisted living program, the aggrieved person may request a hearing which shall be conducted pursuant to the Administrative Procedure Act. N.J.S.A. 52:14B-1 et seg. and

HR.01.01.01 The organization defines and verifies staff qualifications.

- The organization defines staff qualifications specific to their job responsibilities.

 Note: Qualifications for infection control may be met through education, training, experience, and/or certification (such as certification from the Certification Board for Infection Control and Epidemiology).
- The organization verifies and documents the credentials of care providers using the primary source when licensure, certification, or registration is required by law and regulation to practice their profession. This is done at the time of hire and at the time credentials are renewed.

 Note: The credentials of contracted providers are verified by their employer or the organization. The organization needs to have verification of this information whether it or the provider's employer verifies.
- EP 3 The organization verifies and documents that the applicant has the education and experience required by the job responsibilities, unless this information has already been verified by the entity that issued the applicant's licensure, certification, or registration authority.
 Note: Verification of education does not have to be obtained from the primary source.
- The organization obtains a criminal background check and fingerprints on the applicant or contractor as required by law and regulation or organization policy. Criminal background checks are documented.

HR.01.04.01 The organization provides orientation to staff.

- EP 1 The organization orients its staff to the key safety content it identifies before staff provides care, treatment, and services. Completion of this orientation is documented.
 Note: Key safety content may include specific processes and procedures related to the provision of care,
 - Note: Key safety content may include specific processes and procedures related to the provision of care, treatment, and services; the environment of care; and infection control.
- **EP 3** The organization orients staff on the following:
 - Organizationwide and unit-specific policies and procedures related to job duties and responsibilities
 - Their specific job duties and responsibilities, including those related to infection prevention and control and, if applicable to their role, assessing and managing pain, and Alzheimer's disease and other forms of dementia
 - Characteristics of the resident population
 - Detecting and reporting change in resident physical or psychological condition
 - Sensitivity to cultural diversity based on their job duties and responsibilities
 - Resident rights, including ethical aspects of care, treatment, and services and the process used to address ethical issues based on their job duties and responsibilities
 - Abuse, exploitation, and neglect identification, prevention, and reporting
 - Confidentiality of resident information
 - Completion of this orientation is documented.

HR.01.05.03 Staff participate in education and training.

- EP 5 Staff participate in education and training that is specific to the needs of the residents served by the organization. Staff participation is documented.

 (See also PC.01.02.09, EP 3)
- EP 22 All staff participate in education and training that addresses how to identify early warning signs of a change in a resident's condition and how to respond to a resident's decline in condition. Participation in this education is documented.
- EP 23 All staff education and training incorporate person-centered care principles. (See also HR.01.07.01, EP 6)
- FP 24 For organizations that provide care to residents with dementia: Staff participate in, at a minimum, annual education and training that aligns with current best practices in dementia care and includes the following:

 Symptoms of dementia and its progression

Elements of Performance

Number §8:36-9.2

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

52:14F-1 et seq., and the Uniform Administrative Procedure Rules, N.J.A.C. 1:1.

(i) Upon receipt of a finding that a certified medication aide has abused, neglected, or misappropriated the property of a resident, or was negligent or incompetent in the performance of the individual's duties, resulting from an investigation by the State Long-Term Care Ombudsman, the Department, or other State or local governmental agency, including criminal justice authorities, the Department shall determine whether the finding is valid and is to be entered onto the certified medication aide abuse registry, at which time a disciplinary hearing process shall be initiated.

(j) Prior to entering the finding on the certified medication aide abuse registry, the Department shall provide a notice to the certified medication aide, identifying the intended action, the factual basis and source of the finding, and the individual's right to a hearing.

1. The notice at (j) above shall be transmitted to the individual so as to provide at least 30 days for the individual to request a hearing prior to abuse registry placement. If a hearing is requested, it shall be conducted by the Office of Administrative Law or by a Departmental hearing officer in accordance with the hearing procedures established by the Administrative Procedure Act, N.J.S.A. 52:14B-1 et seq., and 52:14F-1 et seq., and the Uniform Administrative Procedure Rules, N.J.A.C. 1:1.

2. No further right to an administrative hearing shall be offered to individuals who have been afforded a hearing before a State or local administrative agency or other neutral party, or in a court of law, at which time the certified medication aide received adequate notice and an opportunity to testify and to confront witnesses, and where there was an impartial hearing officer who issued a written decision verifying the findings of abuse, neglect, or misappropriation of resident property or negligence or incompetence in the performance if the individual's duties. The individual shall have the right to enter a statement to be included in the abuse registry contesting such findings.

(k) An order of suspension, denial, or revocation may contain such provisions regarding reinstatement of the certification as the Department shall recommend. In the absence of any such provisions regarding reinstatement in the order of a denial, suspension, or revocation, the action shall be deemed to be permanent.

- How to recognize potential symptoms of delirium
- Understanding how a resident's unmet needs are expressed through behaviors, such as inappropriate conduct or exit seeking

Note: Unmet needs could encompass pain, hunger, thirst, bowel irregularity, bladder troubles, boredom, loneliness, spirituality, cultural issues, or an underlying medical condition.

- Communication techniques for the resident with dementia
- Personalized approaches to behavioral expressions of unmet needs
- Abuse prevention
- Supporting the resident through environmental cues and landmarks
- Environmental measures that promote comfort including room temperature, lighting, and sound. Participation in this education is documented.

Staff participation is documented.

(See also EC.02.06.01, EPs 38, 39; HR.01.06.01, EP 25)

LD.04.01.01

The organization complies with law and regulation.

EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.

LD.04.01.05

The organization effectively manages its programs, services, sites, or departments.

EP 4 Staff are held accountable for their responsibilities.

MM.06.01.01

The organization safely administers medications.

Note: This standard is applicable only to organizations that administer medications.

For organizations that administer medications: Only authorized licensed independent practitioners, clinical staff, and staff certified in medication administration can administer medications. The organization defines, in writing, those who are authorized to administer medication, with or without supervision, in accordance with law and regulation.

Note: This does not prohibit self-administration of medications by residents, when indicated. (See also MM.06.01.03, EP 1)

Number Joint Commission **New Jersey Standards** Joint Commission Standards and Elements of Performance **§8:36-9.3 Equivalent Number §8:36-9.3** HR.01.02.05 The organization has the necessary staff to support the care, treatment, and services it provides. §8:36-9.3 Minimum personal care assistant staffing EP 25 The organization plans for staffing based on the following: (a) The facility shall provide on the premises at all times the following minimum numbers of - Resident acuity employees: - Complexity of clinical tasks 1. At least one awake personal care assistant in accordance with N.J.A.C. 8:36-9.1(a); and - Staff experience and expertise 2. At least one additional employee. - Physical layout of the facility (b) Any facility with more than one free standing building with residents shall provide on the - Staff shortage contingencies premises at all times at least one personal care assistant in each building. In such cases, the two personal care assistants shall satisfy the requirements of (a) above, except both EP 26 To meet the needs of residents with dementia, at a minimum, the organization plans nurse staffing (RN. personal care assistants shall be awake. LPN. CNA) based on the following: (c) The staffing level in this chapter is minimum only and the assisted living residence. - Resident personal care needs comprehensive personal care, or assisted living program shall employ both professional - The varying cognitive levels of the resident population served and unlicensed staff in sufficient number and with sufficient ability and training to provide - The level of supervision needed to maintain resident safety the basic resident care, assistance, and supervision required, based on an assessment of LD.03.09.01 The organization has an organizationwide, integrated resident safety program. the acuity of residents' needs. EP 10 At least once a year, the leaders provide governance with written reports on the following: - All system or process failures - The number and type of sentinel events - Whether the residents and families were informed of the event - All actions taken to improve safety, both proactively and in response to actual occurrences - All results of the analyses related to the adequacy of staffing (See also Pl.03.01.01, EP 14) PI.03.01.01 The organization compiles and analyzes data. EP 14 At least once a year, the leaders responsible for the organizationwide resident safety program review a written report on the results of any analyses related to the adequacy of staffing and any actions taken to resolve identified problems. (See also LD.03.09.01, EP 10) PC.02.01.15 §8:36-10.1 Residents at risk for health-related complications receive preventive care. EP 3 §8:36-10.1 Qualifications of dietitians The organization provides preventive care to avoid aspiration, dehydration, and malnutrition. The dietitian shall possess a bachelor's degree from an accredited college or university with PC.02.02.03 The organization makes food and nutrition products available to its residents. a major area of concentration in a nutrition-related field of study, and one year of full-time professional experience or graduate-level training in nutrition. EP 6 The organization prepares food and nutrition products under proper conditions of sanitation, temperature, §8:36-10.2 Provision of meals light, moisture, and ventilation. The assisted living residence or comprehensive personal care home shall provide dining EP 7 If the organization accommodates special diets, food and nutrition products are consistent with each services to meet the daily nutritional needs of residents, directly in the facility. resident's care, treatment, and services. §8:36-10.3 Designation of a food service coordinator The facility shall designate a food service coordinator who, if not a dietitian, functions with EP 8 The organization accommodates a resident's diet schedule, unless contraindicated. scheduled consultation from a dietitian. When meals are prepared in the facility, the food EP 9 service coordinator or designee shall be present in the facility. The food service coordinator When possible, the organization accommodates the resident's cultural, religious, or ethnic food and shall ensure that dining services are provided as specified in the dining portion of the health nutrition preferences, unless contraindicated. (See also PC.01.02.01, EP 43) care plan. §8:36-10.4 Responsibilities of dietitians FP 11 The organization stores food and nutrition products under proper conditions of sanitation, temperature, (a) If indicated, according to residents' needs, a dietitian shall be responsible for providing light, moisture, ventilation, and security.

- resident care, including, but not limited to, the following:
- 1. Assessing the nutritional needs of the resident. If indicated, preparing the dietary portion of the health care plan on the basis of the assessment, providing dietary services to the resident as specified in the dietary portion of the health plan, reassessing the resident, and revising the dietary portion of the health care plan. Each of these activities shall be documented in the resident's record; and
- 2. Providing nutritional counseling and education to residents.
- §8:36-10.5 Requirements for dining services
- (a) The facility and personnel shall comply with the provisions of N.J.A.C. 8:24, Retail Food

EP 13

EP 14

EP 21

EP 26

Staff assist those residents who require help with dining.

Resident dining areas are supervised consistent with residents' needs.

qualifications of this individual is in accordance with law and regulation.

A food service supervisor oversees general kitchen management. The organization verifies that the

The organization monitors safe storage of food that is brought into the facility by residents or their visitors.

Number §8:36-10.1

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

Establishments and Food and Beverage Vending Machines Chapter XII of the New Jersey Sanitary Code.

- (b) A current diet manual shall be available to the dining service personnel and to the nursing service personnel.
- (c) Meals shall be planned, prepared, and served in accordance with, but not limited to, the following:
- 1. At least three meals shall be prepared and served daily to residents;
- 2. The facility shall select foods and beverages, which include fresh and seasonal foods, and shall prepare menus with regard to the nutritional and therapeutic needs, cultural backgrounds, food habits, and personal preference of residents:
- 3. Written, dated menus shall be planned at least 14 days in advance for all diets. The same menu shall not be used more than once in any continuous seven-day period;
- 4. Current menus with portion sizes and any changes in menus shall be posted in the food preparation area. Menus shall be posted in a conspicuous place in residents' area, and/or a copy of the menu shall be provided to each resident. Any changes or substitutes in menus shall be posted or provided in writing to each resident. Menus, with changes or substitutes, shall be kept on file in the facility for at least 30 days;
- 5. Diets served shall be consistent with the diet manual, the dietitian's instructions, and, if applicable for special diets, shall be served in accordance with physicians' orders;
- 6. Nutrients and calories shall be provided for each resident, based upon current recommended dining allowances in the Dietary Reference Intake Tables of the Food and Nutrition Board of the National Academy of Sciences, National Research Council, incorporated herein by reference, as amended and supplemented, available on the Internet at https://nationalacademies.org/hmd/Activities/Nutrition/SummaryDRIs/DRI-Tables.aspx or by calling (202) 334-2000. These allowances are to be adjusted for age, sex, weight, physical activity, and therapeutic needs of the resident, if applicable;
- 7. Between-meal snacks and beverages shall be available at all times for each resident, unless medically contraindicated as documented by a physician in the resident's health care plan;
- 8. Substitute foods and beverages of equivalent nutritional value shall be available to all residents;
- 9. In the case of a resident who has a health care plan in which diet is identified as a service, the staff shall observe whether meals are refused or missed and shall document this information;
- 10. All meals shall be served at the proper temperature and shall be attractive when served to residents. Place settings and condiments shall be appropriate to the meal;
- 11. Seatings shall be arranged for each meal in order to accommodate individual resident's meal-time preferences, in accordance with facility policies;
- 12. In the case of a resident who has a health service plan in which diet is identified as a service, a record shall be maintained for such resident, identifying the resident by name, diet order, if applicable, and other information, such as meal patterns, when on a calculated diet and allergies; and
- 13. If the resident is ill, meals shall be served in his or her apartment, as indicated in the resident service plan and in accordance with facility policy.

§8:36-10.6 Commercial food management services

If a commercial food management firm provides dining services, the firm shall be required to conform to the standards of this subchapter.

RC.02.01.11

If the organization accommodates special diets, the resident's record documentation includes the provision of and response to nutrition care services at least quarterly.

- EP 3 Resident record documentation includes the following information regarding nutrition care services:
 - Provision of nutrition care services, at least quarterly
 - Significant weight changes, in accordance with law or regulation
 - The resident's ability to eat with or without adaptive devices
 - Current status and changes in the resident's physical or behavioral status that affect nutrition (for example, the ability to function with or without natural teeth or dentures)

Number §8:36-11.1-11.2	New Jersey Standards		Joint Com		Joint Commission Standards and Elements of Performance			
§8:36-11.1-11.2		HR.01.0	01.01	The organization	n defines and verifies staff qualifications.			
accordance with N.J.A.C. 13:39.	the New Jersey State Board of Pharmacy, in	EP 1	EP 1 The organization defines staff qualifications specific to their job responsibilities. Note: Qualifications for infection control may be met through education, training, experience, and/or certification (such as certification from the Certification Board for Infection Control and Epidemiology					
The assisted living residence, comprehe program shall be capable of ensuring the residents in accordance with the prescri	§8:36-11.2 Provision of pharmaceutical services The assisted living residence, comprehensive personal care home, or assisted living program shall be capable of ensuring that pharmaceutical services are provided to residents in accordance with the prescriber's orders, each resident's health care plan, and in accordance with the rules of this chapter and all applicable State and Federal laws and		licensure, done at the Note: The	certification, or regi e time of hire and a credentials of contr	documents the credentials of care providers using the primary source when stration is required by law and regulation to practice their profession. This is the time credentials are renewed. racted providers are verified by their employer or the organization. The erification of this information whether it or the provider's employer verifies.			
regulations.		MM.04.	01.01	Note: This stand	ers are clear and accurate. dard is applicable only to organizations that prescribe medications. The formance in this standard do not apply to prescriptions written by a is not affiliated with the organization.			
		EP 2	following: - The mini medicatior - When inc - The prec	mum required elem dose, medication dication for use is re autions for ordering	be medications: The organization follows a written policy that defines the ents of a complete medication order, which must include medication name, route, and medication frequency equired on a medication order medications with look-alike or sound-alike names ation orders are incomplete, illegible, or unclear			
		MM.05.01.15 For organizations that do not operate a pharmacy but administer medications: The organization safely obtains prescribed medications.						
		EP 1			operate a pharmacy but administer medications: The organization follows a ions to meet the needs of the resident.			
		EP 2	medication	ns from a pharmacy r obtaining medicat	operate a pharmacy but administer medications: If the organization obtains that is not open 24 hours a day, 7 days a week, the organization follows a ions from another source for urgent or emergent conditions when the			
§8:36-11.3 §8:36-11.3 Supervision of medication ac		MM.06.	01.03		ed medications are administered safely and accurately. 'self-administered medication(s)" may refer to medications administered aber.			
(a) If indicated in the resident's health service plan or resident's general service plan, a designated employee shall provide resident supervision of self-administration of medications in accordance with physicians' orders. Any employee who has been designated to provide resident supervision of self-administration of medications shall have received training from the licensed professional nurse or the licensed pharmacist, and such training shall be documented.	EP 28	received to and in acc Note: Assi	aining and is deem ordance with law ar	if assistance with self-administration of medications, the staff member has ed competent by the organization to assist. Training must be documented and regulation. tion can include cueing, scheduling, opening packages or containers, and				
The facility or program shall document the provision of training to each employee who has been designated to provide resident supervision of self-administration of medications;		EP 29			ff to assist residents with medication administration are documented in the me of medication(s), dosage received, route, date, and time.			
accordance with the prescriber's orders	prescribed medications for which the resident is							
§8:36-11.4								
§8:36-11.4 Administration of medication	s							

Number §8:36-11.4(a)	New Jersey Standards		Joint Cor Equivalen		Joint Commission Standards and Elements of Performance	
§8:36-11.4(a) (a) Notwithstanding the definition of "her in accordance with N.J.A.C. 8:36-11.3 a	alth care service," the administration of medication nd this section, in and of itself, shall not be					
§8:36-11.4(b)		MM.06.	01 01	The organization	n safely administers medications.	
			01.01		dard is applicable only to organizations that administer medications.	
(b) All medications shall be administered by qualified personnel in accordance with prescriber orders, facility or program policy, manufacturer's requirements, cautionary or accessory warnings, and all Federal and State laws and regulations.		EP 1	, ,			
§8:36-11.5		LD.04.0	01.01	The organization	n complies with law and regulation.	
	within the scope of practice and remains the	EP 3		ct on or comply with ion, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.	
	nal nurse. ay choose to delegate the task of administering . 13:37-6.2 to certified medication aides, as defined	MM.03.	01.01		n safely stores medications. dard is applicable only to organizations that store medications at their	
1. A unit-of-use/unit dose drug distribution whenever the administration of medication a certified medication aide;	1. A unit-of-use/unit dose drug distribution system shall be developed and implemented whenever the administration of medication is delegated by the registered professional nurse		EP 4 For organizations that store medications: The organization follows a written policy addressing the commedication between receipt by an individual health care provider and administration of the medication including safe storage, handling, wasting, security, disposition, and return to storage.			
use or non unit-dose medication distribu	id dosage forms may be dispensed in a non unit-of- tion system. s, conventional bottles, concentrates) may be	EP 6 For organizations that store medications: The organization prevents unauthorized individuals from obtaining medications in accordance with its policy and law and regulation.			nedications: The organization prevents unauthorized individuals from ordance with its policy and law and regulation.	
	dose, or conventional medication distribution	MM.03.	01.05		The organization safely controls medications brought into the organization by residents, their families, or prescribers.	
procedures and all applicable State and medication aide may:	and in accordance with the facility's policies and Federal laws and regulations, the certified	EP 1	organizati	on's facilities: The o	aff administer medications or self-administration is allowed within the organization determines whether medications brought into the organization by ensed independent practitioners can be used or administered.	
vaginal, topical, and by the percutaneou administration; ii. Administer any prescription or OTC m	utes of oral, ophthalmic, otic, inhalant, nasal, rectal, is endoscopic gastrostomy (PEG) tube route of edications as described in (b)1 above; cations, including prescription, OTC, and Schedule	MM.04.	01.01	Note: This stand elements of peri	ers are clear and accurate. Idard is applicable only to organizations that prescribe medications. The formance in this standard do not apply to prescriptions written by a is not affiliated with the organization.	
that residents receiving the following me professional nurse at least once every s (1) Residents receiving prn Schedule III (2) Residents receiving Schedule III-IV r (3) Residents receiving Schedule III-IV r v. Administer medications that have bee N.J.S.A. 45:14 et seq., N.J.S.A. 24:21 e chapter; or vi. Administer experimental and/or reseate, Protection of Human Subjects, incorsupplemented. 3. The certified medication aide shall no	narcotic analgesics; narcotic analgesics; and central nervous system agents; in dispensed by a pharmacy, in accordance with it seq., N.J.A.C. 13:39, and the requirements of this arch medications in accordance with 45 CFR Part porated herein by reference, as amended and	MM.06.	specific ty Note: The following: - As need - Standing practitione - Automat - Range of the situati - Orders f - Orders f - Orders f	pes of medication or are several differed (PRN) orders: Or ger to administer a medication or the resident's or medication-relate or investigational medications at medicati	d devices (for example, nebulizers, catheters) edications	

Number Joint Commission **New Jersey Standards** Joint Commission Standards and Elements of Performance **§8:36-11.5 Equivalent Number** iii. Pre-pour medications for more than one resident at a time; FP 1 For organizations that administer medications: Only authorized licensed independent practitioners, clinical staff, and staff certified in medication administration can administer medications. The organization defines, iv. Contact prescribers for changes in medication, to clarify an order, or contact the pharmacist for questions regarding a dispensed medication; or in writing, those who are authorized to administer medication, with or without supervision, in accordance v. Administer bolus doses of enteral feedings, or stop and/or start an existing enteral with law and regulation. feeding pump or gravity-fed system. Note: This does not prohibit self-administration of medications by residents, when indicated. 4. The certified medication aide shall contact the registered professional nurse for any (See also MM.06.01.03, EP 1) questions or clarification regarding medication administration. EP 3 For organizations that administer medications: Before administration, the individual administering the 5. The delegating nurse shall review with the certified medication aide medication actions medication does the following: and untoward effects for each drug to be administered. Pertinent information about - Verifies that the medication selected matches the medication order and product label medications' adverse effects, side effects, contraindications, and potential interactions shall - Visually inspects the medication for particulates, discoloration, or other loss of integrity be incorporated into the plan of care for each resident, with interventions to be implemented - Verifies that the medication has not expired by the personal care assistant and other caregiving staff, and documented on the - Verifies that no contraindications exist medication administration record (MAR). - Verifies that the medication is being administered at the proper time, in the prescribed dose, and by the 6. At least weekly, a registered professional nurse shall review and sign off on any correct route modifications or additions to the MAR that were made by the certified medication aide - Discusses any unresolved concerns about the medication with the resident's licensed independent under the registered professional nurse's delegation. practitioner, prescriber (if different from the licensed independent practitioner), and/or staff involved with the 7. Registered professional nurses who participate in certified medication aide training shall resident's care, treatment, and services attend a Department offered one-day Train-the-Trainer Medication Aide Workshop prior to (See also MM.03.01.05, EP 2) providing such training to certified medication aides. MM.07.01.03 The organization responds to actual or potential adverse drug events, significant 8. Registered pharmacists, who participate in certified medication aide training, shall attend a Department offered one-day Train-the-Trainer Medication Aide Workshop prior to adverse drug reactions, and medication errors. Note 1: This standard is applicable only to organizations that prescribe or administer providing such training to certified medication aides. medications. 9. The fee charged by the Department for a two-year approval of a medication aide training Note 2: See the Glossary for definitions of "adverse drug event" and "significant adverse program shall be \$ 100.00 and is non-refundable. drug reaction." 10. The facility shall keep a record of all prescription and non-prescription medications administered to each resident. FP 2 For organizations that prescribe or administer medications: The organization follows a written process for (c) Each resident shall be identified prior to medication administration. notifying the prescriber in the event of an adverse drug event, significant adverse drug reaction, or (d) Medication prescribed for one resident shall not be administered to another resident. medication error. Borrowing shall not occur. NPSG.01.01.01 Use at least two resident identifiers when providing care, treatment, and services. (e) The registered professional nurse shall report medication errors and adverse drug Note: At the first encounter, the requirement for two identifiers is appropriate; thereafter,

reactions immediately to the prescriber, to the provider pharmacist and/or consultant

pharmacist, and shall document the incident in the resident's record.

EP 1

and in any situation of continuing one-on-one care in which the clinician knows the

Use at least two resident identifiers when administering medications; when collecting blood samples and other specimens for clinical testing; and when providing treatments or procedures. The resident's room

resident, one identifier can be facial recognition.

number or physical location is not used as an identifier.

(See also MM.05.01.09, EPs 7, 10)

Number §8:36-11.6	New Jersey Standards	Joint Commission Equivalent Number			Joint Commission Standards and Elements of Performance		
§8:36-11.6		HR.01.	01.01	The organization	n defines and verifies staff qualifications.		
§8:36-11.6 Designation of a pharmacist (a) The facility or program shall designate a pharmacist who shall direct pharmaceutical services and provide consultation to the physician, facility, or program staff, and residents,		EP 1	The organization defines staff qualifications specific to their job responsibilities. Note: Qualifications for infection control may be met through education, training, experience, and/o certification (such as certification from the Certification Board for Infection Control and Epidemiolog				
as needed. The pharmacist shall assist following:	the facility or program with, at a minimum, the	LD.04.0	01.01	The organization	n complies with law and regulation.		
1. The training of employees; 2. Educating residents regarding medications; 3. Establishing policies and procedures which ensure safe and appropriate self-administration of medications;		EP 3		act on or comply with tion, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.		
		LD.04.0	LD.04.01.05 The organizat		n effectively manages its programs, services, sites, or departments.		
	non areas of the facility or program where	EP 2	EP 2 Programs, services, sites, or departments providing resident care are directed by one or more qualif professionals or by a qualified licensed independent practitioner with clinical privileges.				
solutions to these problems, and mainta	documenting any problems and proposing ining records of such inspections.	EP 3	EP 3 The organization defines, in writing, the responsibility of those with administrative and clinical direct its programs, services, sites, or departments.				
		MM.04	.01.01	Note: This stand elements of perf	rs are clear and accurate. lard is applicable only to organizations that prescribe medications. The formance in this standard do not apply to prescriptions written by a is not affiliated with the organization.		
		EP 2	following: - The min medicatio - When in - The pred	imum required elem n dose, medication i dication for use is re cautions for ordering	be medications: The organization follows a written policy that defines the ents of a complete medication order, which must include medication name, route, and medication frequency equired on a medication order medications with look-alike or sound-alike names ation orders are incomplete, illegible, or unclear		

§8:36-11.7

§8:36-11.7 Storage and control of medications

Number	New Jersey Standards	Τ	Joint Commission	Joint Commission Standards and Elements of Performance			
§8:36-11.7(a)	non corsely standards		Equivalent Number				
§8:36-11.7(a)		MM.03.	MM.03.01.01 The organization safely stores medications. Note: This standard is applicable only to organizations that store medications at the sites.				
(a) The administrator shall provide an ap	propriate and safe medication storage area, either						
in a common area or in the resident's unit, for the storage of medications that are not self-administered by the residents. The storage area requirement may be satisfied through the use of a locked medication cart. 1. The storage area shall be kept locked when not in use. 2. The storage area shall be used only for storage of medications and medical supplies. 3. The key to the storage area shall be kept on the person of the employee on duty who is responsible for resident supervision. 4. Each resident's medications shall be kept separated within the storage area, with the exception of large volume medications which may be labeled and stored together in the storage area.		EP 2		nedications: The organization stores medications according to the ions or, in the absence of such recommendations, according to a			
		EP 3	For organizations that store m prevent diversion, in accordar	nedications: The organization stores controlled (scheduled) medications to nce with law and regulation.			
		EP 4	For organizations that store medications: The organization follows a written policy addressing the control of medication between receipt by an individual health care provider and administration of the medication, including safe storage, handling, wasting, security, disposition, and return to storage.				
5. Medications shall be stored in accord pharmacy labels and/or directions, and/o	ance with manufacturer's instructions, and/or or United States Pharmacopeia Drug Information	EP 6	obtaining medications in accordance with its policy and law and regulation.				
herein by reference, as amended and su	the Health Care Professional, 2005, incorporated upplemented and USP DI Volume II: Advice for the e, as amended and supplemented. USP DI Volume	EP 7					
I: Drug Information for the Health Care F Patient can be obtained by contacting T	Professional and USP DI Volume II: Advice for the homson-Micromedex, 6200 S. Syracuse Way, Suite	EP 8		nedications: The organization removes all expired, damaged, and/or d stores them separately from medications available for administration.			
300, Englewood, CO 80111, (303) 486-6400.	EP 18		nedications: The organization inspects all medication storage areas erganization, to verify that medications are stored properly.				
		MM.06.	01.03 Self-administered medications are administered safely and accurately. Note: The term "self-administered medication(s)" may refer to medications adminis by a family member.				
		EP 1	If self-administration of medicasafe storage of medications. (See also MM.06.01.01, EP 1	ations is allowed, the organization follows written processes that guide the			

Number §8:36-11.7(b)-(d)	New Jersey Standards	Joint Com Equivalent			Joint Commission Standards and Elements of Performance
§8:36-11.7(b)-(d)		LD.04.0	01.01	The organization	n complies with law and regulation.
and identified.	riginal containers and shall be properly labeled	EP 3		act on or comply wit	h reports or recommendations from external authorized agencies, such as regulatory bodies.
1. The label of each resident's prescription medication container shall be permanently affixed and contain the resident's full name, prescriber's name, prescription number, name and strength of medication, lot number, quantity, date of issue, expiration date, manufacturer's name if generic, directions for use, and cautionary and/or accessory labels.		MM.03.01.01			n safely stores medications. dard is applicable only to organizations that store medications at their
	dually packaged medications or within an alternate	EP 7			nedications: All stored medications and the components used in their the contents, expiration date, and any applicable warnings.
2. If a generic substitute is used, the drug shall be labeled according to N.J.A.C. 8:71 and/or the provisions identified in the publication of the Office of Generic Drugs in the Office of Pharmaceutical Science of the Center for Drug Evaluation and Research of the United		MM.05.	.01.09	Medications are Note: This stan medications.	e labeled. dard is applicable only to organizations that dispense or administer
reference, as amended and supplemente	March 20, 2020 Edition), incorporated herein by ed, commonly known as the "Orange Book." The	EP 2			nse or administer medications: Information on medication labels is displayed in cordance with law and regulation and standards of practice.
Orange Book can be obtained by contacting the Superintendent of Documents, Government Publishing Office, PO Box 371954, Pittsburgh, PA 15250-7954, (202) 512-1800 or toll-free (866) 512-1800, and is available on-line at https://www.fda.gov/media/136324/download. 3. All over-the-counter medications repackaged by the pharmacy shall be labeled with the name and strength of the medication, expiration date, lot number, date of issue, manufacturer's name, and cautionary and/or accessory labels, in accordance with (a)5 above. Original manufacturer's containers shall be labeled with at least the resident's name, and the name label shall not obstruct any of the aforementioned information. 4. For non-liquid prescription medications, where a unit-of-use drug distribution system shall be used, each dose of medication shall be individually packaged in a hermetically sealed, tamper-proof container, and shall carry full manufacturer's disclosure information on each discrete dose. Disclosure information shall include, but not be limited to, the following:		EP 7			
		EP 10	EP 10 For organizations that dispense or administer medications: When an individualized medication(s) is prepared by someone other than the person administering the medication, the label includes the follour - The resident's name - The physical location where the medication is to be delivered - Directions for use and applicable accessory and cautionary instructions (See also NPSG.01.01.01, EP 1)		
product name and strength, lot number, ename.	expiration date, and manufacturer's or distributor's	MM.05.01.15		For organizations that do not operate a pharmacy but administer medications: The organization safely obtains prescribed medications.	
5. If a customized resident medication package is utilized, it shall conform with the provisions of USP DI Volume III, Approved Drug Products and Legal Requirements, 2005, incorporated herein by reference, as amended and supplemented. USP DI Volume III, Approved Drug Products and Legal Requirements can be obtained by contacting Thomson-Micromedex, 6200 S. Syracuse Way, Suite 300, Englewood, CO 80111, (303) 486-6400, under license granted by the United States Pharmacopeial Convention, Inc. (c) Single use and disposable items shall not be reused. (d) No stock supply of medications shall be maintained, unless prior approval is obtained from the Department.		EP 4			operate a pharmacy but administer medications: When an unlabeled ganization, the organization takes action to have the medication correctly
§8:36-11.7(e)		MM.03.	.01.01		n safely stores medications.
	shall be destroyed within 30 days in the facility, or, and to the pharmacy for credit, if allowable, and in			Note: This stan	dard is applicable only to organizations that store medications at their
	her State and Federal laws, codes, and regulations.	EP 8			nedications: The organization removes all expired, damaged, and/or nd stores them separately from medications available for administration.
		MM.05.	.01.19		n safely manages returned medications. dard is applicable only to organizations that administer medications.
		EP 2			ister medications: The organization follows a process for returning unused,

preventing diversion.

expired, or returned medications to the pharmacy's or organization's control which includes procedures for

Number §8:36-11.7(f)-(j)	New Jersey Standards	Joint Commission Equivalent Number			Joint Commission Standards and Elements of Performance	
§8:36-11.7(f)-(j)		EC.02.0	06.01	The organization	n establishes and maintains a safe, functional environment.	
(f) All medication destruction in the facility shall be witnessed and documented by two individuals, each of whom shall be either the administrator, the registered professional nurse, the licensed practical nurse, or the provider or consultant pharmacist. (g) The facility shall generate a crediting mechanism for medications dispensed in a unit-of-use medication distribution system, or other system that allows for the re-use of medications in accordance with all applicable State and Federal laws and regulations. The crediting system shall be monitored by the provider pharmacist and/or the consultant pharmacist and a facility representative. (h) If the facility utilizes medications marked "sample," the provider pharmacist and/or consultant pharmacist, and the registered professional nurse, shall develop a mechanism for the control and limitation of these medications, in accordance with N.J.A.C. 13:35 and		EP 26	The organ	nization keeps furnis	shings and equipment safe and in good repair.	
		IC.02.0	2.01	The organization devices, and su	n reduces the risk of infections associated with medical equipment, pplies.	
		EP 1	and performance And blood Note 2: For equipment	rming low-level disir ow-level disinfection glucose meters. or further information t, devices, and supp	infection prevention and control activities when doing the following: Cleaning infection of medical equipment, devices, and supplies. It is used for items that come in contact with intact skin, such as stethoscopes in regarding cleaning and performing low-level disinfection of medical polies, refer to the website of the Centers for Disease Control and Prevention //infectioncontrol/guidelines/disinfection/#r3.	
13:39. (i) Medication containers and carts shall be kept clean, and handled properly to prevent damage to the contents, and to prevent injury and harm to staff and/or residents.	EP 3	The organization implements infection prevention and control activities when doing the following of medical equipment, devices, and supplies.				
(j) Needles and syringes shall be stored	used, and disposed of in accordance with N.J.S.A.	LD.04.01.01 The organiz		The organization	tion complies with law and regulation.	
	d 7:26-3A; and 29 CFR 1910 through 1930, and a use, storage, and disposal of needles and syringes.	EP 3	EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, s accreditation, certification, or regulatory bodies.			
		MM.03.	01.01		n safely stores medications. dard is applicable only to organizations that store medications at their	
		EP 4	medicatio	n between receipt b	nedications: The organization follows a written policy addressing the control of y an individual health care provider and administration of the medication, ng, wasting, security, disposition, and return to storage.	
		MM.08.	01.01	Note 1: This eva NPSG.03.06.01 f	n evaluates the effectiveness of its medication management system. aluation includes reconciling medication information. (Refer to for more information) ndard is applicable only to organizations that prescribe, dispense, or ications.	
		EP 6	P 6 For organizations that prescribe, dispense, or administer medications: When opportunities are improvement of the medication management system, the organization does the following: - Takes action on improvement opportunities identified as priorities for its medication manager - Evaluates its actions to confirm that they resulted in improvements Note: This element of performance is also applicable to sample medications. (See also PI.04.01.01, EP 2)			

Number §8:36-11.7(k)-(I)	New Jersey Standards			ommission nt Number	Joint Commission Standards and Elements of Performance
§8:36-11.7(k)-(l)		EC.02.0	02.01	The organization	n manages risks related to hazardous materials and waste.
accordance with the New Jersey Controll	Il be stored, and records shall be maintained, in ed Dangerous Substances Act, N.J.S.A. 24:21-1 et	EP 5	P 5 The organization minimizes risks associated with selecting, handling, storing, transporting, us disposing of hazardous chemicals.		
storage, dispensation, administration, and	s and regulations concerning the procurement, d disposition of same. ubstances shall be reported to the New Jersey	EP 8		anization minimizes ris o MM.01.01.03, EP 2	sks associated with disposing of hazardous medications.
Department of Law and Public Safety, En	forcement Bureau of Professional Boards at (973) county, State, or Federal authority having	EP 11		aging hazardous mate	erials and waste, the organization has the permits, licenses, manifests, and γ law and regulation.
jurisdiction over theft of such substances.		EP 12	The organization labels hazardous materials and waste. Labels identify the contents and hazard Note: The National Fire Protection Association (NFPA) and the Occupational Safety and Health Administration's (OSHA) Bloodborne Pathogens and Global Harmonizing System provide details labeling requirements. (See also IC.02.01.01, EP 6)		
		LD.04.0	01.01	The organization	n complies with law and regulation.
		EP 3	Leaders accredit	act on or comply with ation, certification, or i	reports or recommendations from external authorized agencies, such as regulatory bodies.
		MM.03.	01.01	The organization Note: This stand sites.	n safely stores medications. lard is applicable only to organizations that store medications at their
		EP 3			nedications: The organization stores controlled (scheduled) medications to nee with law and regulation.
§8:36-12.1					
§8:36-12.1 Provision of resident activities					
§8:36-12.1(a)	dest of 200 as hall be offered delta formatidade	PC.02.0	02.09	Residents are practivities.	ovided with opportunities to participate in social and recreational
including individual and or group activities of residents.	dent activities shall be offered daily for residents, s, on-site or off-site, to meet the individual needs	EP 1	The orga		nts a variety of social and recreational activities according to their abilities
		EP 3		anization helps reside and interests.	nts to participate in social and recreational activities according to their
		EP 8		anization provides pla in activity programs.	nned and unplanned opportunities for family of residents with dementia to be
		RC.02.0	01.09	Resident record program at least	documentation includes the provision of and response to the activities quarterly.
		EP 1	- The pr	ovision of activities to sident's response to the	ent the following about the activity program in the resident's record: the resident based on the care plan, at least quarterly ne activities based on the care plan, at least quarterly ary nurse of changes in the resident's response to an activity provided

Number §8:36-12.1(b)	New Jersey Standards	Joint Comn Equivalent I			Joint Commission Standards and Elements of Performance
§8:36-12.1(b)		RI.01.0	7.01	Residents and the organization.	neir families have the right to have complaints reviewed by the
(b) Residents shall have the opportunity to organize and participate in a resident council that presents the resident's concerns to the administrator of the facility.		EP 1	The organization establishes an internal complaint resolution process and informs residents, and their families, verbally and in writing, about it upon admission. Note: If the resident has a surrogate decision-maker, the surrogate decision-maker will be informed of a involved in the complaint resolution process.		
			programs	i.	
§8:36-13.1-13.2		HR.01.	01.01	The organization	n defines and verifies staff qualifications.
Work Examiners in accordance with N.J	certified by the New Jersey State Board of Social .A.C. 13:44G.	EP 1	Note: Qu	alifications for infection	qualifications specific to their job responsibilities. on control may be met through education, training, experience, and/or ion from the Certification Board for Infection Control and Epidemiology).
§8:36-13.2 Provision of social work services The facility shall arrange for the provision of social work services to residents who require them, by social workers licensed in accordance with N.J.S.A. 45:15BB and N.J.A.C. 13:44G.		EP 2	EP 2 The organization verifies and documents the credentials of care providers using the primary source whe licensure, certification, or registration is required by law and regulation to practice their profession. This done at the time of hire and at the time credentials are renewed. Note: The credentials of contracted providers are verified by their employer or the organization. The organization needs to have verification of this information whether it or the provider's employer verifies.		
		RC.02.	RC.02.01.19 Resident record documentation includes the provision of and response to so services if provided.		
		EP 1	SummaSpecifieService	ry of the resident's part and goals related to so as provided	c's record describes the provision of social services, including the following: roblems and condition cial services s, resources, or individuals
		EP 2			
§8:36-14.1		MM.03.	.01.03	The organization	n safely manages emergency medications, such as epinephrine pens.
these services. (b) The facility shall develop a written pla	e available to or arranged for residents requiring an for arranging for emergency transportation of	EP 1	emergen	cy medications and the Whenever possible, e	d independent practitioners, pharmacists, and other clinical staff decide which heir associated supplies will be readily accessible based on the population mergency medications are available in unit-dose, age-specific, and ready-to-
residents for medical care and returning (c) At least one employee trained in carc maneuver shall be available in the facilit	liopulmonary resuscitation and the Heimlich	EP 6			s or supplies are used, the organization replaces them as soon as possible, in policies and procedures, to maintain a full stock.
(d) The facility shall have an automatic e	external defibrillator (AED) on site. At least one	PC.02.	01.09	The organization	n plans for and responds to life-threatening emergencies.
employee trained in the use of the AED s	shall be available in the facility at all times.	EP 2	 Availabi Emerge 	lity of first aid and Ba	address life-threatening emergencies include the following: asic Life Support (CPR) services er organization outside emergency assistance
		PC.04.0	01.01	The organization	follows a process that addresses transitions in the resident's care.
		EP 20	The orga	nization follows an es	stablished process for emergency transfer resulting from medical necessity.

Number **Joint Commission New Jersey Standards** Joint Commission Standards and Elements of Performance **§8:36-14.2 Equivalent Number §8:36-14.2** EM.02.01.01 The organization has an Emergency Operations Plan. Note: The organization's Emergency Operations Plan (EOP) is designed to coordinate its §8:36-14.2 Emergency plans and procedures communications, resources and assets, safety and security, staff responsibilities, (a) The facility shall develop written emergency plans, policies, and procedures which shall utilities, and clinical and support activities during an emergency. Although emergencies include plans and procedures to be followed in case of medical emergencies, power have many causes, the effects on these areas of the organization and the required failures, fire, and natural disasters. The emergency plans shall be filed with the Department response effort may be similar. This all-hazards approach supports a general response and the Department shall be notified when the plans are changed. Copies of emergency capability that is sufficiently nimble to address a range of emergencies of different plans shall also be forwarded to other agencies in accordance with State and municipal duration, scale, and cause. For this reason, the plan's response procedures address the prioritized emergencies but are also adaptable to other emergencies that the (b) The emergency plans, including a written evacuation diagram specific to the unit that organization may experience. includes evacuation procedure, location of fire exits, alarm boxes, and fire extinguishers, EP 2 The organization develops and maintains a written Emergency Operations Plan that describes the and all emergency procedures shall be conspicuously posted throughout the facility. All response procedures to follow when emergencies occur. employees shall be trained in procedures to be followed in the event of a fire and instructed Note: The response procedures address the prioritized emergencies but can also be adapted to other in the use of fire-fighting equipment and resident evacuation as part of their initial emergencies that the organization may experience. Response procedures could include the following: orientation and at least annually thereafter. All residents shall be instructed in emergency - Maintaining or expanding services evacuation procedures. - Conserving resources (c) Procedures for emergencies shall specify persons to be notified, process of notification - Curtailing services and verification of notification, locations of emergency equipment and alarm signals. - Supplementing resources from outside the local community evacuation routes, procedures for evacuating residents, procedures for reentry and - Closing the organization to new residents recovery, frequency of fire drills, tasks and responsibilities assigned to all personnel, and - Staged evacuation shall specify medications and records to be taken from the facility upon evacuation and to - Total evacuation be returned following the emergency. (d) Nothing in these rules shall supersede or imply non-compliance with the Uniform Fire EP 3 The Emergency Operations Plan identifies the organization's capabilities and establishes response Act or Uniform Fire Code, N.J.A.C. 5:70, or NFPA 101. procedures for when the organization cannot be supported by the local community in the organization's efforts to provide communications, resources and assets, security and safety, staff, utilities, or resident care for at least 96 hours. EP 6 The Emergency Operations Plan identifies the individual(s) who has the authority to activate the response and recovery phases of the emergency response. EP 7 The Emergency Operations Plan identifies alternative housing or sites for care, treatment, and services that meet the needs of the organization's residents during emergencies. EP8 If the organization experiences an actual emergency, the organization implements its response procedures related to care, treatment, and services for its residents. HR.01.04.01 The organization provides orientation to staff. EP 1 The organization orients its staff to the key safety content it identifies before staff provides care, treatment, and services. Completion of this orientation is documented. Note: Key safety content may include specific processes and procedures related to the provision of care, treatment, and services; the environment of care; and infection control. LS.01.01.01 The organization designs and manages the physical environment to comply with state regulations and applicable safety codes. EP 3 The organization maintains current and accurate drawings denoting features of fire safety and related square footage. Fire safety features include the following: - Areas of the building that are fully sprinklered (if the building is partially sprinklered) - Locations of all hazardous storage areas - Locations of all fire-rated barriers - Locations of all smoke-rated barriers - Sleeping and non-sleeping suite boundaries, including the size of the identified suites - Locations of designated smoke compartments - Locations of chutes and shafts - Any approved equivalencies or waivers EC.02.03.03 §8:36-14.3 The organization conducts fire drills. EP 1

The organization conducts fire drills once per shift per quarter in each building defined as health care

Number §8:36-14.3	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance
§8:36-14.3 Drills and tests (a) The facility shall conduct at least one drill of the emergency plans every month. The 12 drills shall be conducted on a rotating basis, to ensure that four drills occur during each working shift on an annual basis. The facility shall maintain documentation of all drills, including the date, hour, description of the drill, participating staff, and signature of the person in charge. In addition to drills for emergencies due to fire, the facility shall conduct at least one drill per year for emergencies due to a disaster other than fire, such as storm, flood, other natural disaster, bomb threat, or nuclear accident (a total of 12 drills). All staff shall participate in at least one drill annually, and selected residents may participate in drills. (b) The facility shall request of the local fire department that at least one joint fire drill be conducted annually. Upon scheduling a joint fire drill, the facility shall notify first aid and civil defense agencies of this drill and shall participate in community-wide disaster drills.			Note 2: When drills are condu- announcement to notify staff i Note 3: In shared facilities, dri Note 4: Assisted living commu- permitted delayed-egress and the building or spaces in the base of the proof of the pr	eed not be, evacuated during drills. Incred between 9:00 P.M. and 6:00 A.M., the organization may use a coded instead of activating audible alarms. It is are conducted only in areas of the building that the organization occupies. Junities are considered health care occupancies if door locking other than a cacess-controlled egress locks is utilized to prohibit residents from leaving building. They would also be considered health care occupancy if they have by incapable of self-preservation at one time. When determining whether the bows the health care occupancy or residential board and care occupancy in refers to state rules and regulations, as these may be more restrictive.
(c) The facility shall test at least one manual pull alarm each month of the year and maintain documentation of test dates, location of each manual pull alarm tested, persons testing the alarm, and its condition. (d) Fire extinguishers shall be conspicuously hung, kept easily accessible, shall be visually examined monthly and the examination shall be recorded on a tag which is attached to the fire extinguisher. Fire extinguishers shall also be inspected and maintained in accordance with manufacturers' and applicable NFPA requirements and N.J.A.C. 5:70. Each fire extinguisher shall be labeled to show the date of such inspection and maintenance. (e) Nothing in these rules shall supersede or imply non-compliance with the New Jersey Uniform Fire Safety Act, N.J.S.A. 52:27D-192 et seq. or Uniform Fire Code, N.J.A.C. 5:70.	EP 3	varying conditions. Fire drills i conditions. Note 1: When drills are condu announcement to notify staff i Note 2: Fire drills vary by at le quarters.	required, they are unannounced and held at unexpected times and under include transmission of fire alarm signal and simulation of emergency fire alarm signal and simulation of emergency fire alarms of activating audible alarms. The seast one hour for each shift from quarter to quarter, through four consecutive ance with state regulations and applicable safety codes.	
	EP 6	as a residential board and car residents are sleeping. These NFPA 101-2012: 32/33.7.3. Note: Assisted living commun for lodging and boarding of fo access-controlled egress lock building, and they do not have When determining whether th	monthly (not less than six times per year) fire drills in each building designed re facility, with at least two annual drills conducted during the night when a drills include actual evacuation of all residents unless otherwise permitted by drills include actual evacuation of all residents unless otherwise permitted by drills are considered residential board and care occupancies if they are used ur or more residents, door locking other than permitted delayed-egress and its is not utilized to prohibit residents from leaving the building or spaces in the effour or more occupants mostly incapable of self-preservation at one time, e assisted living community follows the health care occupancy or residential quirements, the organization refers to state rules and regulations, as these	
		EC.02.0	Note: This stand equipment and I standard. Howe	n maintains fire safety equipment and fire safety building features. dard does not require organizations to have the types of fire safety building features described in the elements of performance of this ver, if these types of equipment or features exist within the building, then aintenance, testing, and inspection requirements apply.
		EP 5	responders. The results and o	ation tests fire alarm equipment on the inventory for notifying off-site fire completion dates are documented. on performing tests, refer to state regulations and applicable safety codes.
		EP 13	and completion dates are doc Note 1: Discharge of the fire-e	tion inspects any automatic fire-extinguishing system in a kitchen. The results cumented. extinguishing systems is not required. ce on performing inspections, refer to state regulations and applicable safety
		EP 15	are documented. Note 1: There are many ways check marks on a tag, or usin Note 2: Inspections involve a to a fire extinguisher, in additi-	tion inspects portable fire extinguishers. The results and completion dates to document the inspections, such as using bar-coding equipment, using g an inventory. visual check to determine correct type of and clear and unobstructed access on to a check for broken parts and full charge. ce on inspection of fire extinguishers, refer to state regulations and applicable

EP 16

safety codes.

Every 12 months, the organization performs maintenance on portable fire extinguishers, including

Number §8:36-14.3	New Jersey Standards		Joint Comm Equivalent N	Number	Joint Commission Standards and Elements of Performance	
		recharging. Individuals performing annual maintenance on extinguishers are certified. The results and completion dates are documented. Note 1: There are many ways to document the maintenance, such as using bar-coding equipment, using check marks on a tag, or using an inventory. Note 2: For additional guidance on maintaining fire extinguishers, refer to state regulations and applicable safety codes.				
§8:36-15.1-15.4		IM.02.0	1.01	The organization	protects the privacy of health information.	
health care services. §8:36-15.2 Record availability	e maintained for each resident who is receiving	EP 3	limited by its (See also R	policy on privacy I.01.01.01, EP 7)	nformation only for purposes permitted by law and regulation or as further . alth information only as authorized by a resident or as otherwise consistent	
	shall be maintained for all residents and shall be vat any time by representatives of the Department.		with law and			
(a) Records and information regarding the		IM.02.0	1.03	The organization	maintains the security and integrity of health information.	
confidential and the resident shall have t accordance with facility or program polici	he opportunity to examine such records, in ies.	EP 5	The organiza	ation protects aga	inst unauthorized access, use, and disclosure of health information.	
(b) The written consent of the resident shary individual outside the facility or programmer.	nall be obtained for release of his or her records to ram, except in the case of the resident's transfer to	EP 6		ation protects hea accidental destru	Ith information against loss, damage, unauthorized alteration, unintentional ction.	
another health care facility, or as require government agencies. §8:36-15.4 Record retention	d by law, third-party payor, or authorized	IM.02.0	IM.02.02.03 The organization retrieves, disseminates, and transmits health information formats.		retrieves, disseminates, and transmits health information in useful	
All records shall be maintained for a period of 10 years after the discharge of a resident from the assisted living residence, comprehensive personal care home or assisted living		EP 2	The organization's storage and retrieval systems make health information accessible versident care, treatment, and services.			
program.		LD.04.0	LD.04.01.01 The organization		complies with law and regulation.	
		EP 3		on or comply with n, certification, or r	reports or recommendations from external authorized agencies, such as egulatory bodies.	
§8:36-15.5		LD.04.0	01.01	The organization	complies with law and regulation.	
	ensus of all residents, along with other pertinent	EP 3		on or comply with	reports or recommendations from external authorized agencies, such as egulatory bodies.	
care home, or assisted living program. T shall apply: 1. The administrator or the administrator and shall be responsible for its maintena	at all times. Admissions, discharges and discharge recorded within 48 hours; cord, shall be kept in a safe place; and					
§8:36-15.6		RC.01.0	01.01	The organization	maintains complete and accurate resident records.	
		EP 1	The organiza	ation defines the o	components of a complete resident record.	
		EP 5	 Information 		the following: the resident's care, treatment, and services nt's care, treatment, and services needed to provide continuity of care among	

EP 1

RC.02.01.01

and services.

The resident's record contains the following demographic information:

The resident's record contains information that reflects the resident's care, treatment,

Number §8:36-15.6	New Jersey Standards	Joint Commission Equivalent Number			Joint Commission Standards and Elements of Performance			
§8:36-15.6 Residents' individual records (a) Each resident's record shall include at least the following: 1. The resident's completed admission application and all records forwarded to the facility; 2. The resident's name, last address, date of birth, name and address of sponsor or interested agency, date of admission, date of discharge (and discharge destination) or death, the name, address and telephone number of physician to be called, and the name and address of nearest relative, guardian, responsible person, or interested agency, together with any other information the resident wishes to have recorded; 3. A copy of the resident's advanced directive, if applicable; and 4. A copy of the resident's general service plan and/or health service plan, if applicable. (b) All assessments and treatments by health care and service providers shall be entered according to the standards of professional practice. Documentation and/or notes from all health care and service providers shall be entered according to the standards of professional practice.			- The resident's name and date of birth - Up-to-date contact information of family and any legally authorized representative - The resident's sex - The resident's language and communication needs					
		EP 2	The resider - The reasor - Any obser - Any order - Any alleror - Any medi	s the following clinical information: o care, treatment, and services ations ordered or prescribed ed, including the strength, dose, route, date and time of administration on devices used, including access site or route				
		EP 4	information - Any adva - Orders, re sustaining - Any inforr - Any resid - Referrals - Any physi	As needed to provide care, treatment, and services, the resident's record contains the following additional information: - Any advance directives - Orders, renewal of orders, and documentation that resuscitative services are to be withheld or lifesustaining treatment withdrawn - Any informed consent, when required by organization policy - Any resident-generated information (for example, choices, habits, routine) - Referrals or communication made to external or internal care providers and community agencies - Any physician's summary and final diagnosis when the resident moves in either from a hospital or from another health care organization				
		RC.02.	01.13	Resident record documentation includes the provision of and response to nursing care.				
		EP 3	 Medicatio Nursing c Resident's 	cord documentation includes the following information regarding nursing care: is and treatment given and untoward reactions are provided based on the care plan response to nursing care based on the care plan attus and changes in the resident's physical or behavioral condition, including symptoms				
		RC.02.	01.15		documentation includes the provision of and response to medical are, and changes in the resident's condition.			
		EP 2	Primary dCurrent mDiet preso	Documentation in the resident's record includes, before or at time of move in, the following: Primary diagnosis Current medical findings Diet prescribed The resident's functional status				
		RC.02.	01.17		documentation includes the provision of and response to rehabilitation ed by the facility.			
		EP 1	the care plate - Reason for the care plate - Rehabilitation - The care plate - The care pla	an and includes the or rehabilitation ser ation treatments, m				

Number §8:36-15.7	New Jersey Standards	Joint Commiss Equivalent Nun			Joint Commission Standards and Elements of Performance	
§8:36-15.7		LD.04.0	1.01	The organization	n complies with law and regulation.	
§8:36-15.7 Record of death (a) Whenever a resident dies in the assisted living residence, the administrator or the		EP 3		ct on or comply with on, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.	
administrator's designee shall: 1. Promptly notify a family member, guard resident. Notification shall be made at the	dian or other designated person of the death of the etime of the occurrence, and the time between the	PC.01.0)2.05	Qualified staff, president.	physicians, or other licensed practitioners assess and reassess the	
resident's death and notification shall not 2. Include in the resident's record written time of death, the name of the person wh	resident's death and notification shall not exceed one hour; and 2. Include in the resident's record written documentation from the physician of the date and time of death, the name of the person who pronounced the death, disposition of the body,		or the leve		screenings obtained for the use of determining care, treatment, and services e conducted by qualified staff or licensed independent practitioners in lation.	
	The administrator or administrator's designee shall family confirmation and written documentation of	PC.02.0	1.05	The organization	n provides interdisciplinary, collaborative care, treatment, and services.	
that notification. (b) A physician, registered nurse or parar	medic may make a determination and	EP 13			dition are communicated to the resident's provider or other authorized health lent, and the resident's family.	
pronouncement of death in accordance with N.J.A.C. 13:35-6.2(d) and (e).		RC.02.0)1.15	Resident record treatment and ca	documentation includes the provision of and response to medical are, and changes in the resident's condition.	
			If the resid	lent dies in the organization, the course of events leading up to the resident's death is ed.		
§8:36-16.1-16.2		EC.02.06.05		The organization manages its environment during demolition, renovation, or new construction to reduce risk to those in the organization.		
§8:36-16.1 Scope (a) The standards in this subchapter shal residences or alterations or renovations t	I apply to new construction of assisted living o existing buildings to create assisted living	EP 1	The organization uses design criteria when planning for new, altered, or renovated space that consistent with applicable local, state, and federal law and regulation.			
residences. (b) New buildings and alterations, repoya	tions and additions to existing buildings for	LD.04.01.01		The organization	n complies with law and regulation.	
assisted living residences shall conform v. N.J.A.C. 5:23-3, Use Group I-2 of the sub	with the New Jersey Uniform Construction Code,	EP 3	EP 3 Leaders act on or comply with reports or recommendations from external authorized ager accreditation, certification, or regulatory bodies.		n reports or recommendations from external authorized agencies, such as regulatory bodies.	
§8:36-16.2 Restrictions Mixed use occupancy shall not be permit Factory (F) or Assembly (A-2) Use Group	ted in buildings classified as High Hazard (H),	LS.01.02.01		The organization protects occupants during periods when state regulations or applicable safety codes are not met or during periods of construction.		
raciory (r) or Assembly (A-2) use Groups.		regulatory or application construction. The implements LS.01 assessment proce Note: For any Life		or applicable safety on. The policy includes s LS.01.02.01, EPs nt process to deterr any Life Safety Cod	ation has a written interim life safety measures (ILSM) policy that covers situations when rapplicable safety code deficiencies cannot be immediately corrected or during periods of . The policy includes criteria for evaluating when and to what extent the organization LS.01.02.01, EPs 2–15, to compensate for increased life safety risk. The criteria include the process to determine when interim life safety measures are implemented. By Life Safety Code (LSC) deficiency that cannot be immediately corrected during survey, the identifies which ILSMs in its policy will be implemented until the issue is corrected.	
§8:36-16.3		EC.02.0)5.01	The organization	n manages risks associated with its utility systems.	
Code, N.J.A.C. 5:23, either by windows or room. (b) Means of ventilation shall be provided	I in accordance with the Uniform Construction by mechanical ventilation for every habitable I for every bathroom or water closet (toilet) ed either by a window with an openable area or by	EP 16	The ventila	ation system provid	es required pressure relationships, temperature, and humidity.	

Number §8:36-16.4	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance		
§8:36-16.4		LS.02.0	1.20 The organization	on maintains the integrity of the means of egress.		
§8:36-16.4 Exit access passageways and corridors The width of passageways, aisles and corridors shall have a minimum of 44 inches of clear space.		EP 14	public way, such as clutter (for example, equipment, carts, furniture), construction material, and snow ice. (For full text, refer to NFPA 101-2012:18/19.2.5.1; 7.1.10.1; 7.5.1.1) Note 1: Wheeled equipment (such as equipment and carts currently in use, equipment used for lift at transport of residents, and medical emergency equipment not in use) that maintains at least five feet clear and unobstructed corridor width is allowed, provided there is a fire plan and training program addressing its relocation in a fire or similar emergency. (For full text, refer to NFPA 101-2012: 18/19. (4)) Note 2: Where the corridor width is at least eight feet and the smoke compartment is fully protected electrically supervised smoke detection system or is in direct supervision of facility staff, furniture that securely attached is allowed provided it does not reduce the corridor width to less than six feet, is on one side of the corridor, does not exceed 50 square feet, is in groupings spaced at least 10 feet apa does not restrict access to building service and fire protection equipment. (For full text, refer to NFPA 2012: 18/19.2.3.4 (5))			
			(For full text, refer to NFPA 1	01-2012: 18.2.3.4; 18.2.3.5)		
		LS.04.0	Note 1: This standard	on maintains the integrity of the means of egress. andard applies to large assisted living community settings that provide gements for 17 or more residents as a required part of their care, services. rganization locks doors so that residents are prohibited from leaving the ce, then Standards LS.02.01.10 through LS.02.01.70 apply.		
		EP 13	The organization meets all o 2012: 32/33.3.2.	ther Life Safety Code means of egress requirements related to NFPA 101-		
§8:36-16.5		LS.02.0	1.34 The organization	on provides and maintains fire alarm systems.		
apartment" units, whether or not the faci	em n all residents' bedrooms, living rooms, and "studio lity contains a comprehensive automatic fire	EP 1		ed with systems and components to provide effective warning of fire in any part with NFPA 70-2011, National Electric Code and NFPA 72-2010, National Fire		
suppression system throughout. (b) All fire detection systems shall be installed in accordance with the Uniform Construction Code, N.J.A.C. 5:23, N.J.A.C. 5:70 and the National Fire Alarm Code, National Fire Protection Association (NFPA) 72, 1999 Edition, incorporated herein by reference, as amended and supplemented. National Fire Protection Association publications are available from: NFPA, One Batterymarch Park, Quincy, MA, 02269-9101						
§8:36-16.6		LS.02.0	1.35 The organization	on provides and maintains systems for extinguishing fires.		
	suppression system in accordance with the Uniform	EP 1	The fire alarm system monito NFPA 101-2012: 18.3.5.1; 1	ors approved automatic sprinkler system components. (For full text, refer to 9.3.5.3; 9.7.2.1)		
Construction Code, N.J.A.C. 5:23.	EP 5	necessary escutcheon plates	They are also free from corrosion, foreign materials, and paint and have s installed. (For full text, refer to NFPA 101-2012: 18.3.5.1; 19.3.5.3; 9.7.5; 2.1.1.2; NFPA 13-2010: 6.2.6.2.2; 6.2.7.1)			
		EP 10	extinguishers have appropria the extinguisher and are at le less are installed so the top in	point to the nearest portable fire extinguisher is 75 feet or less. Portable fire ate signage, are installed either in a cabinet or secured on a hanger made for east four inches off the floor. Those fire extinguishers that are 40 pounds or s not more than 5 feet above the floor. (For full text, refer to NFPA 101-2012: 10-2010: 6.2.1.1; 6.1.3.3.1; 6.1.3.4; 6.1.3.8)		
		EP 14	The organization meets all o 101-2012: 18/19.3.5.	ther Life Safety Code automatic extinguishing requirements related to NFPA		

Number §8:36-16.7	New Jersey Standards	Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance	
§8:36-16.7 Section of the section of	all be in compliance with the Uniform Construction	EP 3	separation of sl Note 1: This sta sleeping arrang and services. Note 2: If the or building or space Existing wall and ceiling interflames. New wall and ceiling corridors, rooms, and unencle 2.30 The organizatio the hazards of f Note 1: This sta sleeping arrang treatment, and s Note 2: If the organizatio	The organization maintains and protects vertical openings, fire alarm systems, and separation of sleeping rooms. Note 1: This standard applies to small assisted living community settings that provide sleeping arrangements for 4 to 16 residents as a required part of their care, treatment,	
		EP 4	limit the development of smol	for finishes of exit enclosures or exit access corridors are rated Class A or B to ke and the spread of flames. New wall and ceiling interior finishes are rated d Class B in lobbies, corridors, rooms, and enclosed spaces. (For full text, 33.3.3.3)	

Number §8:36-16.8-16.11	New Jersey Standards		Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance	
§8:36-16.8-16.11		EC.02.	05.01	The organization	n manages risks associated with its utility systems.	
(a) Residential units occupied by one pe	§8:36-16.8 General residential unit requirements (a) Residential units occupied by one person shall have a minimum of 150 square feet of			zation designs and ent care and opera	installs utility systems according to state regulations and applicable codes to tional needs.	
	tion of clear and usable floor area shall exclude , corridors, vestibules, alcoves and foyers unless	EC.02.	06.01	The organization	n establishes and maintains a safe, functional environment.	
the applicant submits a written request to the Department to consider an alcove, foyer or vestibule as clear and usable floor area within the context and purpose of these rules and the Department grants such a request. Such request shall be made in writing during the certificate of need process or, if exempt, as part of the licensing application review process.			and service Note: Interi	es provided. or spaces contain e	s of the resident populations for safety and suitability for the care, treatment, equipment and activities needed to achieve residents' goals, but they are ot compromise the safety of the environment.	
	esident, there shall be a minimum of 80 additional No residential unit in an assisted living residence viduals	EP 4	The organicharacteris		side areas for resident use, suitable to the residents' needs, age, or other	
(c) Residential units shall be lockable by	the occupant(s). Egress from the unit shall be	EP 5 The organization provides storage space to meet residents' needs.				
within by means of a simple operation. A	possible at all times and locking hardware shall enable occupant(s) to gain egress from within by means of a simple operation. All residential units shall be accessible by means of a master key or similar system which is available at all times in the facility, and available at		EP 9 Restrooms are adequate in size and number for people using the facility, and are in accordance with state regulations and applicable safety codes.			
all times for use by designated staff. (d) Each residential unit shall have an exthe clear floor area. §8:36-16.9 Toilets, baths and handwash (a) A bathroom with a toilet, bathtub and in each residential unit.	kterior glazed area equal to at least eight percent of hing sinks l/or shower, and handwashing sink shall be located	EP 25	- They are regulation They prove They mee	consistent with the ride the least-restrice the needs of the		
	vided to meet the needs of residents, staff and d in areas other than the residential units.	LD.04.0	01.01	The organization	n complies with law and regulation.	
§ 8:36-16.10 Kitchenettes (a) Each residential unit shall contain, at	a minimum, a small refrigerator, a wall cabinet for	EP 3		t on or comply with	reports or recommendations from external authorized agencies, such as regulatory bodies.	
	e sink, and a counter with work space and electrical outlets liances, for example, a microwave, a two-burner cooktop, or a		06.05	The resident has positive self-ima	s the right to an environment that preserves dignity and contributes to a age.	
representative shall be asked if they wis shall be provided by the facility, in accor- resident's family or representative wish t the facility's safety standards.	ity, the resident and the resident's family or h to have a cooking appliance. If so, the appliance dance with facility policies. If the resident and to provide their own cooking appliance, it shall meet by or representative do not want a cooking appliance	EP 3	The organi	zation provides hor	melike surroundings with access to personal living space.	
	y of representative do not want a cooking appliance	1				

§8:36-16.11 Community space

dining and for active and passive recreation.

or if resident assessments indicate that having a cooking appliance in the living unit endangers the resident, no cooking appliance shall be provided or allowed in the living unit.

The facility shall provide a minimum of 30 square feet per resident of community spaces for

Number **§8:36-16.12** §8:36-16.12 §8:36-16.12 Laundry equipment (a) Each assisted living facility shall provide at least one non-commercial washer and dryer to be used exclusively for residents' personal items. (b) Where laundry equipment is limited to non-commercial type, (ordinary household or residential types), no special fire protective measures shall be required. (c) When commercial type laundry equipment is utilized, it shall be installed in a separate laundry room. The remainder of the home shall be protected from the laundry room by fire separation assemblies of at least one-hour rated construction. Openings in all fire separation assemblies shall be protected in accordance with the Uniform Construction Code, N.J.A.C. 5:23. (d) All dryers shall be vented to the outside of the building and properly maintained including the removal of lint.

Joint Commission **Equivalent Number**

New Jersey Standards

Joint Commission Standards and Elements of Performance

LD.04.01.01

The organization complies with law and regulation.

EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.

LS.04.02.30

The organization provides and maintains building features to protect individuals from the hazards of fire and smoke.

Note 1: This standard applies to large assisted living community settings that provide sleeping arrangements for 17 or more residents as a required part of their care, treatment, and services.

Note 2: If the organization locks doors so that residents are prohibited from leaving the building or space, then Standards LS.02.01.10 through LS.02.01.70 apply.

EP 3 Hazardous areas are protected by walls and doors in accordance with NFPA 101-2012: 32/33.3.3.2. Note: Use the following information to assess protection of hazardous areas and to identify any deficient areas:

Boiler/fuel-fired heater rooms

- Existing boiler/fuel-fired heater rooms have approved automatic sprinkler systems or have 1-hour firerated walls with 3/4-hour fire-rated doors.
- New boiler/fuel-fired heater rooms have approved automatic sprinkler systems and have 1-hour fire-rated walls with 3/4-hour fire-rated doors.

Central/bulk laundries larger than 100 square feet

- Existing laundries have approved automatic sprinkler systems or have 1-hour fire-rated walls with 3/4-hour fire-rated doors.
- New laundry rooms have approved automatic sprinkler systems and have 1-hour fire-rated walls with 3/4hour fire-rated doors.

Maintenance shops

- Existing maintenance shops have approved automatic sprinkler systems or have 1-hour fire-rated walls with 3/4-hour fire-rated doors.
- New maintenance shops have approved automatic sprinkler systems and have 1-hour fire-rated walls with 3/4-hour fire-rated doors.

Soiled linen rooms

- Existing soiled linen rooms have approved automatic sprinkler systems or have 1-hour fire-rated walls with 3/4-hour fire-rated doors.
- New soiled linen rooms have approved automatic sprinkler systems and have 1-hour fire-rated walls with 3/4-hour fire-rated doors.

Storage rooms

- Existing storage rooms (where the quantity of combustible supplies or equipment has been deemed hazardous by the state or local authorities) have approved automatic sprinkler systems or 1-hour fire-rated walls with 3/4-hour fire-rated doors.
- New storage rooms between 50 square feet and 100 square feet storing combustible material have smoke partitions. New storage rooms larger than 100 square feet storing combustible material have approved automatic sprinkler systems or have 1-hour fire-rated walls with 3/4-hour fire-rated doors.

Trash rooms

- Existing trash rooms have approved automatic sprinkler systems or have 1-hour fire-rated walls with 3/4hour fire-rated doors.
- New trash rooms have approved automatic sprinkler systems and have 1-hour fire-rated walls with 3/4hour fire-rated doors.

Number §8:36-16.13	New Jersey Standards		Joint Com Equivalent		Joint Commission Standards and Elements of Performance
§8:36-16.13		LD.04.0	01.01	The organization	n complies with law and regulation.
§8:36-16.13 Dietary department (a) Construction, equipment, and installation of food service facilities shall meet the		EP 3		t on or comply with	n reports or recommendations from external authorized agencies, such as regulatory bodies.
requirements of the dietary programs as (b) The facilities shall provide, at a minir		PC.02.0	02.03	The organization	n makes food and nutrition products available to its residents.
 A control station for receiving food su Minimum storage facilities for four day 		EP 6		zation prepares focure, and ventilation	od and nutrition products under proper conditions of sanitation, temperature, n.
for cold storage items; 3. Food preparation facilities; 4. Handwashing facilities located in the	food preparation area;	EP 11		zation stores food aure, ventilation, and	and nutrition products under proper conditions of sanitation, temperature, d security.
 4. Handwashing facilities located in the food preparation area; 5. Facilities for food distribution to residents; 6. Warewashing space; 7. Potwashing facilities and facilities for cart washing; 8. Storage areas for cans and carts; 9. Waste storage facilities; 10. Offices or desk space for dietitian(s) and the dietary service manager; 11. A janitor's closet; and 12. Self-dispensing icemaking facilities 					
§8:36-16.14		EC.02.0	06.01	The organization	n establishes and maintains a safe, functional environment.
§8:36-16.14 Administration and public a		EP 5	The organi	zation provides sto	rage space to meet residents' needs.
(a) A grade level barrier-free entrance, s accommodate wheelchairs shall be prov	rided, and shall include a reception and information	LD.04.0	01.01	The organization	n complies with law and regulation.
counter or desk and waiting space with s (b) Space for private interviews shall be (c) An individual mailbox for each reside	provided.	EP 3		t on or comply with on, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.
(d) General or individual offices for reco	rds, administrative and professional staffs shall be	RI.01.0	1.01	The organization	n respects the resident's rights.
(e) Space shall be provided for storing e (f) Separate space shall be provided for supplies, and housekeeping supplies. (g) A room(s) for examination and treatn	(g) A room(s) for examination and treatment of residents, which is adequate for an overnight stay and includes toilet facilities, may be provided. The room shall have a		Note 1: Thi privacy of a Note 2: Re procedures	s element of perfor a resident's health i spect for privacy ca	e resident's right to privacy. rmance (EP) addresses a resident's personal privacy. For EPs addressing the information, please refer to Standard IM.02.01.01. an be demonstrated in various ways; for example, via policies and design of the environment. 3, 4)
room shall contain a lavatory or sink equ facilities, and a desk, counter or shelf for	uipped for handwashing, a work counter, storage r writing.	RI.01.0	6.05	The resident has positive self-ima	s the right to an environment that preserves dignity and contributes to a age.
temporary basis. Clear space of at least	idents who may need 24-hour observation on a three feet shall be provided at each side and at the acilities shall be provided in the infirmary.	EP 4			esident to keep and use personal clothing and possessions, unless this s medically contraindicated, based on the setting or service.
lest of each sea in the imminary. Tellet in	adimico di ali de previded ili ule ililinary.	RI.01.0	7.05	The resident has	s the right to receive and restrict visitors.
		EP 3	The organi	zation provides spa	ace for the resident to receive visitors in comfort and privacy.
§8:36-16.15		LS.04.0	02.30		n provides and maintains building features to protect individuals from
§8:36-16.15 Fire extinguisher specifications (a) Fire extinguishers shall comply with National Fire Protection Association (NFPA) 10, Standards For Portable Fire Extinguishers, 2002 edition, incorporated herein by reference, as amended and supplemented, available from: NFPA, One Batterymarch Park, Quincy, MA, 02169-7471, http://www.nfpa.org, 1-800-344-3555. (b) All fire extinguishers shall bear the seal of the Underwriters Laboratories. (c) Nothing in these rules shall supersede or imply non-compliance with N.J.A.C. 5:70, the				sleeping arrange treatment, and s Note 2: If the org building or space	ndard applies to large assisted living community settings that provide ements for 17 or more residents as a required part of their care, services. ganization locks doors so that residents are prohibited from leaving the se, then Standards LS.02.01.10 through LS.02.01.70 apply.
Uniform Fire Code.	.,,	EP 9		e extinguishers are 2012: 32/33.3.3.5.	e provided in accordance with NFPA 101-2012: 9.7.4.1. (For full text, refer to 7)

Number §8:36-16.16	New Jersey Standards		Joint Commission Equivalent Number				Joint Commission Standards and Elements of Performance
§8:36-16.16		LD.04.0	01.01	The organization	n complies with law and regulation.		
§8:36-16.16 Sounding devices If self-locking doors are used at the main entrance and other entrances which open onto a roof or balconies, they shall be equipped with a sounding device, such as a bell, buzzer or chime, which is in operating condition. The sounding device shall be affixed to the outside of the door or to the adjacent exterior wall for use in the event that a person is unable to enter the building, and shall ring at an area staffed 24 hours a day.		EP 3		t on or comply with	n reports or recommendations from external authorized agencies, such as regulatory bodies.		
§8:36-16.17		LD.04.0	01.01	The organization	n complies with law and regulation.		
§8:36-16.17 Telecommunications Each residential unit shall be pre-wired f	or telephone and television reception.	EP 3		t on or comply with on, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.		

Number **New Jersey Standards §8:36-17.1-17.2** §8:36-17.1-17.2 EC.02.01.01 EP 1 §8:36-17.1 Provision of services (a) The facility shall provide and maintain a sanitary and safe environment for residents (b) The facility shall provide housekeeping, laundry, pest control, and maintenance services, and shall provide assistance to residents who require assistance with these services in their residential units. §8:36-17.2 Housekeeping (a) A written work plan for housekeeping operations shall be established and implemented, EP 3 with categorization of cleaning assignments as daily, weekly, monthly, or annually within each area of the facility. The facility shall have a written schedule that determines the EP 5 frequency of cleaning and maintenance of all equipment, structures, areas, and systems. (b) Housekeeping personnel shall be trained in cleaning procedures, including the use and EC.02.04.01 care of equipment. EP 3 EP 4 EC.02.04.03 EP 3

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

C.02.01.01 The organization manages safety and security risks.

EP 1 The organization implements its process to identify safety and security risks associated with the environment of care that could affect residents, staff, and other people coming to the organization's facilities.

Note: Risks are identified from internal sources such as ongoing monitoring of the environment, results of root cause analyses, results of proactive risk assessments of high-risk processes, and from credible external sources such as Sentinel Event Alerts.

- **EP 3** The organization takes action to minimize or eliminate identified safety and security risks associated with the physical environment.
- **EP 5** The organization maintains all grounds and equipment.

EC.02.04.01 The organization manages medical equipment risks.

EP 3 The organization identifies, in writing, the activities for maintaining, inspecting, and testing for all medical equipment on the inventory.

Note: Organizations may use different strategies for different items as appropriate. For example, strategies such as predictive maintenance, reliability-centered maintenance, interval-based maintenance, corrective maintenance, or metered maintenance may be selected to provide for reliable performance.

The organization identifies, in writing, frequencies for inspecting, testing, and maintaining medical equipment on the inventory based on criteria such as manufacturers' recommendations, risk levels, or current organization experience.

EC.02.04.03 The organization inspects, tests, and maintains medical equipment.

EP 3 The organization has a process for inspecting, testing, and maintaining medical equipment. These activities are documented.

EC.02.06.01 The organization establishes and maintains a safe, functional environment.

EP 20 Areas used by residents are safe, clean, and comfortable.

IC.02.02.01 The organization reduces the risk of infections associated with medical equipment, devices, and supplies.

The organization implements infection prevention and control activities when doing the following: Cleaning and performing low-level disinfection of medical equipment, devices, and supplies.

Note 1: Low-level disinfection is used for items that come in contact with intact skin, such as stethoscopes and blood glucose meters.

Note 2: For further information regarding cleaning and performing low-level disinfection of medical equipment, devices, and supplies, refer to the website of the Centers for Disease Control and Prevention (CDC) at https://www.cdc.gov/infectioncontrol/guidelines/disinfection/#r3.

PC.02.01.17 Residents receive restorative services, including assistance with activities of daily living.

- Residents are helped with instrumental activities of daily living, based on their needs, including the following:
 - Housekeeping, including laundry
 - Meal preparation
 - Shopping for groceries and other necessities
 - Managing medications
 - Electronic communications like the telephone or computer
 - Transportation
 - Moving into or out of the assisted living community

Number
§8:36-17.3

New Jersey Standards
Joint Commission
Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-17.3

§8:36-17.3 Resident environment

§8:36-17.3(a)

- (a) The housekeeping and sanitation conditions in paragraphs 1 through 12 below shall be met. Application of this requirement with respect to the individual living environment shall take into consideration residents' personal preferences for style of living:
- 1. The facility and its contents, including all surfaces such as tables, floors, walls, beds and dressers, shall be clean to sight and touch and free of dirt and debris;
- 2. All rooms shall be ventilated to help prevent condensation, mold growth, and noxious odors;
- 3. All resident areas shall be free of noxious odors;
- 4. All furnishings shall be clean and in good repair, and mechanical equipment shall be in working order. Items which are broken or worn to the extent that they may cause discomfort or present danger to residents shall be repaired, replaced, or removed promptly;
- 5. All equipment and materials necessary for cleaning, disinfecting, sanitizing, and sterilizing (if applicable) shall be provided;
- 6. For central kitchens, thermometers which are accurate to within three degrees Fahrenheit shall be kept in a visible location within refrigerators, freezers, and storerooms used for perishable and other items subject to deterioration. Temperatures shall be maintained in accordance with N.J.A.C. 8:24-3.2:
- 7. Lighted and ventilated storage spaces shall be provided in the facility for the proper storage of residents' clothing, linens, drugs, food, cleaning and other supplies;
- 8. Articles in storage shall be elevated from the floor and away from walls (if moisture is present), ceilings, and air vents;
- 9. Unobstructed aisles shall be provided in storage areas:
- 10. Effective and safe controls shall be used to minimize and eliminate the presence of rodents, flies, roaches and other vermin in the facility;
- 11. When facility housekeeping services are provided, items such as bedpans, toilets and sinks shall be disinfected, using a process for disinfection established by the facility; and 12. Toilet tissue, soap, paper towels or air dryers, and waste receptacles shall be provided in each common area toilet facility at all times. A self-draining dish or device shall be provided for storage of bar soap, if bar soap is used. Residents' personal cloth towels may be used in residential units.

EC.02.01.01 The organization manages safety and security risks.

- EP 1 The organization implements its process to identify safety and security risks associated with the environment of care that could affect residents, staff, and other people coming to the organization's facilities
 - Note: Risks are identified from internal sources such as ongoing monitoring of the environment, results of root cause analyses, results of proactive risk assessments of high-risk processes, and from credible external sources such as Sentinel Event Alerts.
- **EP 3** The organization takes action to minimize or eliminate identified safety and security risks associated with the physical environment.
- **EP 5** The organization maintains all grounds and equipment.

EC.02.05.01 The organization manages risks associated with its utility systems.

EP 16 The ventilation system provides required pressure relationships, temperature, and humidity.

EC.02.06.01 The organization establishes and maintains a safe, functional environment.

- **EP 5** The organization provides storage space to meet residents' needs.
- **EP 11** Lighting is suitable for care, treatment, and services.
- **EP 20** Areas used by residents are safe, clean, and comfortable.
- **EP 26** The organization keeps furnishings and equipment safe and in good repair.

IC.01.02.01 Organizational leaders allocate needed resources for infection prevention and control activities.

EP 3 The organization provides supplies to support infection prevention and control activities.

Note: Examples of supplies include alcohol-based hand sanitizers, hand soap, gloves, face tissues, and cleaning supplies.

IC.02.02.01 The organization reduces the risk of infections associated with medical equipment, devices, and supplies.

- The organization implements infection prevention and control activities when doing the following: Cleaning and performing low-level disinfection of medical equipment, devices, and supplies.
 - Note 1: Low-level disinfection is used for items that come in contact with intact skin, such as stethoscopes and blood glucose meters.
 - Note 2: For further information regarding cleaning and performing low-level disinfection of medical equipment, devices, and supplies, refer to the website of the Centers for Disease Control and Prevention (CDC) at https://www.cdc.gov/infectioncontrol/guidelines/disinfection/#r3.

LS.02.01.20 The organization maintains the integrity of the means of egress.

- EP 14 Exits, exit accesses, and exit discharges (means of egress) are clear of obstructions or impediments to the public way, such as clutter (for example, equipment, carts, furniture), construction material, and snow and ice. (For full text, refer to NFPA 101-2012:18/19.2.5.1; 7.1.10.1; 7.5.1.1)
 - Note 1: Wheeled equipment (such as equipment and carts currently in use, equipment used for lift and transport of residents, and medical emergency equipment not in use) that maintains at least five feet of clear and unobstructed corridor width is allowed, provided there is a fire plan and training program addressing its relocation in a fire or similar emergency. (For full text, refer to NFPA 101-2012: 18/19.2.3.4 (4))
 - Note 2: Where the corridor width is at least eight feet and the smoke compartment is fully protected by an

Number §8:36-17.3(a)	New Jersey Standards		Joint Com Equivalent		Joint Commission Standards and Elements of Performance
			securely att	tached is allowed the corridor, does strict access to bu	detection system or is in direct supervision of facility staff, furniture that is provided it does not reduce the corridor width to less than six feet, is only on not exceed 50 square feet, is in groupings spaced at least 10 feet apart, and ilding service and fire protection equipment. (For full text, refer to NFPA 101-
		PC.02.0)1.17	Residents recei	ve restorative services, including assistance with activities of daily living.
		EP 6	following: - Housekee - Meal prep - Shopping - Managing - Electronic - Transport	eping, including lau paration for groceries and medications communications lation	
		PC.02.0	02.03	The organizatio	n makes food and nutrition products available to its residents.
		EP 6		zation prepares for ure, and ventilation	od and nutrition products under proper conditions of sanitation, temperature, n.
		EP 11		zation stores food ure, ventilation, an	and nutrition products under proper conditions of sanitation, temperature, d security.
§8:36-17.3(b)		EC.01.0)1.01	The organizatio	n plans activities that minimize risks in the environment of care.
carpeting in public areas shall be kept cl torn, or buckled;	nall be coated with slip-resistant floor finish, and any ean and odor free and shall not be frayed, worn,	EP 9	Note: In circ accredited	The organization has a written plan for managing the following: Utility systems. Note: In circumstances where the program or service is located in a business occupancy not owned by toccredited organization, the plan may only need to address how routine service and maintenance for the stillity systems are obtained.	
2. All equipment shall have unobstructed 3. Pesticides shall be applied in accorda		EC.02.0)2.01	The organizatio	n manages risks related to hazardous materials and waste.
4. All household and cleaning products usecured. All poisonous and toxic materia	used by facility staff shall be identified, labeled, and all shall be identified, labeled, and stored in a	EP 5		zation minimizes ri f hazardous chem	sks associated with selecting, handling, storing, transporting, using, and icals.
conspicuously posted in the facility;	number of the poison control center shall be	EP 11			erials and waste, the organization has the permits, licenses, manifests, and

- 5. Combustible materials shall be stored in accordance with fire safety requirements specified in the New Jersey Uniform Fire Code, N.J.A.C. 5:70;
- 6. Paints, varnishes, lacquers, thinners, and all other flammable materials shall be stored in accordance with fire safety requirements specified in the New Jersey Uniform Fire Code, N.J.A.C. 5:70;
- 7. If pets are allowed in the facility, the facility shall provide safeguards to prevent interference in the lives of residents. Guidelines for pet facilitated therapy may be requested from the Department;
- 8. An electrician licensed in accordance with N.J.A.C. 13:31 shall annually inspect and provide a written statement that the electrical circuits and wiring in the facility are satisfactory and in safe condition;
- i. The written statement shall include the date of inspection, and shall indicate that circuits are not overloaded, that all wiring and permanent fixtures are in safe condition, and that all portable electrical appliances, including lamps, are Underwriters Laboratories (U.L.) approved; and
- ii. The written statement shall be available for review by the Department during survey.

- safety data sheets required by law and regulation.
- EP 12 The organization labels hazardous materials and waste. Labels identify the contents and hazard warnings. Note: The National Fire Protection Association (NFPA) and the Occupational Safety and Health Administration's (OSHA) Bloodborne Pathogens and Global Harmonizing System provide details on labeling requirements. (See also IC.02.01.01, EP 6)

EC.02.03.01 The organization manages fire risks.

EP 1 The organization minimizes the potential for harm from fire, smoke, and other products of combustion.

EC.02.05.01 The organization manages risks associated with its utility systems.

- EP 4 The organization identifies, in writing, inspection and maintenance activities for all operating components of utility systems on the inventory. Note: Organizations may use different approaches to maintenance. For example, activities such as
 - predictive maintenance, reliability-centered maintenance, interval-based maintenance, corrective maintenance, or metered maintenance may be selected to provide for dependable performance.
- EP 5 The organization identifies, in writing, the frequencies for inspecting, testing, and maintaining all operating components of the utility systems, based on criteria such as manufacturers' recommendations, risk levels, or organization experience.

Number §8:36-17.3(b)	New Jersey Standards		Joint Com Equivalent		Joint Commission Standards and Elements of Performance
		EP 8	The organi	zation maps the di	stribution of its utility systems.
		EC.02.0	05.05	Note: At times, i organizations ar	n inspects, tests, and maintains utility systems. maintenance is performed by an external service. In these cases, re not required to possess maintenance documentation but have access entation during survey and as needed.
		EP 3		zation inspects, tes are documented.	sts, and maintains the following: Utility systems. The completion dates and
		IC.02.0	1.01	The organization	n implements its infection prevention and control plan.
		EP 13			risks associated with animals in the facility, including potential problems with nd management of waste.
		LS.02.0	01.20	The organization	n maintains the integrity of the means of egress.
		EP 14	public way, ice. (For fu Note 1: Wh transport o clear and u addressing (4)) Note 2: Wh electrically securely at one side of does not re 2012: 18/1	such as clutter (for litext, refer to NFP leeled equipment (for residents, and me nobstructed corridits relocation in a lere the corridor wisupervised smoke tached is allowed put the corridor, does strict access to bu (9.2.3.4 (5))	discharges (means of egress) are clear of obstructions or impediments to the or example, equipment, carts, furniture), construction material, and snow and PA 101-2012:18/19.2.5.1; 7.1.10.1; 7.5.1.1) such as equipment and carts currently in use, equipment used for lift and edical emergency equipment not in use) that maintains at least five feet of or width is allowed, provided there is a fire plan and training program fire or similar emergency. (For full text, refer to NFPA 101-2012: 18/19.2.3.4 dth is at least eight feet and the smoke compartment is fully protected by an detection system or is in direct supervision of facility staff, furniture that is provided it does not reduce the corridor width to less than six feet, is only on not exceed 50 square feet, is in groupings spaced at least 10 feet apart, and ilding service and fire protection equipment. (For full text, refer to NFPA 101-
		LS.04.0	02.30	the hazards of fi Note 1: This sta sleeping arrang treatment, and s Note 2: If the org	ndard applies to large assisted living community settings that provide ements for 17 or more residents as a required part of their care,
		EP 3	Note: Use areas: Boiler/fuel Existing brated walls - New boile walls with 3 Central/bul - Existing brite-rated d - New laun	the following inform fired heater rooms oiler/fuel-fired hea with 3/4-hour fire- tr/fuel-fired heater 8/4-hour fire-rated of k laundries larger to aundries have apploors. dry rooms have apploors.	rooms have approved automatic sprinkler systems and have 1-hour fire-rated
				ce shops	have approved automatic sprinkler systems or have 1-hour fire-rated walls

Number §8:36-17.3(b)	New Jersey Standards		Joint Comm Equivalent N	Number	Joint Commission Standards and Elements of Performance	
			 New maintenance shops have approved automatic sprinkler systems and have 1-hour fire-rated walls vin 3/4-hour fire-rated doors. Soiled linen rooms Existing soiled linen rooms have approved automatic sprinkler systems or have 1-hour fire-rated walls vin 3/4-hour fire-rated doors. New soiled linen rooms have approved automatic sprinkler systems and have 1-hour fire-rated walls win 3/4-hour fire-rated doors. Storage rooms Existing storage rooms (where the quantity of combustible supplies or equipment has been deemed hazardous by the state or local authorities) have approved automatic sprinkler systems or 1-hour fire-rated walls with 3/4-hour fire-rated doors. New storage rooms between 50 square feet and 100 square feet storing combustible material have smoke partitions. New storage rooms larger than 100 square feet storing combustible material have approved automatic sprinkler systems or have 1-hour fire-rated walls with 3/4-hour fire-rated doors. 			
	NPSG.0	hour fire-rate - New trash hour fire-rate	sh rooms have aped doors. rooms have appro	oproved automatic sprinkler systems or have 1-hour fire-rated walls with 3/4- oved automatic sprinkler systems and have 1-hour fire-rated walls with 3/4- of falls.		
		EP 2			duce falls based on the resident's assessed risk.	
§8:36-17.4		EC.02.0	01.01	The organization	n manages safety and security risks.	
§8:36-17.4 Waste removal (a) All solid or liquid waste, garbage, and	d trash shall be collected, stored, and disposed of in			nization takes action to minimize or eliminate identified safety and security risks associated with cal environment.		
	rsey State Department of Environmental Protection ored within the building shall be stored in insect-	IC.02.0	1.01	The organization implements its infection prevention and control plan.		
and collected from storage areas regular	ent, watertight containers with tightfitting covers rly so as to prevent nuisances such as odors. blished and implemented for the cleaning of	EP 6	The organiza (See also E	ation minimizes th C.02.02.01, EP 1	ne risk of infection when storing and disposing of infectious waste. 2)	
storage areas and containers for solid or	r liquid waste, garbage, and trash, in accordance	LD.04.0			n complies with law and regulation.	
with N.J.A.C. 8:24. (b) If garbage compactors are used, the	y shall comply with all the International Mechanical	EP 3			reports or recommendations from external authorized agencies, such as regulatory bodies.	
Code, 2003 Edition, incorporated herein by reference, as amended and supplemented, and local codes. Copies of the International Mechanical Code are available from: International Code Council at 1-800-786-4452 or on the Internet at http://www.iccsafe.org/	LS.02.0			n provides and maintains operating features that conform to fire and on requirements.		
	area. (For Note: Cor Approval records a		Il text, refer to NF iners that are 96 (andard 6921 (or e iting destruction)	cles larger than 32 gallons are stored in a room protected as a hazardous PA 101-2012: 18/19.7.5.7) gallons or less and are labeled and listed as meeting the requirements of FM quivalent) and are used solely for recycling clean waste (including resident are permitted in an unprotected area. Those containers that are greater than ardous storage area.		

Number §8:36-17.5	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance		
§8:36-17.5		EC.02.05.01 The organization		n manages risks associated with its utility systems.		
	a) The heating and air conditioning system shall be adequate to maintain the required emperature in all areas used by residents. Residents may have individually controlled nermostats in residential units in order to maintain temperatures at their own comfort level. During the heating season, the temperature in the facility shall be kept at a minimum of 2 degrees Fahrenheit (22 degrees Celsius) during the day ("day" means the time between unrise and sunset) and 68 degrees Fahrenheit (20 degrees Celsius) at night, when		The organization designs and meet resident care and opera	installs utility systems according to state regulations and applicable codes to tional needs.		
thermostats in residential units in order to 1. During the heating season, the tempera 72 degrees Fahrenheit (22 degrees Celsi			EP 4 The organization identifies, in writing, inspection and maintenance activities for all operating componer utility systems on the inventory. Note: Organizations may use different approaches to maintenance. For example, activities such as predictive maintenance, reliability-centered maintenance, interval-based maintenance, corrective maintenance, or metered maintenance may be selected to provide for dependable performance.			
2. The facility or residents shall not utilize		EP 16	EP 16 The ventilation system provides required pressure relationships, temperature, and humidi			
3. During warm weather conditions, the te degrees Fahrenheit.	emperature within the facility shall not exceed 82	EC.02.0	06.01 The organization	n establishes and maintains a safe, functional environment.		
i. The facility shall provide for and operate residents.	e adequate ventilation in all areas used by	EP 20	Areas used by residents are s	safe, clean, and comfortable.		
ii. All areas of the facility used by resident	s shall be equipped with air conditioning and the temperature in these areas does not exceed	LS.02.0		n provides and maintains operating features that conform to fire and on requirements.		
exceed 82 degrees Fahrenheit. (b) Filters for heaters and air conditioners	degrees Fahrenheit. Residents may regulate temperature controls in residential units, and may, by choice,	EP 8	treatment areas. Non-sleeping permitted to have portable spatext, refer to NFPA 101-2012:	rohibited in smoke compartments containing sleeping rooms and resident g rooms that are occupied by staff and separated from the corridor are ace heaters, but must contain heating elements not exceeding 212°F. (For full 18/19.7.8) ormance, nurses stations are considered resident treatment areas.		

Number §8:36-17.6	New Jersey Standards		Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance
§8:36-17.6 Water supply (a) The water supply used for drinking or culinary purposes shall be adequate in quantity, of a safe and sanitary quality, and from a water system which shall be constructed, protected, operated, and maintained in conformance with the New Jersey Safe Drinking Water Act, N.J.S.A. 58:12A-1 et seq., N.J.A.C. 7:10 and local laws, ordinances, and regulations. Copies of the Safe Drinking Water Act can be obtained from the Department of Environmental Protection, Bureau of Potable Water, P.O. Box 209, Trenton, New Jersey 08625. (b) The temperature of the hot water used for bathing and handwashing shall be at least 105 degrees and shall not exceed 120 degrees Fahrenheit. (c) Equipment requiring drainage, such as ice machines, shall be drained to a sanitary connection, in accordance with the International Mechanical Code, 2003 Edition, incorporated herein by reference, as amended and supplemented and local codes. Copies of the International Mechanical Code are available from: International Code Council at 1-800-786-4452 or on the Internet at http://www.iccsafe.org/. (d) The sewage disposal system shall be maintained in good repair and operated in compliance with N.J.S.A. 52:27D-123 et seq., the Uniform Construction Code, N.J.A.C. 5:23, and local ordinances and codes.		EC.02.	03.05	Note: This stand equipment and k standard. Howey	n maintains fire safety equipment and fire safety building features. Jard does not require organizations to have the types of fire safety building features described in the elements of performance of this ver, if these types of equipment or features exist within the building, then aintenance, testing, and inspection requirements apply.
		EP 1	frames: - Quarterly water leve temperatu - Semianr - Annually The result Note 1: Fo	y for pressure supervisory indicating devices (including both high- and low-air pressure switches), el supervisory indicating devices, water temperature supervisory indicating devices, room ure supervisory indicating devices, and other suppression system supervisory initiating devices in ally for valve supervisory switches of or other supervisory initiating devices is and completion dates are documented. For additional guidance on performing tests, see NFPA 72-2010: Table 14.4.5. In additional guidance on performing tests, see NFPA 72-2010: Table 14.4.5. In a specific procession in the supervisory initiating devices is and completion dates are documented.	
		EP 2			
		EC.02.	05.01	The organization	n manages risks associated with its utility systems.
		EP 6		ization minimizes pa and other aerosolizir	athogenic biological agents in cooling towers, domestic hot- and cold-water ng water systems.
		EM.02.	02.09		nergency Operations Plan, the organization prepares for how it will during an emergency.
		EP 3			rations Plan, the organization identifies alternative means of providing the onsumption and essential care activities.
		EP 4			rations Plan, the organization identifies alternative means of providing the quipment and sanitary purposes.
		LD.04.	01.01	The organization	n complies with law and regulation.

EP 3

Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.

Number §8:36-17.7	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance			
§8:36-17.7		EC.02.0	1.01 The organization	n manages safety and security risks.			
§8:36-17.7 Building and grounds maintenance The building and grounds shall be well maintained at all times. The interior and exterior of the building shall be kept in good condition to ensure an attractive appearance, provide a pleasant atmosphere, and safeguard against deterioration. The building and grounds shall be kept free from fire hazards and other hazards to resident's health and safety.		EP 5	P 5 The organization maintains all grounds and equipment.				
		EC.02.0	2.01 The organization	The organization manages risks related to hazardous materials and waste.			
		EP 3	The organization has written procedures, including the use of precautions and personal protective equipment, to follow in response to hazardous material and waste spills or exposures. (See also IC.02.01.01, EP 2)				
		EP 4	The organization implements its procedures in response to hazardous material and waste spills or exposures.				
		EP 5	EP 5 The organization minimizes risks associated with selecting, handling, storing, transporting, using, and disposing of hazardous chemicals.				
		EP 7	P 7 The organization minimizes risks associated with the selection and use of hazardous energy sources.				
		EP 8	The organization minimizes risks associated with disposing of hazardous medications. (See also MM.01.01.03, EP 2)				
		EP 11	For managing hazardous materials and waste, the organization has the permits, licenses, manifests, and safety data sheets required by law and regulation.				
		EP 12	Note: The National Fire Protect	dous materials and waste. Labels identify the contents and hazard warnings. ction Association (NFPA) and the Occupational Safety and Health dborne Pathogens and Global Harmonizing System provide details on			

Number §8:36-17.8	New Jersey Standards		Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance	
§8:36-17.8		EC.02.0	EC.02.05.01 The organization		n manages risks associated with its utility systems.	
§8:36-17.8 Laundry services (a) Written policies and procedures shall be established and implemented for the facility's laundry services, including, but not limited to, policies and procedures regarding the following: 1. Storage and transportation of laundry; 2. Collection and storage of soiled laundry in a ventilated area; 3. Protection of clean laundry from contamination during processing, transporting, and storage; and 4. Handling and laundering of resident's clothing and personal items separately from other laundry. (b) Soiled laundry shall be stored in a ventilated, vermin-proof area, separate from other supplies, and shall be stored, sorted, rinsed, and laundered only in areas specifically designated for those purposes. (c) All soiled laundry from resident rooms and other service areas shall be stored, transported, collected, and delivered in a covered laundry bag or cart. Laundry carts shall be in good repair, kept clean, and identified for use with either clean or soiled laundry. (d) Clean laundry shall be protected from contamination during processing, storage, and transportation within the facility. (e) Soiled and clean laundry shall be kept separate. An established procedure shall be followed to reduce the number of bacteria in the fabrics. Equipment surfaces that come into contact with laundry shall be sanitized. (f) Residents who choose to launder their personal items shall be provided with in-house assistance in accordance with facility policy. (g) If the facility provides a laundry service on site in lieu of using a commercial laundry service, it shall provide a receiving, holding, and sorting area with hand-washing facilities. The walls, floors, and ceilings of the area shall be clean and in good repair. The flow of ventilating air shall be from clean to soiled areas, and ventilation shall be adequate to prevent heat and odor build-up.		EP 16	EP 16 The ventilation system provides required pressure relationships, temperature, and humidity.			
		LS.02.01.50 The organization provides and maintains building services to protect individuals from the hazards of fire and smoke.				
		EP 10	EP 10 All linen and waste chute inlet service doors have both self-closing and positive-latching devices. All linen and waste discharge service doors are self-closing. Note: Discharge doors may be held open with fusible links or electrical hold-open devices. (For full text, refer to NFPA 101-2012: 18/19.5.4; 8.3.3.1; 9.5; NFPA 82-2009: 5.2.3.2.3; Tentative Interim Amendment [TIA] 09-1)			
		EP 13	FP 13 Trash chutes discharge into collection rooms that are not used for any other purpose and are separated from the corridor and have a minimum fire resistance rating not less than that specified for the chute. In existing buildings, if the trash collection room is protected with an approved automatic sprinkler system, linen collection may also occur. (For full text, refer to NFPA 101-2012: 18/19.5.4.4; 19.5.4.5; NFPA 82-2009: 5.2.4.1)			
		LS.02.0	LS.02.01.70 The organization provides and maintains operating features that conform to fire an smoke prevention requirements.			
		EP 6	area. (I Note: C Approv records	For full text, refer to NF Containers that are 96 o al Standard 6921 (or e	icles larger than 32 gallons are stored in a room protected as a hazardous PA 101-2012: 18/19.7.5.7) gallons or less and are labeled and listed as meeting the requirements of FM quivalent) and are used solely for recycling clean waste (including resident are permitted in an unprotected area. Those containers that are greater than ardous storage area.	
		PC.02.0	1.17	Residents receiv	ve restorative services, including assistance with activities of daily living.	
		EP 6	followir - House - Meal - Shop - Mana - Electr	ng: ekeeping, including lau preparation ping for groceries and o ging medications	·	

TransportationMoving into or out of the assisted living community

Number Joint Commission **New Jersey Standards** Joint Commission Standards and Elements of Performance § 8:36-18.1 **Equivalent Number** HR.01.01.01 § 8:36-18.1 The organization defines and verifies staff qualifications. EP 1 The organization defines staff qualifications specific to their job responsibilities. §8:36-18.1 Infection control program (a) The facility shall develop and implement an infection prevention and control program. Note: Qualifications for infection control may be met through education, training, experience, and/or (b) The licensed professional nurse, in coordination with the administrator, shall be certification (such as certification from the Certification Board for Infection Control and Epidemiology). responsible for the direction, provision, and quality of infection prevention and control IC.01.02.01 Organizational leaders allocate needed resources for infection prevention and control services. The health care services director, in coordination with the administrator, shall be activities. responsible for, but not limited to, developing and maintaining written objectives, a policy EP 1 The organization provides access to information needed to support infection prevention and control and procedure manual, and an organizational plan for the infection prevention and control activities. service. EP 3 The organization provides supplies to support infection prevention and control activities. Note: Examples of supplies include alcohol-based hand sanitizers, hand soap, gloves, face tissues, and cleaning supplies. IC.01.04.01 Based on the identified risks, the organization sets goals to minimize the possibility of spreading infections. Note: See NPSG.07.01.01 for hand hygiene guidelines. EP 1 The organization's written infection prevention and control goals are based on its risks. IC.01.05.01 The organization has an infection prevention and control plan. EP 1 When developing infection prevention and control activities, the organization uses national guidelines. Note: Examples of guidelines include those offered by the Centers for Disease Control and Prevention: Healthcare Infection Control Practices Advisory Committee (CDC/HICPAC) at http://www.cdc.gov/hai/ and the World Health Organization (WHO) at https://www.who.int/publications/i?publishingoffices=c09761c0ab8e-4cfa-9744-99509c4d306b. EP 2 The organization's written infection prevention and control plan includes a description of the activities, including surveillance, to minimize and/or reduce the risk of infection. Note: The purpose of surveillance (human, environmental, and procedural) is to support the organization's efforts to reduce the risk of infections spreading among residents. Information from the surveillance activities may be used within the organization to improve processes and outcomes related to infection prevention and control. IC.02.01.01 The organization implements its infection prevention and control plan. EP 1 The organization implements its infection prevention and control activities, including surveillance, to reduce and/or minimize the risk of infection. Note: The purpose of surveillance is to support the organization's efforts to reduce the risk of infections spreading among residents. Information from the surveillance activities is used within the organization to improve processes and outcomes related to infection prevention and control. IC.03.01.01 The organization evaluates the effectiveness of its infection prevention and control plan. EP 1 The organization evaluates the effectiveness of its infection prevention and control plan annually and whenever a change in risks impacts the organization. EP 7 The organization uses the findings of its evaluation of the infection prevention and control plan when revising the plan. **§8:36-18.2**

§8:36-18.2 Development of infection control policies and procedures

§8:36-18.2(a)

EC.01.01.01 The organization plans activities that minimize risks in the environment of care.

EP 10 The organization has visitation policies and protocols that contain guidance on the following: - Designated entrances and exits for visitors

Number §8:36-18.2(a)

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

- (a) The facility shall develop, implement, and review, at least annually, written policies and procedures regarding infection prevention and control. Written policies and procedures shall be consistent with the following Centers for Disease Control publications and OSHA standards, incorporated herein by reference, as amended and supplemented:
- 1. Guidelines for Hand Hygiene in Health Care Settings, MMWR/51 (RR-16), October 25, 2002;
- 2. Prevention and Control of Tuberculosis in Facilities Providing Long-Term Care to the Elderly, Recommendations of the Advisory Committee for Elimination of Tuberculosis, MMWR/39 (RR-10), July 13, 1990;
- 3. Guidelines for Preventing Health Care-Associated Pneumonia, MMWR/53 (RR-03), March 26, 2004;
- Bloodborne Pathogens, Occupational Safety and Health Standards, 29 CFR 1910.1030, as amended and supplemented; and
- 5. Fact Sheet on Respiratory Hygiene/Cough Etiquette in Healthcare Settings, December 17, 2003, Department of Health and Human Services, Centers for Disease Control and Prevention.

- Methods for informing visitors about infection control protocols, including hand hygiene, respiratory hygiene/cough etiquette, face masking, and social distancing when appropriate
- A method for tracking all personnel who provide resident care in the facility
- Criteria for instituting visitation restrictions for non-essential visitors and for when restrictions will be lifted
- Provisions for remote communication when visitation restrictions are enforced
- Signs posted at entrances instructing visitors of pertinent visitation policies

Note: For up-to-date information on the signs and symptoms of transmittable diseases, refer to the Centers for Disease Control and Prevention.

HR.01.01.01

The organization defines and verifies staff qualifications.

EP 5 Staff comply with health screening in accordance with law and regulation or organization policy. Health screening compliance is documented.

IC.02.01.01

The organization implements its infection prevention and control plan.

EP 2 The organization uses standard precautions, including the use of personal protective equipment, to reduce the risk of infection.

Note 1: Standard precautions are infection prevention and control measures to protect against possible exposure to infectious agents. These precautions are general and applicable to all residents; the combination of control measures used depends on the infection risk.

Note 2: For further information regarding standard precautions, refer to the website of the Centers for Disease Control and Prevention (CDC) at https://www.cdc.gov/hicpac/recommendations/core-practices.html ("Core Infection Prevention and Control Practices for Safe Healthcare Delivery in All Settings").

Note 3: For CDC guidance on the donning and doffing of personal protective equipment, see https://www.cdc.gov/hai/prevent/ppe.html. (See also EC.02.02.01, EP 3)

EP 3 The organization implements transmission-based precautions in response to the pathogens that are suspected or identified within the organization's service setting and community.

Note 1: Transmission-based precautions are infection prevention and control measures to protect against exposure to a suspected or identified pathogen. These precautions are specific and based on the way the pathogen is spread. Transmission-based precautions include contact, droplet, airborne, or a combination of these precautions.

Note 2: For further information regarding transmission-based precautions, refer to the website of the Centers for Disease Control and Prevention (CDC) at http://www.cdc.gov/hai/.

Note 3: Implementation of transmission-based precautions may differ depending on the settings, the facility design characteristics, and types of resident interaction. Precautions should be adapted to the specific care setting.

Note 4: If contingency strategies are required because of shortages of personal protective equipment, they must be in accordance with CDC and local health authority guidance.

IC.02.03.01

The organization works to prevent the spread of infectious disease among residents, licensed independent practitioners, and staff.

The organization makes screening for exposure and/or immunity to infectious disease available to licensed independent practitioners and staff who may come in contact with infections at the workplace.

NPSG.07.01.01

Comply with either the current Centers for Disease Control and Prevention (CDC) hand hygiene guidelines or the current World Health Organization (WHO) hand hygiene guidelines.

- Implement a program that follows categories IA, IB, and IC of either the current Centers for Disease Control and Prevention (CDC) and/or the current World Health Organization (WHO) hand hygiene guidelines.
- **EP 2** Set goals for improving compliance with hand hygiene guidelines.

PC.01.02.01 The organization obtains resident assessments.

EP 13 The organization defines, in writing, the information to be gathered during the initial assessment(s),

Number §8:36-18.2(b)	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance
		including the following: - The resident's current history, medication hist - The resident's physica - The resident's skin co - The resident's decisio - The resident's commu - The resident's function - Whether or not the resident's rehabili - The resident's rehabili - The resident's nutrition - The resident's oral hestructures; the presence natural teeth or denture - The resident's pain state exacerbating factors; cu - The resident's cultural - The resident's person - For the dying resident		ching capacity on status stus smokes, and if so, the resident's ability to meet the organization's written smoke status, potential, and needs d hydration status atus, including the condition of the oral cavity, teeth, and tooth-supporting besence of natural teeth or dentures; and the ability to function with or without including recent pain history, origin, location, and severity; alleviating and treatment for pain; and response to treatment
		PC.01.0		n assesses and reassesses the resident and the resident's condition fined time frames.
		EP 3	physical or mental condition. Note: Reassessments may a disease(s) as defined by the	in accordance with law and regulation, their plan of care, and changes in their lso be based on the resident's diagnosis; signs and symptoms of infectious state or local health authorities and/or the Centers for Disease Control and eatment, and services; and response to previous care, treatment, and
\$8:36-18.2(b) (b) Centers for Disease Control publicate National Technical Information Service U.S. Department of Commerce 5301 Shawnee Road Alexandria, VA 22312 (703) 605-6000 (800) 363-2086	ions can be obtained from:			

Superintendent of Documents U.S. Government Publishing Office

732 N. Capitol Street NW Washington, D.C. 20401 (866) 512-1800

Number §8:36-18.2(c)-(d)	New Jersey Standards		Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance
§8:36-18.2(c)-(d)		IC.01.0	03.01 The org	anizatio	on identifies risks for acquiring and spreading infections.
resident, in accordance with the Prevention and Control of Seasonal Influenza with Vaccines: Recommendations of the Advisory Committee on Immunization Practices of the Control of Seasonal Influenza with Vaccines: Recommendations of the Advisory Committee on Immunization Practices of the Control of Seasonal Influenza with		EP 1	The organization ide and services it provi (See also IC.02.05.	des.	s risks for acquiring and spreading infections based on the care, treatment,
		IC.01.0	spread	ng infec	dentified risks, the organization sets goals to minimize the possibility of ctions. G.07.01.01 for hand hygiene guidelines.
Committee on Immunization Practices, of	of the Centers for Disease Control, August 27, 2021 w.cdc.gov/mmwr/volumes/70/rr/rr7005a1.htm.	EP 1	The organization's w	ritten inf	fection prevention and control goals are based on its risks.
	cepting the vaccine shall be completed by				

(d) The facility shall document evidence of vaccination against pneumococcal disease for all residents who are 65 years of age or older, in accordance with the General Recommendations on Immunization of the Advisory Committee on Immunization Practices of the Centers for Disease Control, January 28, 2011, incorporated herein by reference, as amended and supplemented, unless such vaccination is medically contraindicated or the resident has refused offer of the vaccine in accordance with N.J.A.C. 8:36-4.1(a). The General Recommendations on Immunization of the Advisory Committee on Immunization Practices of the Centers for Disease Control, February 8, 2002, which are available on the Internet at https://www.cdc.gov/mmwr/preview/mmwrhtml/rr6002a1.htm. The facility shall provide or arrange for pneumococcal vaccination of residents who have not received this immunization, prior to or on admission unless the resident refuses offer of the vaccine.

November 30 of each year. Residents admitted after this date, during the flu season and up to February 1, shall, as medically appropriate, receive influenza vaccination prior to or on

admission unless refused by the resident.

§8:36-18.3(a)	IC.01.0	3.01	The organization identifies risks for acquiring and spreading infections.
	EP 1	and service	nization identifies its risks for acquiring and spreading infections based on the care, treatment, ces it provides. IC.02.05.01, EP 2)
	IC.01.0	IC.01.04.01 Based on the identified risks, the organization sets goals to minimize the po spreading infections. Note: See NPSG.07.01.01 for hand hygiene guidelines.	
	EP 1	The organ	nization's written infection prevention and control goals are based on its risks.
	IC.01.0	5.01	The organization has an infection prevention and control plan.
	EP 2	including: Note: The efforts to a activities r	nization's written infection prevention and control plan includes a description of the activities, surveillance, to minimize and/or reduce the risk of infection. purpose of surveillance (human, environmental, and procedural) is to support the organization's reduce the risk of infections spreading among residents. Information from the surveillance may be used within the organization to improve processes and outcomes related to infection and control.
	IC.01.0	06.01	The organization prepares to respond to an increased number of potentially infectious residents.
	EP 2		nization obtains current clinical and epidemiological information from its resources regarding new that could cause an increased number of potentially infectious residents.
	EP 3	licensed in	nization has a method for communicating critical information to residents, families, visitors, ndependent practitioners, and staff about emerging infections that could cause, or are causing, ar n the number of infectious residents.
	IC.02.0	1.01	The organization implements its infection prevention and control plan.

Number §8:36-18.3(a)

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-18.3 General infection control policies and procedures

- (a) Written policies and procedures shall be established and implemented regarding infection prevention and control, including, but not limited to, policies and procedures for the following:
- 1. In accordance with Chapter II, New Jersey State Sanitary Code, Communicable Diseases, at N.J.A.C. 8:57, a system for investigating, reporting, and evaluating the occurrence of all infections or diseases which are reportable or conditions which may be related to activities and procedures of the facility, and maintaining records for all residents or personnel having these infections, diseases, or conditions:
- 2. Infection control in accordance with OSHA Standards 29 CFR 1910.1030, Bloodborne pathogens, incorporated herein by reference, as amended and supplemented:
- 3. Exclusion from work, and authorization to return to work, for personnel with communicable diseases:
- 4. Surveillance techniques to minimize sources and transmission of infection;
- 5. Techniques to be used during each resident contact, including handwashing before and after caring for a resident;
- 6. Protocols for identification of residents with communicable diseases and education of residents regarding prevention and spread of communicable diseases;
- 7. Sterilization, disinfection, and cleaning practices and techniques used in the facility, including, but not limited to, the following:
- i. Care of utensils, instruments, solutions, dressings, articles, and surfaces;
- ii. Selection, storage, use, and disposition of disposable and nondisposable resident care items. Disposable items shall not be reused:
- iii. Methods to ensure that sterilized materials are packaged, labeled, processed, transported, and stored to maintain sterility and to permit identification of expiration dates; and
- iv. Care of urinary catheters, intravenous catheters, respiratory therapy equipment, and other devices and equipment that provide a portal of entry for pathogenic microorganisms; and
- 8. Needles and syringes used by residents as part of home self-care shall be disposed of in accordance with N.J.S.A. 2C:36-6.1 and N.J.A.C. 8:43E-7.

- **EP 2** The organization uses standard precautions, including the use of personal protective equipment, to reduce the risk of infection.
 - Note 1: Standard precautions are infection prevention and control measures to protect against possible exposure to infectious agents. These precautions are general and applicable to all residents; the combination of control measures used depends on the infection risk.
 - Note 2: For further information regarding standard precautions, refer to the website of the Centers for Disease Control and Prevention (CDC) at https://www.cdc.gov/hicpac/recommendations/core-practices.html ("Core Infection Prevention and Control Practices for Safe Healthcare Delivery in All Settings").
 - Note 3: For CDC guidance on the donning and doffing of personal protective equipment, see https://www.cdc.gov/hai/prevent/ppe.html. (See also EC.02.02.01, EP 3)
- **EP 3** The organization implements transmission-based precautions in response to the pathogens that are suspected or identified within the organization's service setting and community.
 - Note 1: Transmission-based precautions are infection prevention and control measures to protect against exposure to a suspected or identified pathogen. These precautions are specific and based on the way the pathogen is spread. Transmission-based precautions include contact, droplet, airborne, or a combination of these precautions.
 - Note 2: For further information regarding transmission-based precautions, refer to the website of the Centers for Disease Control and Prevention (CDC) at http://www.cdc.gov/hai/.
 - Note 3: Implementation of transmission-based precautions may differ depending on the settings, the facility design characteristics, and types of resident interaction. Precautions should be adapted to the specific care setting.
 - Note 4: If contingency strategies are required because of shortages of personal protective equipment, they must be in accordance with CDC and local health authority guidance.
- The organization minimizes the risk of infection when storing and disposing of infectious waste. (See also EC.02.02.01. EP 12)
- IC.02.02.01 The organization reduces the risk of infections associated with medical equipment, devices, and supplies.
- The organization implements infection prevention and control activities when doing the following: Cleaning and performing low-level disinfection of medical equipment, devices, and supplies.
 - Note 1: Low-level disinfection is used for items that come in contact with intact skin, such as stethoscopes and blood glucose meters.
 - Note 2: For further information regarding cleaning and performing low-level disinfection of medical equipment, devices, and supplies, refer to the website of the Centers for Disease Control and Prevention (CDC) at https://www.cdc.gov/infectioncontrol/guidelines/disinfection/#r3.
- EP 3 The organization implements infection prevention and control activities when doing the following: Disposing of medical equipment, devices, and supplies.
- EP 8 If residents with indwelling devices such as urinary catheters are accepted, the organization educates staff about these devices and the importance of infection prevention. Education occurs upon hire and when involvement in indwelling device care is added to an individual's job responsibilities. Ongoing education and competence assessment occur at intervals established by the organization.
- IC.02.05.01 Implement evidence-based practices to prevent health care–associated infections due to the following:
 - Multidrug-resistant organisms (MDRO)
 - Catheter-associated urinary tract infections (CAUTI)
- EP 1 The organization develops policies and practices based on evidence and implements these policies and practices aimed at reducing the risk for the following:
 - Multidrug-resistant organisms (MDRO)
 - Catheter-associated urinary tract infections (CAUTI)

Number §8:36-18.3(a)	New Jersey Standards		Joint Com Equivalent		Joint Commission Standards and Elements of Performance	
		PC.02.	03.01	The organization needs and abilit	n provides resident education and training based on each resident's ies.	
		EP 10	resident's - An explai - Procedur - Basic hei - Fall redui - Person-c - Resident - Medicatic - Modified - Infection equipment - Discussic process, a	condition and assess nation of the procedes es to follow if care, alth practices and soction strategies entered care strated is rights and resport on management and diets prevention and control of pain, the risk fond methods for pain	dures and plan for care, treatment, and services treatment, or services are disrupted by a natural disaster or an emergency afety gies sibilities distorage trol policies and procedures, including reasons for using personal protective or pain, the importance of effective pain management, the pain assessment in management	
					ion, handling, and safe disposal of hazardous medications	
§8:36-18.4-18.5		EC.02.			n manages medical equipment risks.	
		EP 4	equipment		writing, frequencies for inspecting, testing, and maintaining medical ased on criteria such as manufacturers' recommendations, risk levels, or ce.	
		HR.01.01.01		The organization defines and verifies staff qualifications.		
				ply with health screening in accordance with law and regulation or organization policy. Health g compliance is documented.		
		HR.01.04.01		The organization provides orientation to staff.		
		EP 1	and servic Note: Key	anization orients its staff to the key safety content it identifies before staff provides care, treatme vices. Completion of this orientation is documented. By safety content may include specific processes and procedures related to the provision of care that, and services; the environment of care; and infection control.		
		HR.02.	02.01	The organization provides orientation to physicians and other licensed practitioner		
		they provid Note 1: Key the environ Note 2: The covering lic		rganization orients its licensed independent practitioners to the key safety content it identifies be provide care, treatment, and services. Completion of this orientation is documented. 1: Key safety content may include specific processes and procedures related to the provision of environment of care, and infection control. 2: The organization determines the specific responsibilities included in orientation. For exampleing licensed independent practitioner may have different or fewer responsibilities than an attended independent practitioner.		
		IC.01.02.01		Organizational leaders allocate needed resources for infection prevention and cont activities.		
				nples of supplies in	oplies to support infection prevention and control activities. clude alcohol-based hand sanitizers, hand soap, gloves, face tissues, and	
		IC.02.01.01		The organization implements its infection prevention and control plan.		
		EP 8			tion surveillance, prevention, and control information to organization staff bilities for infection prevention and control activities.	
		EP 9			oorts infection surveillance, prevention, and control information to local, state, orities in accordance with law and regulation.	

Number §8:36-18.4-18.5

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-18.4 Employee health and resident policies and procedures for infection prevention and control

- (a) Each new employee upon employment shall receive a two-step Mantoux tuberculin skin test with five tuberculin units of purified protein derivative. The only exceptions shall be employees with documented negative two-step Mantoux skin test results (zero to nine millimeters of induration) within the last year, employees with a documented positive Mantoux skin test result (10 or more millimeters of induration), employees who have received appropriate medical treatment for tuberculosis, or when medically contraindicated. Results of the Mantoux tuberculin skin tests administered to new employees shall be acted upon as follows:
- 1. If the first step of the Mantoux tuberculin skin test result is less than 10 millimeters of induration, the second step of the two-step Mantoux test shall be administered one to three weeks later.
- 2. If the Mantoux test is significant (10 millimeters or more of induration), a chest x-ray shall be performed and, if necessary, followed by chemoprophylaxis or therapy.
- 3. Any employee with positive results shall be referred to the employee's personal physician and shall be excluded from work until the physician provides written approval to return.
- (b) The facility shall have written policies and procedures establishing timeframes, requiring annual Mantoux tuberculin skin tests for all employees except those exempted under (a) above.
- (c) Employees who have signs or symptoms of a communicable disease shall not be permitted to perform functions that expose residents to risk of transmission of the disease. (d) If a communicable disease prevents the employee from working for a period of more than three days, a physician's statement approving the employee's return shall be required prior to the employee's return to work.
- (e) The facility shall develop and implement procedures for the care of employees who become ill while at work or who have a work-related accident.
- (f) The facility shall maintain listings of all residents and personnel who have reportable infections, diseases, or conditions.
- (g) High-level disinfection techniques approved by the Department shall be used for all reusable respiratory therapy equipment and instruments that touch mucous membranes.
- (h) Disinfection procedures for items that come in contact with bedpans, sinks, and toilets shall conform to facility established protocols for cleaning and disinfection.
- (i) All residents shall be provided with an opportunity to wash their hands before each meal and shall be encouraged to do so. Staff shall wash their hands before each meal and before assisting residents in eating.
- (j) Personnel who have had contact with resident excretions, secretions, or blood, whether directly or indirectly, in activities such as performing a physical examination, providing catheter care, and emptying bedpans, shall wash their hands with soap and warm water for between 10 and 30 seconds or use other effective hand sanitation techniques immediately after such contact.
- (k) Equipment and supplies used for sterilization, disinfection, and decontamination purposes shall be maintained according to manufacturers' specifications.
- (I) The facility shall maintain records documenting contagious diseases contracted by employees during employment, as specified at N.J.A.C. 8:57-1.5.
- §8:36-18.5 Staff education and training for infection prevention and control All staff members shall be informed about the facility's infection control procedures, including personal hygiene requirements.

Note: Other Joint Commission expectations for reporting infection surveillance, prevention, and control information can be found in the sentinel event reporting procedures.

IC.02.02.01

The organization reduces the risk of infections associated with medical equipment, devices, and supplies.

The organization implements infection prevention and control activities when doing the following: Cleaning and performing low-level disinfection of medical equipment, devices, and supplies.

Note 1: Low-level disinfection is used for items that come in contact with intact skin, such as stethoscopes and blood glucose meters.

Note 2: For further information regarding cleaning and performing low-level disinfection of medical equipment, devices, and supplies, refer to the website of the Centers for Disease Control and Prevention (CDC) at https://www.cdc.gov/infectioncontrol/quidelines/disinfection/#r3.

IC.02.03.01

The organization works to prevent the spread of infectious disease among residents, licensed independent practitioners, and staff.

The organization makes screening for exposure and/or immunity to infectious disease available to licensed independent practitioners and staff who may come in contact with infections at the workplace.

LD.04.01.01

The organization complies with law and regulation.

EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.

PC.01.02.01

The organization obtains resident assessments.

- EP 13 The organization defines, in writing, the information to be gathered during the initial assessment(s), including the following:
 - The resident's current health condition, including infectious disease screening, diagnosis, pertinent history, medication history (including allergies and sensitivities), current medication, and current treatments
 - The resident's physical and neuropsychiatric status
 - The resident's skin condition
 - The resident's decision-making capacity
 - The resident's communication status
 - The resident's functional status
 - Whether or not the resident smokes, and if so, the resident's ability to meet the organization's written criteria under which one may smoke
 - The resident's rehabilitation status, potential, and needs
 - The resident's nutritional and hydration status
 - The resident's oral health status, including the condition of the oral cavity, teeth, and tooth-supporting structures; the presence or absence of natural teeth or dentures; and the ability to function with or without natural teeth or dentures
 - The resident's pain status, including recent pain history, origin, location, and severity; alleviating and exacerbating factors; current treatment for pain; and response to treatment
 - The resident's psychosocial and spiritual needs
 - The resident's cultural and ethnic factors that can influence care, treatment, and services
 - The resident's personal preferences regarding schedules, activities, and grooming
 - For the dying resident, the social, spiritual, and cultural variables that influence both the resident's and family's perceptions and experience of the process of dying

Number §8:36-18.6	New Jersey Standards	Joint Comn Equivalent N			Joint Commission Standards and Elements of Performance
§8:36-18.6		EC.02.0	02.01	The organization	n manages risks related to hazardous materials and waste.
handling of regulated medical waste.	procedures for the collection, storage, and	EP 3	equipmen	ization has written p t, to follow in respor IC.02.01.01, EP 2)	procedures, including the use of precautions and personal protective use to hazardous material and waste spills or exposures.
Comprehensive Regulated Medical Was	risions of N.J.S.A. 13:1E-48.1 et seq., the te Management Act, and all rules promulgated uding, but not limited to, N.J.A.C. 7:26-3A.	EP 4	The organ		its procedures in response to hazardous material and waste spills or
, , , , , , , , , , , , , , , , , , , ,		EP 11			erials and waste, the organization has the permits, licenses, manifests, and y law and regulation.
		EP 12	Note: The Administration labeling re	National Fire Prote	dous materials and waste. Labels identify the contents and hazard warnings. ction Association (NFPA) and the Occupational Safety and Health dborne Pathogens and Global Harmonizing System provide details on
		LD.04.0	01.01	The organization	n complies with law and regulation.
		EP 3		ct on or comply with ion, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.
§8:36-19.1-19.4		EC.02.0	06.01	The organization	n establishes and maintains a safe, functional environment.
		EP 46	elopemen	t: The organization I	e care to residents with dementia who are at risk for unsafe wandering and has a secure facility. Include delayed door opening, staff surveillance, alarms, and door locks.
		HR.01.0			n has the necessary staff to support the care, treatment, and services it
			LPN, CNA - Resident - The vary	 based on the follo personal care need ing cognitive levels 	
		EP 27	individuali Note: Con every time	zed needs of reside sistent staffing assi they are on duty. C	nsistent nurse staffing (RN, LPN, CNA) assignments in order to meet the ints with dementia. If the same caregiver caring for the same resident almost consistent staffing assignments help build staff's personal knowledge on ways cultivating meaningful and engaging relationships with residents.
		HR.01.0	04.01	The organization	n provides orientation to staff.
		EP 3	- Organiza - Their spo and, if app dementia - Characte - Detectine - Sensitivi - Residentiaddress e - Abuse, e - Confider Completio	ecific job duties and olicable to their role, eristics of the reside g and reporting char ty to cultural diversit t rights, including ether thical issues based exploitation, and negonalitiality of resident information	pecific policies and procedures related to job duties and responsibilities responsibilities, including those related to infection prevention and control assessing and managing pain, and Alzheimer's disease and other forms of the population resident physical or psychological condition by based on their job duties and responsibilities related aspects of care, treatment, and services and the process used to on their job duties and responsibilities plect identification, prevention, and reporting formation is documented.
		HR.01.0	05.03	Staff participate	in education and training.

Number §8:36-19.1-19.4

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-19.1 Scope and purpose

- (a) Assisted living facilities may establish programs to meet the needs of residents with Alzheimer's disease or other dementias. Such programs shall provide individualized care based upon assessment of the cognitive and functional abilities of Alzheimer's and dementia residents who have been admitted to the program.
- §8:36-19.2 Alzheimer's/dementia program policies and procedures
- (a) An assisted living facility that advertises or holds itself out as having an Alzheimer's/dementia program shall have written policies and procedures for the Alzheimer's/dementia program that are retained by the administrative staff and available to all staff and to members of the public, including those participating in the program.
- (b) The facility shall have established criteria for admission to the program and criteria for discharge from the program when the resident's needs can no longer be met, based upon a registered professional nurse's assessment of the resident's cognitive and functional status. \$8:36-19.3 Staff training program for Alzheimer's disease and dementia
- (a) A facility that advertises or holds itself out as having an Alzheimer's disease or dementia program shall provide training in specialized care of residents who are diagnosed by a physician as having Alzheimer's disease or dementia to all licensed and unlicensed staff who provide direct care to residents with Alzheimer's or dementia, in accordance with N.J.S.A. 26:2M-7.2.
- 1. Copies of the mandatory training program may be obtained from the Department by submitting a written request to the Division of Health Facility Survey and Field Operations. §8:36-19.4 Services for residents with Alzheimer's/dementia
- (a) A facility that advertises or holds itself out as having an Alzheimer's/dementia program shall, pursuant to N.J.S.A. 26:2M-7.1, compile and maintain daily records for each shift in the facility and provide to a member of the public, upon request, information that indicates for each shift, as appropriate:
- 1. The number of licensed and unlicensed staff providing direct care to residents diagnosed with Alzheimer's and related disorders.
- (b) A facility that advertises or holds itself out as having an Alzheimer's/dementia program shall, pursuant to N.J.S.A. 26:2M-7.1, provide a member of the public seeking placement of a person diagnosed with Alzheimer's and/or related disorders in the facility with a clear and concise written list that indicates:
- 1. The activities that are specifically directed toward residents diagnosed with Alzheimer's and related disorders, including, but not limited to, those designed to maintain the resident's dignity and personal identity, enhance socialization and success, and accommodate the cognitive and functional ability of the resident;
- 2. The frequency of the activities listed in paragraph 1 above; and
- 3. The safety policies and procedures and any security monitoring system that is specific to residents diagnosed with Alzheimer's and related disorders.

- P 24 For organizations that provide care to residents with dementia: Staff participate in, at a minimum, annual education and training that aligns with current best practices in dementia care and includes the following:
 - Symptoms of dementia and its progression
 - How to recognize potential symptoms of delirium
 - Understanding how a resident's unmet needs are expressed through behaviors, such as inappropriate conduct or exit seeking

Note: Unmet needs could encompass pain, hunger, thirst, bowel irregularity, bladder troubles, boredom, loneliness, spirituality, cultural issues, or an underlying medical condition.

- Communication techniques for the resident with dementia
- Personalized approaches to behavioral expressions of unmet needs
- Abuse prevention
- Supporting the resident through environmental cues and landmarks
- Environmental measures that promote comfort including room temperature, lighting, and sound. Participation in this education is documented.

Staff participation is documented.

(See also EC.02.06.01, EPs 38, 39; HR.01.06.01, EP 25)

HR.01.06.01 Staff are competent to perform their responsibilities.

- **EP 25** For organizations that provide care to residents with dementia: Staff competencies include at least the following:
 - Communication techniques for the resident with dementia
 - Effective personalized approaches to care for residents with dementia (See also HR.01.05.03. EP 24)

IM.03.01.01 Knowledge-based information resources are available, current, and authoritative.

For organizations that provide care to residents with dementia: The organization uses dementia-related resources and tools to plan dementia programming and services.

Note: A valuable resource is the "Dementia Care Practice Recommendations for Assisted Living

Residences and Nursing Homes." It can be found on the Alzheimer's Association website at http://www.alz.org/.

LD.04.01.05 The organization effectively manages its programs, services, sites, or departments.

- EP 12 The organization has a structured program to detect possible signs/symptoms of dementia and for the care of residents with dementia. At a minimum, the organization describes the following program elements in writing:
 - Mental health screening or other processes to detect signs/symptoms of dementia
 - Plan of care that addresses the individualized needs of the resident
 - Environmental considerations or adaptations
 - Obtaining a behavioral, social, spiritual, and cultural history
 - Staffing requirements, orientation, and training related to recognizing signs/symptoms of dementia and the care of residents with dementia
 - Family involvement and participation

Note: A valuable resource is the "Dementia Care Practice Recommendations for Assisted Living Residences and Nursing Homes." It can be found on the Alzheimer's Association website at http://www.alz.org/.

PC.01.02.01 The organization obtains resident assessments.

- **EP 43** Prior to moving in a resident with dementia, the organization obtains a history from the resident and family that includes the following:
 - Recent changes in behavior or cognition
 - The resident's pre-dementia personality
 - Social patterns
 - Responses to stress and effective interventions
 - Resident lifelong interests, preferences, and routines
 - Eating habits, food and beverage preferences

mber 19.1-19.4	New Jersey Standards		oint Commission quivalent Number	Joint Commission Standards and Elements of Performance
				EP 2; PC.02.02.03, EP 9)
		PC.01.02	.09 The organiz or exploitati	ation assesses the resident who may be a victim of possible abuse, neglect, on.
			sexual assault, sexual me Residents are evaluated Note 1: Criteria can be be disruptive behavior may i	ritten criteria to identify those residents who may be victims of physical assault, colestation, domestic abuse, elder or child abuse, neglect, or exploitation. Upon moving into the organization and on an ongoing basis. Assed on age, sex, and circumstance. Research shows that dementia and norease a resident's risk of mistreatment. Seearch is the National Center on Elder Abuse, https://ncea.acl.gov/.
		PC.01.03	.01 The organiz	ation plans the resident's care.
			 Personalized approachemedications Flexibility for providing parameters Interventions to promote Activities that promote to Nutrition and hydration Environmental interventions 	tia, the plan of care includes the following: es to behavioral expressions of unmet needs that minimize the use of psychotropic personal care based on the resident's sleep and wake patterns e optimal physical function the resident's quality of life needs ions that minimize distress EP 42; PC.02.01.08, EP 3; PC.02.02.09, EP 4)
		PC.02.01	.01 The organiz	ation provides care, treatment, or services for each resident.
		EP 3	Only residents with a diag	gnosis of dementia, who a provider has determined will benefit from a specialized be moved into the organization's secured, distinct dementia care unit or area.
		PC.02.01	.05 The organiz	ation provides interdisciplinary, collaborative care, treatment, and services.
			surrogate decision-make - The presence of behavi - Personalized approache medications - Use of any psychotropic	tia, the organization discusses care, treatment, and services with the family or r on an ongoing basis including the following: oral symptoms (including expressions of unmet needs) es to behavioral expressions of unmet needs that minimize the use of psychotropic medications e optimal physical function
		EP 32	For residents with demer following: - Residents with behavior - Identification of potentia - Successful personalized	rail symptoms If underlying cause(s) of behavioral symptoms If approaches to care ion techniques with residents
		PC.02.01		ation responds effectively to behavioral expressions of unmet needs by ith dementia.
			The organization monitor Behavioral expressions on Note: Behavioral express	s typical behavioral expressions of unmet needs including the nature of behaviors. If unmet needs are documented. It is is unmet needs may include yelling or calling out, motor restlessness, facial g, rigidity of body posture, wandering, rummaging, combativeness, or resistance
		PC.02.02		ation makes food and nutrition products available to its residents.
		EP 24	The organization promote according to similar abilit	es a social environment during mealtime by seating residents with dementia

according to similar abilities or interests.

Number §8:36-19.1-19.4	New Jersey Standards	Joint Com Equivalent			Joint Commission Standards and Elements of Performance
		PC.02.0	02.09	Residents are practivities.	ovided with opportunities to participate in social and recreational
		EP 4	- Recogniz - Encompa - Match the - Promote of - Match the - Promote of - Meet the - Allow for of	e the resident with ss both small group e resident's cognitive engagement in a mana e resident's past an creative artistic expresident's spiritual flexibility based on	ression or religious needs the resident's sleep and wake patterns ation (such as table games, crafts, music, and sensory activities)
		engagemer favorite mus		nt that includes ma	he life story of residents with dementia to create opportunities for meaningful jor life events, important people, lifelong occupation, hobbies, interests, cultural practices, spiritual practices, and other activities of enjoyment.
				zation provides pla activity programs.	nned and unplanned opportunities for family of residents with dementia to be
				information abo	is transferred to a higher level of care, the organization gives ut the care, treatment, and services provided to the resident to other s who will provide the resident with care, treatment, and services.
		EP 8	providers a - A comple - Successfu - Successfu - Identificat - Effective - The resid - Advanced	It the time of transforms to list of medication of communication to the personalized and its personalized appropersonalized appropersonalized appropriate the control of personalized appropriate the control of the control	dechniques echniques ciety-reducing interventions that may promote a feeling of safety derlying cause(s) of behavioral expressions eaches to care esory, and physical capabilities
		RI.01.0	6.05	The resident has positive self-ima	s the right to an environment that preserves dignity and contributes to a ge.
		EP 7		zation provides env t, or temporary con	vironmental adaptations to help residents with dementia, cognitive fusion.

Number §8:36-20.1-20.2(a)	New Jersey Standards		Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance
§8:36-20.1-20.2(a)		LD.04.0	01.01	The organization	n complies with law and regulation.
§8:36-20.1 Scope and purpose (a) Assisted living facilities are permitted to accept short-term residents whose regular caregivers are participating in a respite care program. A "caregiver" is defined as any individual, paid or unpaid, who provides regular in-home care for an elderly, disabled, or cognitively impaired person.		EP 3	Leaders act on or comply with reports or recommendations from external authorized agencies, such accreditation, certification, or regulatory bodies.		
				The organization treatment, and s	n has policies and procedures that guide and support resident care, services.
(b) When a caregiver desires respite from elderly, disabled, or cognitively impaired	m this responsibility, continuity of care for the person is available through temporary placement	EP 1	EP 1 Leaders review, approve, and manage the implementation of policies and procedures that guide and support resident care, treatment, and services.		
in an assisted living facility for a period of (c). The standards in this subchapter appropriate the standards in this subchapter appropriate the standards in this subchapter appropriate the standards in the standard in the stand		LD.04.0	03.01	The organization	n provides services that meet resident needs.
(c) The standards in this subchapter apply only to those assisted living facilities that operate a respite care program. §8:36-20.2 Mandatory policies and procedures (a) The assisted living facility shall have written respite care policies and procedures that are retained by the administrative staff and available to all staff and to members of the public, including those participating in the program.	EP 1			s) served guide decisions about which services will be provided directly or contractual arrangements, or other agreements.	
				The organization accepts the resident for care, treatment, and services based on its ability to meet the resident's needs.	
	EP 7			itten process for accepting a resident based on its ability to provide for the required by the resident and in accordance with law and regulation.	

Number §8:36-20.2(b)	New Jersey Standards	Joint Commis Equivalent Nu			Joint Commission Standards and Elements of Performance	
§8:36-20.2(b)		PC.01.0)2.01	The organization	n obtains resident assessments.	
advanced practice nurse, or physician ass 1. A summary of the resident's medical hi 2. Signed and dated medication and treat and 3. Phone numbers of the attending physic	Information from the resident's attending physician, sistant prior to admission: story and most recent physical examination; ment orders for the resident's stay in the facility; stan, advanced practice nurse, or physician anced practice nurse or physician assistant, for	including - The resi history, m - The resi - Whethe criteria ur - The resi - The resi - The resi - The resi structures natural tes exacerba - The resi - The resi exacerba - The resi - The resi		rganization defines, in writing, the information to be gathered during the initial assessment(s), ling the following: resident's current health condition, including infectious disease screening, diagnosis, pertinent y, medication history (including allergies and sensitivities), current medication, and current treatments resident's physical and neuropsychiatric status resident's skin condition resident's decision-making capacity resident's communication status resident's functional status resident's functional status resident's renabilitation status, and if so, the resident's ability to meet the organization's written a under which one may smoke resident's rehabilitation status, potential, and needs resident's nutritional and hydration status resident's oral health status, including the condition of the oral cavity, teeth, and tooth-supporting ures; the presence or absence of natural teeth or dentures; and the ability to function with or without al teeth or dentures resident's pain status, including recent pain history, origin, location, and severity; alleviating and erbating factors; current treatment for pain; and response to treatment resident's psychosocial and spiritual needs resident's personal preferences regarding schedules, activities, and grooming the dying resident, the social, spiritual, and cultural variables that influence both the resident's and		
		PC.02.0	01.03		n provides care, treatment, and services in accordance with orders or s required by law and regulation.	
		EP 1	and profe	ssional practice acts	hysician or other authorized individual, in accordance with law and regulation s, before care, treatment, and services are provided. credentialing process for physicians, refer to Standard HR.02.01.04.	
		EP 7	The organ	nization provides ca	re, treatment, and services according to current orders.	
		EP 17	Each orde	er is tailored to the re	esident's needs and includes all elements required by law and regulation.	
		RC.01.0	01.01	The organization	n maintains complete and accurate resident records.	
		EP 7	All entries	in the resident's red	cord are dated.	
		RC.02.0	01.01	The resident's rand services.	ecord contains information that reflects the resident's care, treatment,	
		EP 2	The resid	ent's record contain	s the following clinical information:	

- The reason(s) for admission

- Any allergies to medications

- Any adverse drug reactions Any assessment findingsAny food allergies (See also PC.01.02.01, EP 1)

- Any observations relevant to care, treatment, and services - Any orders, including medications ordered or prescribed

- Any medications administered, including the strength, dose, route, date and time of administration - Any medication administration devices used, including access site or route

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Number §8:36-20.2(c)	New Jersey Standards			ommission ent Number	Joint Commission Standards and Elements of Performance		
§8:36-20.2(c)		PC.01.0	03.01	The organization	n plans the resident's care.		
(c) The facility shall choose whether to follow the resident care plan provided by the attending physician, advanced practice nurse, or physician assistant, or to establish a plan in accordance with N.J.A.C. 8:36-7. The facility is exempt from compliance with N.J.A.C. 8:36-7, if it chooses to follow the care plan provided by the resident's attending physician, advanced practice nurse or physician assistant.		EP 3	the residue - Fall rise - Skin tree - Pain medica		Iministration		
		EP 4			e resident's plan for care, treatment, and services as soon as possible after with law and regulation.		
		EP 8	EP 8 The plan for care, treatment, and services identifies the following: - The care, treatment, and services - The frequency at which care, treatment, and services will occur - The team members responsible for providing care, treatment, and services				
§8:36-20.2(d)		PC.01.0	02.01	The organization	n obtains resident assessments.		
	information from the resident's regular caregiver(s): all hygiene and restorative maintenance care; ences.	including - The res history, m - The res - Whethe criteria ur - The res		ganization defines, in writing, the information to be gathered during the initial assessment(s), ing the following: esident's current health condition, including infectious disease screening, diagnosis, pertinent, medication history (including allergies and sensitivities), current medication, and current treatments esident's physical and neuropsychiatric status esident's skin condition esident's decision-making capacity esident's communication status esident's functional status her or not the resident smokes, and if so, the resident's ability to meet the organization's written under which one may smoke esident's rehabilitation status, potential, and needs esident's rehabilitation status, potential, and needs esident's oral health status, including the condition of the oral cavity, teeth, and tooth-supporting res; the presence or absence of natural teeth or dentures; and the ability to function with or without teeth or dentures esident's pain status, including recent pain history, origin, location, and severity; alleviating and bating factors; current treatment for pain; and response to treatment esident's psychosocial and spiritual needs esident's cultural and ethnic factors that can influence care, treatment, and services esident's personal preferences regarding schedules, activities, and grooming the dying resident, the social, spiritual, and cultural variables that influence both the resident's and			
		PC.01.0	02.05	Qualified staff, president.	physicians, or other licensed practitioners assess and reassess the		
		EP 1			ent, the organization determines the resident's need for nursing care, as by and in accordance with law and regulation.		
§8:36-20.2(e)		PC.02.0	02.03	The organization	n makes food and nutrition products available to its residents.		
caregiver(s) or to establish a plan in according	bllow the dietary and activity plan provided by the ordance with N.J.A.C. 8:36-10 and 12, respectively.	EP 7		ganization accommod i's care, treatment, an	dates special diets, food and nutrition products are consistent with each d services.		
The facility is exempt from compliance with N.J.A.C. 8:36-10 and 12, if it chooses to follow the plan provided by the caregiver(s).		EP 8	EP 8 The organization accommodates a resident's diet schedule, unless contraindicated.				

Number §8:36-20.2(f)-20.3	New Jersey Standards	Joint Commission Equivalent Number			Joint Commission Standards and Elements of Performance
§8:36-20.2(f)-20.3		LD.04.	01.01	The organization	n complies with law and regulation.
(f) The pharmacist shall establish policies and procedures for providing pharmacy services for the respite care program according to the New Jersey State Board of Pharmacy and other applicable rules and regulations. These policies and procedures shall include the following: 1. Options, if any, for provision of resident medications by sources other than the facility's usual provider(s); 2. Labeling and packaging of medications; 3. Self-administration of medications, if applicable; and 4. Control measures. (g) The facility shall apply to respite care residents all the applicable standards contained in this chapter, except those exemptions cited in this section, and in N.J.A.C. 8:36-4.1(a)11 and 5.1(e).		EP 3		ict on or comply with ion, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.
		MM.03	.01.01		n safely stores medications. dard is applicable only to organizations that store medications at their
		EP 2	manufacti		nedications: The organization stores medications according to the ions or, in the absence of such recommendations, according to a
		EP 4	For organizations that store medications: The organization follows a written policy ad medication between receipt by an individual health care provider and administration of including safe storage, handling, wasting, security, disposition, and return to storage.		y an individual health care provider and administration of the medication,
	ate the care plan, as identified in N.J.A.C. 8:36- resident into the regular schedule of care provided	EP 7	For organizations that store medications: All stored medications and the components used in a preparation are labeled with the contents, expiration date, and any applicable warnings.		
by the facility.		MM.03	.01.05	The organization their families, or	n safely controls medications brought into the organization by residents, r prescribers.
	EP	EP 1	organizati	on's facilities: The o	aff administer medications or self-administration is allowed within the organization determines whether medications brought into the organization by ensed independent practitioners can be used or administered.
		MM.06	.01.03		ed medications are administered safely and accurately. "self-administered medication(s)" may refer to medications administered aber.
		EP 1	safe stora	ninistration of medica ge of medications. MM.06.01.01, EP 1	ations is allowed, the organization follows written processes that guide the
		EP 7	either the	organization or a lic	ninister their own medication, the resident must be deemed competent by ensed independent practitioner to safely administer all prescribed n retains a list of the medications in the resident's record.

PC.01.03.01

EP8

The organization plans the resident's care.

The frequency at which care, treatment, and services will occur
The team members responsible for providing care, treatment, and services

The plan for care, treatment, and services identifies the following:

- The care, treatment, and services

Number Joint Commission **New Jersey Standards** Joint Commission Standards and Elements of Performance **§8:36-21.1 Equivalent Number** §8:36-21.1 LD.02.03.01 Leaders regularly communicate with each other on issues of safety and quality. EP 1 Leaders discuss issues that affect the organization and the population(s) it serves, including the following: §8:36-21.1 Quality improvement program (a) The facility shall establish and implement a written plan for a quality improvement - Performance improvement activities program for resident care. The plan shall specify a timetable and the person(s) responsible - Reported safety and quality issues for the quality improvement program and shall provide for ongoing monitoring of staff and - Proposed solutions and their impact on the organization's resources resident care services. - Reports on key quality measures and safety indicators - Safety and quality issues specific to the population served (b) Quality improvement activities shall include, but not be limited to, the following: - Input from the population(s) served 1. At least annual review of staff qualifications and credentials; 2. At least annual review of staff orientation and staff education; LD.03.05.01 Leaders manage change to improve the performance of the organization. 3. Establishment of objective criteria for evaluation of the resident care provided by each service area: EP 1 The organization has a systematic approach to change and performance improvement. 4. Evaluation of resident care services, staffing, infection prevention and control, LD.03.06.01 Those who work in the organization are focused on improving safety and quality. housekeeping, sanitation, safety, maintenance of physical plant and equipment, resident care statistics, and discharge planning services; EP 1 Leaders design work processes to focus individuals on safety and quality issues. 5. Review of medication errors and adverse drug reactions by the pharmacist; and 6. Evaluation by residents and their families of care and services provided by the facility. LD.04.01.01 The organization complies with law and regulation. (c) The results of the quality improvement program shall be submitted to the licensed EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as operator at least annually and shall include, at a minimum, the deficiencies found and accreditation, certification, or regulatory bodies. recommendations for corrections or improvements. Deficiencies that jeopardize resident safety shall be reported to the licensed operator immediately. PI.01.01.01 The organization collects data to monitor its performance. (d) The administrator shall implement measures to ensure that corrections or improvements EP 12 The organization collects data on the following: Significant medication errors. are made. (See also LD.03.07.01, EP 2; MM.08.01.01, EP 1) EP 13 The organization collects data on the following: Significant adverse drug reactions. (See also LD.03.07.01, EP 2: MM.08.01.01, EP 1) EP 14 The organization collects data on the following: Resident (and, as needed, the family) perception of the safety and quality of care, treatment, and services. (See also LD.03.01.02, EP 1) EP 21 The organization collects data on the following: Number of and reasons(s) for hospitalizations. EP 32 The organization collects data on resident (and, as appropriate, the family), and staff perceptions of the organization's performance in regard to supporting resident choices, preferences, and self-determination. EP 33 The organization collects data on psychotropic medication use, including the use of antipsychotics. PI.03.01.01 The organization compiles and analyzes data. EP 8 The organization uses the results of data analysis to identify improvement opportunities. (See also Pl.04.01.01, EP 2) PI.04.01.01 The organization improves performance. EP 2 The organization acts on improvement priorities. (See also MM.08.01.01, EP 6; PI.03.01.01, EP 8) EP 5 The organization acts when it does not achieve or sustain planned improvements.

§8:36-21.2

§8:36-21.2 Use of restraints

- (a) The facility shall develop policies and procedures that support a restraint-free environment for all residents.
- (b) The use of any restraining device shall be based on an assessment and shall require a physician, advanced practice nurse or physician assistant order.
- (c) The least restrictive device shall be used, in compliance with the prescriber's order.
- (d) A specific plan of care shall be developed for the use of any restraining device.

PC.03.02.09

9 The organization maintains an environment free from restraints and seclusion.

EP 2 The organization prohibits the use of physical or chemical restraints.

Note: Refer to the Glossary for the definition of restraint.

RI.01.06.01

The resident has the right to be free from chemical and physical restraint.

EP 1 The organization has policies and procedures that support the resident's right to be free from chemical and physical restraint.

Number §8:36-21.3	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance			
§8:36-21.3		HR.01.	02.05 The organize provides.	ration has the necessary staff to support the care, treatment, and services it			
§8:36-21.3 Personal care services (a) The facility shall monitor that residents are maintaining personal hygiene, receiving medications as prescribed (which includes the renewal of prescriptions as necessary and the disposition of outdated or discontinued medications), and are offered the opportunity to participate in appropriate social and recreational activities, in accordance with residents' personal choice.		EP 26	EP 26 To meet the needs of residents with dementia, at a minimum, the organization plans nurse staffing (RI LPN, CNA) based on the following: - Resident personal care needs - The varying cognitive levels of the resident population served - The level of supervision needed to maintain resident safety				
(b) Personal care services shall include education in assistance with activities of daily living and supervision of personal hygiene.	MM.06.		stered medications are administered safely and accurately. erm "self-administered medication(s)" may refer to medications administered member.				
		EP 28	EP 28 When a resident requires staff assistance with self-administration of medications, the staff member has received training and is deemed competent by the organization to assist. Training must be documented and in accordance with law and regulation. Note: Assistance with medication can include cueing, scheduling, opening packages or containers, an observing safe consumption.				
		PC.02.03.01 The organization provides resident education and training based on each resident's needs and abilities.					
		EP 10	resident's condition and - An explanation of the p - Procedures to follow if - Basic health practices a - Fall reduction strategies - Person-centered care s - Resident's rights and re - Medication management - Modified diets - Infection prevention and equipment - Discussion of pain, the process, and methods fo - Basic physical and stru	rocedures and plan for care, treatment, and services care, treatment, or services are disrupted by a natural disaster or an emergency and safety strategies esponsibilities and storage discontrol policies and procedures, including reasons for using personal protective risk for pain, the importance of effective pain management, the pain assessment or pain management			
§8:36-22.2							
SOURCE OR O Complete provided to reciden	to.	1					

§8:36-22.2 Services provided to residents
Each comprehensive personal care home shall comply with the following: N.J.A.C. 8:36-1 through 15, 16.8(c), 16.15, 16.16, 17 (except 17.5(a)4), and 18 through 22.

§8:36-22.3

§8:36-22.3 Physical plant

Number §8:36-22.3(a)	New Jersey Standards	Joint Con Equivalen			Joint Commission Standards and Elements of Performance		
§8:36-22.3(a)		LD.04.0	01.01	The organization	n complies with law and regulation.		
	e New Jersey Uniform Construction Code,	EP 3		n reports or recommendations from external authorized agencies, such as regulatory bodies.			
	de, N.J.A.C. 5:70, Use Group I-2 of the subcode; re-suppression system throughout the facility.	LS.02.0	1.20	The organization	n maintains the integrity of the means of egress.		
Buildings presently in Use Group I-2 or buildings which comply with the construction requirements for an I-2 use may apply to the Department for an exemption to this requirement, provided they can document compliance with the New Jersey Uniform Fire Code, N.J.A.C. 5:70, with regard to construction type; 3. Maintain compliance with N.J.A.C. 5:23-7, regarding barrier-free accessibility, applicable at the time plans are approved. 4. Provide smoke detectors in all resident bedrooms, living rooms, and public areas; and 5. Provide corridor widths of at least 36 inches of clear space.		EP 14	public way ice. (For fu Note 1: What transport of clear and u addressing (4)) Note 2: Whelectrically securely a one side of does not re-	, such as clutter (fo Il text, refer to NFP neeled equipment (so f residents, and me unobstructed corridor its relocation in a for nere the corridor with supervised smoke tached is allowed possible.	discharges (means of egress) are clear of obstructions or impediments to the rexample, equipment, carts, furniture), construction material, and snow and A 101-2012:18/19.2.5.1; 7.1.10.1; 7.5.1.1) such as equipment and carts currently in use, equipment used for lift and edical emergency equipment not in use) that maintains at least five feet of or width is allowed, provided there is a fire plan and training program fire or similar emergency. (For full text, refer to NFPA 101-2012: 18/19.2.3.4 dth is at least eight feet and the smoke compartment is fully protected by an detection system or is in direct supervision of facility staff, furniture that is provided it does not reduce the corridor width to less than six feet, is only on not exceed 50 square feet, is in groupings spaced at least 10 feet apart, and ilding service and fire protection equipment. (For full text, refer to NFPA 101-		
		EP 18	The width of exit corridors are at least eight feet wide, unless otherwise permitted by the Life Sat (For full text, refer to NFPA 101-2012: 18.2.3.4; 18.2.3.5)				
		LS.02.0	1.34	The organization	n provides and maintains fire alarm systems.		
		EP 8			provided in spaces open to corridors as required by NFPA 101-2012: efer to NFPA 101-2012: 18/19.3.4.5.2; 18/19.3.6.1)		
		EP 10	The organi 18/19.3.4.	zation meets all oth	ner Life Safety Code fire alarm requirements related to NFPA 101-2012:		
			22.30	the hazards of fi Note 1: This star sleeping arrange treatment, and s Note 2: If the org	ndard applies to large assisted living community settings that provide ements for 17 or more residents as a required part of their care,		
		EP 7	existing fac		ed smoke alarms powered by the building's electrical service unless it is an dor smoke detection system. (For full text, refer to NFPA 101-2012:		
		LS.04.0	02.40	hazards of fire a Note 1: This star sleeping arrange treatment, and s Note 2: If the org	ndard applies to large assisted living community settings that provide ements for 17 or more residents as a required part of their care,		
		EP 1	High-rise b -2012: 33.3		oproved automatic sprinkler system that meets the requirements of NFPA 101		

Number §8:36-22.3(b)-22.6

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-22.3(b)-22.6

- (b) Ventilation requirements for comprehensive personal care homes are as follows:
- 1. Means of ventilation shall be provided either by a window with an openable area or by mechanical ventilation for every habitable room. If mechanical ventilation is used, there shall be at least two air changes per hour.
- 2. Means of ventilation shall be provided for every bathroom or water closet compartment (toilet). Ventilation shall be provided either by a window with an openable area or by mechanical ventilation.
- 3. All hallway corridors and passageways shall have a minimum of two outside air changes per hour.
- (c) Interior wall, ceiling and floor finishes shall be in compliance with the Uniform Construction Code, N.J.A.C. 5:23.
- (d) Residential units occupied by one person shall have a minimum of 80 square feet of clear and useable floor area. ("Clear and useable floor area" means space exclusive of closets, bathroom and, if provided, kitchenette.)
- (e) In units occupied by more than one resident, there shall be a minimum of 50 additional square feet of clear floor area.
- (f) No residential unit in a comprehensive personal care home may be occupied by more than two individuals. An exception may be considered in those instances where an eligible facility at the time of conversion to a comprehensive personal care home has more than two individuals in a unit. However, as attrition occurs the number of individuals per residential unit shall be reduced to no more than two.

§8:36-22.4 Other requirements

Each comprehensive personal care home administrator, manager, or their designee shall explain to all residents assisted living concepts, services to be provided based on these concepts, and all charges for these services.

§8:36-22.5 Prohibition of resident discharge on conversion of facility

An eligible existing facility converting to a comprehensive personal care home shall not discharge any current resident solely because of the conversion. If compliance with this section results in more than two individuals per residential unit, the facility shall apply for the exception noted at N.J.A.C. 8:36-22.3(f).

§8:36-22.6 Combination of license categories

Another licensed bed category may be located within a distinct and separate section of the comprehensive personal care home. The comprehensive personal care home shall comply fully with all licensure requirements applicable to each licensed component.

EC.02.05.01

The organization manages risks associated with its utility systems.

EP 16 The ventilation system provides required pressure relationships, temperature, and humidity.

LD.04.01.01

The organization complies with law and regulation.

EP 1 The organization is licensed, is certified, or has a permit, in accordance with law and regulation, to provide the care, treatment, and services for which the organization is seeking accreditation from The Joint Commission.

Note: Applicable law and regulation include, but are not limited to, individual and facility licensure, certification, US Food and Drug Administration regulations, Drug Enforcement Agency regulations, Centers for Medicare & Medicaid Services regulations, Occupational Safety and Health Administration regulations, Department of Transportation regulations, Health Insurance Portability and Accountability Act, and other local, state, and federal laws and regulations.

- **EP 2** The organization provides care, treatment, and services in accordance with licensure requirements, laws, and rules and regulations.
- **EP 3** Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.

§8:36-22.7-23.2

§8:36-22.7 Supplemental Security Income recipients

- (a) In converting to a comprehensive personal care home from a residential health care facility or Class "C" boarding home, the facility shall maintain its existing residents who are Supplemental Security Income (SSI) eligible recipients and those who are former psychiatric patients.
- (b) On an ongoing, annual basis, at least five percent of each comprehensive personal care home's residents shall be SSI-eligible recipients, at least half of whom shall be former psychiatric patients. This percentage shall be computed based on the number of resident days per calendar year. The facility shall report this information to the Certificate of Need and Licensing Program by April 15 of each year for the prior calendar year.
- 1. Facilities approved for conversion to comprehensive personal care which maintain less than the five percent SSI-eligible requirement noted above shall have one year from the date of licensure as comprehensive personal care to comply.
- 2. In the event that the Supplemental Security Income payment rate for Comprehensive Personal Care Homes is set at a level below the SSI payment rate for residential health care facilities, the five percent occupancy requirements for SSI-eligible residents noted above shall not take effect. However, comprehensive personal care homes shall maintain

LD.04.01.01

The organization complies with law and regulation.

- **EP 3** Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.
- PC.01.01.01 The organization accepts the resident for care, treatment, and services based on its ability to meet the resident's needs.
- EP 1 The organization discloses to prospective residents and their families which services they are capable of providing prior to entering into a residence agreement with an individual. This disclosure includes the reasons and procedures for termination of residency. The disclosure is provided in a manner that the resident and family understand and is documented.

RI.01.01.01 The organization respects the resident's rights.

- EP 20 The organization obtains from the resident written acknowledgement that they received information on resident rights and on changes to these rights.
- RI.02.01.01 The organization informs the resident about the resident's responsibilities related to their care, treatment, and services.
- **EP 2** The organization informs the resident about the resident's responsibilities in accordance with its policy.

Number §8:36-22.7-23.2

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

Note: Information about resident responsibilities is provided in writing and signed by both parties.

their existing residents who are Supplemental Security Income-eligible, as required above. (c) Subsections (a) and (b) above shall not apply when a continuing care retirement community (CCRC) contracts to provide assisted living services pursuant to a continuing care agreement. These subsections do apply, however, when a CCRC provides assisted living to a person who is not a party to a continuing care agreement.

(d) Subsections (a) and (b) above shall not apply when a new comprehensive personal care home is constructed and dedicated exclusively to the care of residents who require hospice services.

§8:36-23.1 Tenant/resident eligibility

- (a) Participation in the services of an assisted living program shall be voluntary on the part of any tenant of any publicly subsidized housing.
- (b) A tenant voluntarily receiving the services of an assisted living program shall be assessed according to the provisions of N.J.A.C. 8:36-7.1(a) through (g).
- (c) Neither the legal rights and responsibilities enjoyed by a tenant under law nor the legal requirements pertaining to publicly subsidized housing shall be abridged, diminished or abrogated by a resident's participation in the assisted living program.

§8:36-23.2 Service provider requirements

- (a) Assisted living programs shall provide their services exclusively in a licensed assisted living residence, comprehensive personal care home, and/or within publicly subsidized housing units. Housing units which are not publicly subsidized are eligible to apply for a certificate of need for an assisted living residence and, if approved, a license.
- (b) Assisted living program providers which provide staffing, management or other services to licensed assisted living residences or comprehensive personal care homes shall do so in accordance with the licensing standards which are applicable to the particular facility. In such cases, the licensing standards for assisted living residences and comprehensive personal care homes shall take precedence over the standards for assisted living programs. The assisted living residence and/or the comprehensive personal care home shall establish and maintain written contracts detailing all policies, procedures, and services to be provided by the licensed facility and the licensed program.
- (c) Assisted living program providers shall establish and maintain a written contract with each publicly subsidized housing unit to be served.
- 1. The contract shall stipulate that a tenant shall not be prohibited from participation in the assisted living program due to the location or physical characteristics of the unit in which the tenant resides.
- The contract shall stipulate that tenants shall not be involuntarily moved from one unit to another within the building for the purpose of receiving the services of the assisted living program.
- 3. The contract shall include a written acknowledgement by the publicly subsidized housing building manager and owner that each has reviewed the provisions of this chapter and will permit the assisted living program's operation in accordance with such provisions.
- 4. The contract shall state that there are policies and procedures for the publicly subsidized housing staff to notify the assisted living program of any substantial change in a resident's condition noticed by housing staff.
- 5. The contract shall state that there are policies and procedures which ensure the onpremises presence of at least one publicly subsidized housing staff or assisted living program provider staff 24 hours per day. This staff shall be responsible for contacting appropriate authorities, including the assisted living program, in the event of an emergency situation involving a resident or the building as a whole.
- 6. The assisted living program provider shall submit written documentation to the Department that each building for which it is contracting to provide services is a publicly subsidized housing building.
- (d) The assisted living program provider shall submit to the Department a copy of the resident agreement/contract it shall utilize at each site at which it shall provide services. The agreement/contract shall include at least the following:
- 1. The services that will be provided;
- The charges for services;

Number	New Jersey Standards			nmission	Joint Commission Standards and Elements of Performance		
days prior written notice;	s and charges will be revised, with at least 30 or which a resident will be discharged from the		Equivalen	t Number			
§8:36-23.3-23.4		LD.04.0	1.01	The organization	on complies with law and regulation.		
§8:36-23.3 Services provided to residents (a) Each assisted living program shall comply with the applicable provisions in N.J.A.C. 8:36		EP 3	accreditat		th reports or recommendations from external authorized agencies, such as r regulatory bodies.		
	shall be capable of providing or arranging for the	PC.01.0	3.01	The organization	on plans the resident's care.		
social work services to meet the individual		EP 1			esident's individualized care, treatment, and services based on needs identified t (including strengths and goals) and reassessments.		
provision of nursing services to maintain re	nall be capable of providing or arranging for the esidents, including residents who require long-	PC.02.0)1.01	The organization	on provides care, treatment, or services for each resident.		
participation if it is documented in the resid	It is not required to be, removed from program dent record that a higher level of care is required aracteristics identified in N.J.A.C. 8:36-5.1(d).	EP 1	The orgar and prefe	•	ne resident with care, treatment, or services according to the resident's needs		
(d) The assisted living program's service agif the program will or will not continue to program.	greement with each resident shall clearly specify ovide, or arrange for the provision of, services to	PC.02.0)2.01	The organization resident's need	on coordinates the resident's care, treatment, and services based on the ds.		
residents with the characteristics described in N.J.A.C. 8:36-5.1(d)1 through 8, to what extent and, if applicable, at what additional cost. (e) In the event that the assisted living program removes a resident from program		EP 1	The organization follows a process to receive or share resident information when the resident is referred to other internal or external providers for care, treatment, or services. (See also PC.04.02.01, EPs 1, 8)				
assist in obtaining the level of care required \$8:36-23.4 Policy and procedure manual	hall provide the resident with information to d.	EP 10	EP 10 When the organization uses external resources to meet the resident's needs, it coordinates the rescare, treatment, and services.				
A policy and procedure manual(s) for the oprogram shall be developed, implemented	organization and operation of the assisted living and reviewed in accordance with the provisions	PC.04.0	1.03		on terminates residency or transfers the resident based on the resident's ls and the organization's ability to meet those needs.		
	be available in all assisted living program sites, office, and to representatives of the Department.	EP 12		ization terminates he services provide	residency or transfers a resident when the needs of the resident exceed the ed.		
§8:36-23.5							
§8:36-23.5 Resident transportation							
§8:36-23.5(a)		PC.02.0	1.17	Residents rece	eive restorative services, including assistance with activities of daily living.		
(a) The assisted living program provider shall have written policies and procedures for arranging resident transportation to and from health care services provided outside of the program site, and shall provide reasonable plans for security and accountability for the resident and his or her personal possessions.		EP 6	following: - Houseke - Meal pre - Shoppin - Managin - Electron - Transpo - Moving i	eping, including la paration g for groceries and g medications c communications ration and or out of the as	like the telephone or computer sisted living community on services are provided by the organization, the resident has the right to		
		EP 1		ization arranges tr	, as appropriate to the resident's care or service plan. ransportation for the resident to and from physician or dentist appointments and the resident's care or service plan.		

other activities identified in the resident's care or service plan.

As necessary, the organization arranges for an attendant when transporting the resident.

EP 2

Number §8:36-23.5(b)	New Jersey Standards	Joint Comn Equivalent I			Joint Commission Standards and Elements of Performance	
§8:36-23.5(b)	shall dayalan a mashaniam for the transfer of	IM.02.02.03		The organization formats.	n retrieves, disseminates, and transmits health information in useful	
appropriate resident information to and	(b) The assisted living program provider shall develop a mechanism for the transfer of appropriate resident information to and from the providers of service, as required by individual residents and as specified in their service plans.			anization's storage an care, treatment, and	nd retrieval systems make health information accessible when needed for services.	
		PC.02.	02.01	The organization resident's needs	n coordinates the resident's care, treatment, and services based on the s.	
		EP 1	other int		ocess to receive or share resident information when the resident is referred to riders for care, treatment, or services. 1, 8)	
		EP 2				
		PC.04.	PC.04.02.01 When a resident is transferred to a higher level of care, the organiza information about the care, treatment, and services provided to the service providers who will provide the resident with care, treatment,			
		EP 1	treatmer - The res - The res - A sumr - The res - A list o	nt, and services to the ason for the resident's sident's physical and mary of care, treatme sident's progress tow	psychosocial status nt, and services it provided to the resident ard goals es or referrals made or provided to the resident	
§8:36-23.6(a)		LD.04.	01.01	The organization	n complies with law and regulation.	
	and each program site shall conspicuously post a	EP 3		act on or comply with ation, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.	
site and at the assisted living program p	vailable to residents and the public at the program provider's main office during normal business hours:	RI.01.0	7.01	Residents and to	heir families have the right to have complaints reviewed by the	
A copy of the last annual licensure inform any valid complaint investigation d Policies and procedures regarding re-	 All waivers from the provisions of this chapter granted by the Department; A copy of the last annual licensure inspection survey report and the list of deficiencies from any valid complaint investigation during the past 12 months; Policies and procedures regarding resident rights and responsibilities; 	EP 3		ources to assist the re	cription of the complaint process in a prominent location in the facility along esident, such as an ombudsman, legal services, or adult protective services	
4. Business hours and telephone number of the assisted living program provider main office; 5. The toll-free hot line number of the Department; telephone numbers of county agencies dealing with senior service issues; and the telephone number of the State Long-Term Care Ombudsman; and 6. The names of, and a means to formally contact, the administration of the assisted living program provider.	EP 8			ation provides the resident with a list of other sources of assistance for g ombudsman, legal services, and adult protective services programs.		
§8:36-23.7		LD.04.	01.01	The organization	n complies with law and regulation.	
§8:36-23.7 Maintenance of records		EP 3	Leaders	act on or comply with	reports or recommendations from external authorized agencies, such as	

§8:36-23.7 Maintenance of records

- (a) The assisted living program shall maintain an annual listing of residents admitted and discharged, including the destination of residents who are discharged to a health care facility.
- (b) Statistical data, such as resident census and program characteristics shall be forwarded on request, in a format provided by the Department.

EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.

Number §8:36-23.8	New Jersey Standards	Joint Commissio Equivalent Numbe			Joint Commission Standards and Elements of Performance	
§8:36-23.8		PC.02.0	1.05	The organization	n provides interdisciplinary, collaborative care, treatment, and services.	
§8:36-23.8 Notification requirements (a) When known, and with the resident's consent, the resident's family, guardian, and/or		EP 13			ndition are communicated to the resident's provider or other authorized health lent, and the resident's family.	
of the following:	designated responsible person or designated agency shall be notified promptly in the event of the following:		11.03		n terminates residency or transfers the resident based on the resident's and the organization's ability to meet those needs.	
1. The resident acquires an acute illness requiring medical care; 2. Any serious accident, criminal act, or incident occurs which involves the resident and results in serious harm or injury or results in the resident's arrest or detention. The Certificate of Need and Licensing Program shall also be notified in writing of these events; 3. The resident is discharged from the program; or 4. The resident expires. The assisted living program shall have a written procedure established with the program site to ensure that dual notifications of death do not occur. (b) Notification of any occurrence noted in (a) above shall be documented in the resident's record. The documentation with regard to an occurrence noted in (a)4 above shall include confirmation and written documentation of that notification.		EP 3	EP 3 The resident, the resident's family, licensed independent practitioners, and staff involved in care, treatment, and services participate in planning the resident's transfer or termination o (See also RI.01.01.01, EP 19)			
		RC.02.0)1.01	The resident's reand services.	ecord contains information that reflects the resident's care, treatment,	
		EP 1	EP 1 The resident's record contains the following demographic information: - The resident's name and date of birth - Up-to-date contact information of family and any legally authorized representative - The resident's sex - The resident's language and communication needs			
		RI.01.02.01 The organization respects the resident's right to participate in decisions about their care, treatment, and services.				
		EP 2	delegate de these decis Note: A sur individual m maker mak given perm behalf, the processes s resident ha reserve the licensed ind	ecision making to a cions. rogate decision-may be a family me es decisions when ission to the surrog surrogate decision such as informed control such as informed control such as informed to such as informed to such such as informed to such as informed to such such as informed to such as informed to such such as informed to such as informed to su	make decisions about their care, treatment, and services, or chooses to another, the organization involves the surrogate decision-maker in making aker is someone appointed to make decisions on behalf of the resident. This ember or may be someone unrelated to the resident. A surrogate decision-to the resident is without decision-making capacity, or when the resident has gate to make decisions. In exercising this responsibility on the resident's ember may need to receive information, provide information, or participate in consent, education, and complaint resolution. In situations in which the capacity but has chosen to use a surrogate decision-maker, the resident may be surrogate in some activities (such as coordinating information with the oner) but not others (such as receiving education in self-care).	
		EP 20				
§8:36-23.9		7				

§8:36-23.9

§8:36-23.9 Administration and staffing

Number §8:36-23.9(a)-(b)	New Jersey Standards	1		nmission It Number	Joint Commission Standards and Elements of Performance		
§8:36-23.9(a)-(b)		HR.01.0	1.01	The organization	n defines and verifies staff qualifications.		
(a) The administrator of an assisted living program shall: 1. Hold a current New Jersey license as a nursing home administrator; or i. Have successfully completed an assisted living training course which covers the concepts and rules of assisted living as outlined in this chapter, given by a person(s) qualified to train assisted living administrators, in accordance with N.J.A.C. 8:36-3.2(a)4; and ii. Have successfully completed a Department competency examination, which covers the concepts and rules delineated in this chapter; and 2. Comply with the requirements at N.J.A.C. 8:36-3.2(a)1 and 2. (b) The assisted living program provider shall ensure that all personnel providing health care services are assigned duties based on their education, training, competencies, and pursuant to all laws, rules, and regulations applicable to State professional licensing and certification boards and agencies.		EP 1	Note: Qua	alifications for infecti	f qualifications specific to their job responsibilities. ion control may be met through education, training, experience, and/or tion from the Certification Board for Infection Control and Epidemiology).		
		EP 2	EP 2 The organization verifies and documents the credentials of care providers using the prim licensure, certification, or registration is required by law and regulation to practice their produce at the time of hire and at the time credentials are renewed. Note: The credentials of contracted providers are verified by their employer or the organic organization needs to have verification of this information whether it or the provider's employer.				
		EP 3	<u> </u>				
		LD.01.0	4.01	An administrato	or manages the organization.		
		EP 6			nurse, qualified by education and experience, to direct nursing services if it is in accordance with law and regulation.		
		EP 9	The indivi		rity to address administrative issues is accessible to the organization on a full-		
		LD.04.0	1.05	The organization	n effectively manages its programs, services, sites, or departments.		
		EP 2	Programs profession	, services, sites, or on als or by a qualified	departments providing resident care are directed by one or more qualified d licensed independent practitioner with clinical privileges.		
		EP 3		nization defines, in w ms, services, sites, o	vriting, the responsibility of those with administrative and clinical direction of or departments.		
§8:36-23.9(c) (c) Adequate staffing shall be provided bas	and on all accessed people of recidents	HR.01.0	2.05	The organization provides.	n has the necessary staff to support the care, treatment, and services it		
(c) Adequate statting shall be provided bas	sed on all assessed needs of residents.	EP 21	services a	nization provides lice and law and regulation LD.03.06.01, EP 2			
		EP 22			e services of a registered nurse at a frequency that meets the resident's with the scope of its services and law and regulation.		
		EP 25	ResidenComplexStaff expPhysical				

		1					
Number §8:36-23.10	New Jersey Standards		Joint Con Equivalen		Joint Commission Standards and Elements of Performance		
§8:36-23.10		LD.04.0	01.01	The organization	n complies with law and regulation.		
	inancial management services, it shall develop	EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.					
written policies and procedures for such services, including any charges for such services. (b) The assisted living program shall:		RI.01.0	6.13	Residents have	a right to manage or delegate management of personal financial affairs.		
routinely provided by the program. Residual	d all fees for services and charges for supplies dents and/or their family, guardian or responsible rior written notice of any change in fees for services	EP 1	The organ resident's		en authorization when a resident allows the organization to manage the		
	d. At the resident's request, this information shall	EP 2	When the funds upo	organization manaç n request and consi	ges a resident's funds, the organization provides the resident access to those istent with agreements for access established with the organization.		
family, guardian or responsible person, 3. Provide the resident with information	al arrangements with the resident and/or his or her with copies furnished to the resident; and regarding financial assistance available from third ferral systems for resident financial assistance.	EP 4	the reside Note: The	nt cannot manage p	surrogate decision-maker in the management of the resident's funds when personal financial affairs. -maker may be a family member.		
		RI.02.0	1.01		n informs the resident about the resident's responsibilities related to ment, and services.		
		EP 1	EP 1 The organization has a written policy that defines resident responsibilities, including but not limited to the following: - Providing information that facilitates their care, treatment, and services - Asking questions or acknowledging when they do not understand the treatment course or care decision - Following instructions, policies, rules, and regulations in place to support quality care for residents and a safe environment for all individuals in the organization - Supporting mutual consideration and respect by maintaining civil language and conduct in interactions with all who work in the organization - Meeting financial commitments				
§8:36-23.11		PC.01.02.01 The organization obtains resident assessments.					
services (a) Each resident living in publicly subsidered	vice plans, health care plans and health care dized housing who elects to participate in an initial assessment pursuant to N.J.A.C. 8:36-7.1(a) 3:36-7.2 through 7.5.	EP 13	including to the resident of t	he following: dent's current health edication history (inclent's physical and dent's skin condition dent's decision-mak dent's communication dent's functional sta or not the resident der which one may dent's rehabilitation dent's oral health sta the presence or ab eth or dentures dent's pain status, ir ing factors; current of dent's psychosocial dent's cultural and ef dent's personal pref lying resident, the si	ing capacity on status tus smokes, and if so, the resident's ability to meet the organization's written smoke status, potential, and needs		

Number §8:36-23.12	New Jersey Standards		Joint Commission Equivalent Number	Joint Commission Standards and Elements of Performance		
§8:36-23.12		PC.02.0	12.03 The organization	n makes food and nutrition products available to its residents.		
§8:36-23.12 Dining services and meal preparation assistance (a) The assisted living program shall make available dining services and/or meal preparation assistance to meet the daily nutritional needs of residents. (b) The assisted living program shall have a mechanism to assist residents with shopping and/or preparation of meals in accordance with their needs and plans of care.		EP 6	The organization prepares foo light, moisture, and ventilation	od and nutrition products under proper conditions of sanitation, temperature, n.		
		EP 7	If the organization accommodates special diets, food and nutrition products are consistent with each resident's care, treatment, and services.			
(c) The assisted living program shall com	(c) The assisted living program shall comply with N.J.A.C. 8:36-10.4(a)1 and 2, 10.5(c)10 and 12, and 10.6. (d) The assisted living program shall review documentation that congregate kitchens in buildings in which meals are prepared for assisted living program residents comply with the provisions of N.J.A.C. 8:24, Retail Food Establishments and Food and Beverages Vending		The organization accommodates a resident's diet schedule, unless contraindicated.			
(d) The assisted living program shall revibuildings in which meals are prepared fo			When possible, the organization nutrition preferences, unless of (See also PC.01.02.01, EP 4)			
Machines Chapter XII of the New Jersey (e) The assisted living program shall ens	Sanitary Code. ure that a current diet manual shall be available in	EP 11	The organization stores food a light, moisture, ventilation, and	and nutrition products under proper conditions of sanitation, temperature, d security.		
each building in which the assisted living		EP 13	Staff assist those residents when	ho require help with dining.		
accordance with, but not limited to, the fo	(f) The assisted living program shall ensure that meals are planned, prepared and served in accordance with, but not limited to, the following:		Resident dining areas are sup	pervised consistent with residents' needs.		
	ere meals are prepared for assisted living program planned in advance. The same menu shall not be	EP 24	The organization promotes a according to similar abilities o	social environment during mealtime by seating residents with dementia or interests.		
	seven-day period. Menus shall be posted in a	EP 26	The organization monitors saf	fe storage of food that is brought into the facility by residents or their visitors.		

§8:36-23.13	LD.04.0	4.01.01 The organization complies with law and regulation.
	EP 3	Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.
	MM.03.	The organization safely stores medications. Note: This standard is applicable only to organizations that store medications at their sites.
	EP 2	For organizations that store medications: The organization stores medications according to the manufacturers' recommendations or, in the absence of such recommendations, according to a pharmacist's instructions.
	EP 3	For organizations that store medications: The organization stores controlled (scheduled) medications to prevent diversion, in accordance with law and regulation.
	EP 4	For organizations that store medications: The organization follows a written policy addressing the control of medication between receipt by an individual health care provider and administration of the medication, including safe storage, handling, wasting, security, disposition, and return to storage.
	EP 6	For organizations that store medications: The organization prevents unauthorized individuals from obtaining medications in accordance with its policy and law and regulation.
	EP 7	For organizations that store medications: All stored medications and the components used in their preparation are labeled with the contents, expiration date, and any applicable warnings.
	EP 8	For organizations that store medications: The organization removes all expired, damaged, and/or contaminated medications and stores them separately from medications available for administration.
	EP 18	For organizations that store medications: The organization inspects all medication storage areas

conspicuous place and a copy of the menu shall be provided to each resident. Menus, with

4. Where indicated in the health care plan nutrients and calories shall be provided for each resident, based upon current recommended dining allowances of the Food and Nutrition Board of the National Academy of Sciences, National Research Council, adjusted for age,

3. Diets served shall be consistent with the diet manual, the dietitian's instructions, if applicable, and, if necessary for special diets, shall be served in accordance with

changes or substitutes, shall be kept on file for at least 30 days;

sex, weight, physical activity, and therapeutic needs of the resident.

physicians' orders.

Number §8:36-23.13	New Jersey Standards		Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance			
§8:36-23.13 Pharmaceutical services			periodically	as defined by the	organization, to verify that medications are stored properly.			
accordance with physician's orders and	sist residents to obtain pharmaceutical services in with each resident's health service or general	MM.05.	MM.05.01.15 For organizations that do not operate a pharmacy but administer medications: The organization safely obtains prescribed medications.					
service plan. (b) The assisted living program shall comply with N.J.A.C. 8:36-11.3(a)1 and 2, 11.4(a) and (b), 11.5(a) and (b)2 through 4, (e) and (f).		EP 1			operate a pharmacy but administer medications: The organization follows a ions to meet the needs of the resident.			
(c) Assisted living program staff shall re- immediately to the assisted living progra with the reporting and documenting requ (d) For those residents who do not self-a	oort drug errors and adverse drug reactions m registered professional nurse who shall comply lirements of N.J.A.C. 8:36-11.5(e). administer medications, the assisted living program	EP 2	medications	from a pharmacy obtaining medicati	operate a pharmacy but administer medications: If the organization obtains that is not open 24 hours a day, 7 days a week, the organization follows a ions from another source for urgent or emergent conditions when the			
shall provide an appropriate and safe medication storage area, either in a common area or in the resident's housing unit, for the storage of medication. 1. The common storage area shall be kept locked when not in use. 2. The common storage area shall be used only for the storage of medications and medical supplies. 3. The key to the common storage area shall be kept on the person of the assisted living program employee on duty. 4. Each resident's medications shall be kept separated within the common storage area, with the exception of large volume medications which shall be labeled but may be stored together in the common storage area.	EP 4			operate a pharmacy but administer medications: When an unlabeled ganization, the organization takes action to have the medication correctly				
	MM.07.	.01.03	adverse drug rea Note 1: This star medications.	n responds to actual or potential adverse drug events, significant actions, and medication errors. Indard is applicable only to organizations that prescribe or administer Glossary for definitions of "adverse drug event" and "significant adverse				
extemporaneously applied pharmacy lab Drug Information for the Health Care Pro	ance with manufacturer's instructions, and/or pels and/or directions, and/or USP DI Volume I: ofessional, 2005, incorporated herein by reference, P DI Volume II: Advice for the Patient, incorporated	EP 1			be or administer medications: The organization follows a written process to adverse drug events, significant adverse drug reactions, and medication			
herein by reference, as amended and su for the Health Care Professional and US	upplemented. USP DI Volume I: Drug Information PDI Volume II: Advice for the Patient can be nedex, 6200 S. Syracuse Way, Suite 300,	EP 2	For organize notifying the medication	prescriber in the	be or administer medications: The organization follows a written process for event of an adverse drug event, significant adverse drug reaction, or			
Greenwood Village, CO 80111, (303) 48 6. All medications shall be kept in their cidentified.	6-6400. original containers and shall be properly labeled and	EP 3	For organizations that prescribe or administer medications: The organization complies with internal external reporting requirements for actual or potential adverse drug events, significant adverse drug reactions, and medication errors.					
§8:36-23.14		PC.02.0	02.09	Residents are practivities.	rovided with opportunities to participate in social and recreational			
	ivities shall be posted and offered daily for oup activities, on-site or off-site to meet the service	EP 1	The organiz		ents a variety of social and recreational activities according to their abilities			
	vide assistance in obtaining transportation services	EP 3	The organiz		nts to participate in social and recreational activities according to their			
for residents in accordance with N.J.A.C. 8:36-5.8(b).	RC.02.0	01.09	Resident record program at least	documentation includes the provision of and response to the activities quarterly.				
	EP 1	- The provis - The reside	ion of activities to ent's response to the	ent the following about the activity program in the resident's record: the resident based on the care plan, at least quarterly he activities based on the care plan, at least quarterly ary nurse of changes in the resident's response to an activity provided				
		RI.01.0	7.13		services are provided by the organization, the resident has the right to as appropriate to the resident's care or service plan.			

EP 1

The organization arranges transportation for the resident to and from physician or dentist appointments and

other activities identified in the resident's care or service plan.

Number §8:36-23.15	New Jersey Standards		Joint Commission Equivalent Number		Joint Commission Standards and Elements of Performance
§8:36-23.15		LD.04.	01.01	The organization	n complies with law and regulation.
§8:36-23.15 Resident records (a) The assisted living program shall comply with N.J.A.C. 8:36-15.1 through 15.6. (b) Whenever a resident dies, the assisted living program administrator or his or her designee shall document the date, cause of death, and location, if obtainable, in the resident's record and shall notify the resident's physician.		EP 3		ct on or comply with ion, certification, or	n reports or recommendations from external authorized agencies, such as regulatory bodies.
		RC.02.	01.15		documentation includes the provision of and response to medical are, and changes in the resident's condition.
		EP 4	If the resid		inization, the course of events leading up to the resident's death is
§8:36-23.16		RI.01.0	1.01	The organization	n respects the resident's rights.
	s, each assisted living program shall distribute and	EP 20		nization obtains from ghts and on change	n the resident written acknowledgement that they received information on es to these rights.
implement a statement of resident rights of N.J.A.C. 8:36-4.1.	and responsibilities consistent with the provisions	RI.02.0	1.01		n informs the resident about the resident's responsibilities related to nent, and services.
		EP 1	following: - Providing - Asking q - Following safe envire - Supporting with all wh	g information that facuestions or acknowled instructions, policionment for all individuals.	
		EP 2			resident about the resident's responsibilities in accordance with its policy. ent responsibilities is provided in writing and signed by both parties.

Number §8:36-23.17

New Jersey Standards

Joint Commission Equivalent Number

Joint Commission Standards and Elements of Performance

§8:36-23.17

§8:36-23.17 Reportable events

- (a) The assisted living program's contract or agreement with a publicly subsidized housing program site, or with an assisted living residence or comprehensive personal care home for which it provides services, shall include procedures for the site to notify the assisted living program of all building and physical plant emergencies such as, but not limited to, interruption for three or more hours of basic services such as heat, light, power, water, telephone and site staff.
- (b) The assisted living program shall notify the Department immediately by telephone at (609) 633-9034 or (609) 392-2020 if after business hours, followed within 72 hours by written confirmation, of the following:
- 1. Any interruption of basic building services, as noted in (a) above:
- 2. Any actual or expected interruption or cessation in assisted living program operations and services:
- 3. Termination of employment of the assisted living program administrator and the name and gualifications of his or her replacement;
- 4. Occurrence of all reportable infections and disease as specified at N.J.A.C. 8:57, among residents and, where known, at the program site;
- 5. Any deaths or accidents related to the program's services or activities and all residents who are determined to be missing, and all deaths among residents resulting from accidents in the publicly subsidized housing building or in assisted living residences or comprehensive personal care homes for which services are provided, or related to other building services. Written confirmation of this shall contain information about injuries to residents and/or program personnel, disruption of program and/or building services and extent of damages:
- 6. Where known all alleged or suspected crimes committed by or against residents, which have also been reported at the time of occurrence to the local police department; and 7. All suspected cases of abuse, neglect or exploitation of residents which have been
- reported to the State Long-Term Care Ombudsman.

EC.02.04.01 The organization manages medical equipment risks.

EP 11 The organization monitors and reports all incidents in which medical equipment is suspected in or attributed to the death, serious injury, or serious illness of any individual, as required by the Safe Medical Devices Act of 1990.

EM.02.02.01 As part of its Emergency Operations Plan, the organization prepares for how it will communicate during emergencies.

EP 4 The Emergency Operations Plan describes the following: How the organization will communicate with external authorities during an ongoing emergency.

IC.02.01.01 The organization implements its infection prevention and control plan.

- The organization promptly reports infection surveillance, prevention, and control information to local, state, and federal public health authorities in accordance with law and regulation.
 Note: Other Joint Commission expectations for reporting infection surveillance, prevention, and control information can be found in the sentinel event reporting procedures.
- EP 11 When the organization becomes aware that it received a resident from another organization who has an infection requiring action, and the infection was not communicated by the referring organization, it informs the referring organization.

Note: Infections requiring action include those that require isolation and/or public health reporting or those that may aid in the referring organization's surveillance.

LD.03.09.01 The organization has an organizationwide, integrated resident safety program.

EP 11 The leaders encourage external reporting of significant adverse events, including voluntary reporting programs in addition to mandatory programs.

Note: Examples of voluntary programs include The Joint Commission Sentinel Event Database and the US Food and Drug Administration (FDA) MedWatch. Mandatory programs are often state initiated.

LD.04.01.01 The organization complies with law and regulation.

EP 3 Leaders act on or comply with reports or recommendations from external authorized agencies, such as accreditation, certification, or regulatory bodies.

PC.01.02.09 The organization assesses the resident who may be a victim of possible abuse, neglect, or exploitation.

EP 7 The organization reports cases of possible abuse, neglect, and exploitation to external agencies, in accordance with law and regulation.
(See also RI.01.06.03, EP 3)

PI.03.01.01 The organization compiles and analyzes data.

EP 14 At least once a year, the leaders responsible for the organizationwide resident safety program review a written report on the results of any analyses related to the adequacy of staffing and any actions taken to resolve identified problems.

(See also LD.03.09.01. EP 10)

RI.01.06.03 The resident has the right to be free from neglect; exploitation; and verbal, mental, physical, and sexual abuse.

EP 3 The organization reports allegations, observations, and suspected cases of neglect, exploitation, and abuse to appropriate authorities based on its evaluation of the suspected events and in accordance with law and regulation.
(See also PC.01.02.09. EPs 6. 7)

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Number §8:36-23.18	New Jersey Standards	Joint Commission Equivalent Number			Joint Commission Standards and Elements of Performance
§8:36-23.18		IM.02.0	01.01	The organization	n protects the privacy of health information.
§8:36-23.18 Other requirements (a) The assisted living program shall have a mechanism to provide information and referrals to other levels of care, as required by a resident. All necessary resident information shall also be transferred in accordance with the program's confidentiality requirements and with all applicable State and Federal laws and regulations. (b) Records and information regarding the individual resident shall be considered confidential and the resident shall have the opportunity to examine such records, in		EP 3	limited by it	zation uses health s policy on privacy RI.01.01.01, EP 7)	
		EP 4	with law an	cation discloses he d regulation. RI.01.01.01, EP 7)	alth information only as authorized by a resident or as otherwise consistent
accordance with facility or program policie	es. The written consent of the resident shall be	LD.04.0	01.01	The organization	n complies with law and regulation.
obtained for release of his or her records to any individual outside the facility or program, except in the case of the resident's transfer to another health care facility, or as required by law, third-party payor, or authorized government agencies. (c) The assisted living program and each publicly subsidized housing unit in which it provides services shall develop written policies and procedures to assure substantial compliance with N.J.A.C. 8:36-14, 17 and 18.	EP 3		t on or comply with n, certification, or	reports or recommendations from external authorized agencies, such as regulatory bodies.	
	PC.02.	02.01	The organization resident's needs	n coordinates the resident's care, treatment, and services based on the s.	
	EP 1	other intern		ocess to receive or share resident information when the resident is referred to iders for care, treatment, or services. 1, 8)	
		EP 2	the giver ar Note: Such any recent	d receiver of resid information may in	nclude the resident's condition, care, treatment, medications, services, and nges to any of these.
		PC.04.	02.01	information abou	is transferred to a higher level of care, the organization gives ut the care, treatment, and services provided to the resident to other s who will provide the resident with care, treatment, and services.
	EP 1	treatment, a - The reaso - The reside - A summar - The reside - A list of co	and services to the n for the resident's ent's physical and property of care, treatments ent's progress towa	psychosocial status nt, and services it provided to the resident ard goals is or referrals made or provided to the resident	
		EP 8	providers a - A complet - Successfu - Successfu - Identificati - Effective p - The reside - Advanced	the time of transfe e list of medication il communication to il personalized anx on of potential und personalized appro	ns echniques kiety-reducing interventions that may promote a feeling of safety derlying cause(s) of behavioral expressions eaches to care asory, and physical capabilities