



Peer Insights:

Why We Chose
The Joint Commission
for Our Assisted Living
Community

Your Speaker

The Joint Commission



Monnette Geronimo

is the Associate Director of the Assisted Living and Nursing Care Center Services of The Joint Commission.

Monnette assists and guides organizations as they evaluate and move forward toward achieving Joint Commission Assisted Living Community accreditation. She advises senior living leadership on how their organization can leverage Joint Commission accreditation and other Joint Commission enterprise solutions to achieve business objectives and create value for their organization.

Your Speakers

Arrow Senior Living/The Wildwood Senior Living



Dan Shields CNHA, FACHCA

is the Executive Director of Arrow Senior Living and has led The Wildwood Senior Living in Joplin, Missouri. In 2023, The Wildwood became the first US

senior living community to achieve Joint Commission Memory Care Certification for Assisted Living Communities. With over 30 years in the field, Dan holds certifications as a nursing home administrator and assisted living administrator and has served as an officer of the American College of Health Care Administrators.



Ally Arguello CNA, CMA

Ally Arguello serves as the Memory Care Director at The Wildwood Senior Living. With over seven years of dedicated experience, she holds a certification as a

Dementia Care Practitioner and has a background in healthcare as both a CNA and CMA. Ally discovered her passion for working with the geriatric community through her healthcare experience. Over her five-year tenure at Arrow Senior Living, she has had the honor of contributing her expertise across various memory care neighborhoods.

Your Speakers

Hooverwood Living



Evan Lubline

Evan Lubline is the President and Chief Executive Officer of Hooverwood Living where he has helped transform it from a long-term nursing home into a full range of senior services

including assisted living, hospice and home care. Evan has helped open Indiana's only elder abuse shelter and was awarded the 2022 Young Executive of the Year Award which honors under-45 executives who have demonstrated significant potential in healthcare management. Evan is a board member of Leading age Indiana and is the current treasure of the Association of Jewish Aging Services (AJAS).

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Paula Curran

RN, BSN, HFA

Paula is the Director of Risk Management/Special Projects—her most recent project being the Joint Commission Accreditation of Kraft Commons Assisted

Living. Paula is a Registered Nurse with 27 years experience in hospital administration, including cardiac stepdown, surgery, PACU, gerontology and bariatric surgery. In 2005, she became a surveyor for the Indiana State Board of Health and has since worked in long term care facilities as an ADON, DON, Administrator and Nursing Compliance Officer when she joined Hooverwood Living in 2018.

Your Speakers

Providence Life Services/Victorian Village



Megan Tengerstrom MJ, MHA, LNHA

Megan is currently the Vice President of Operations at Providence Life Services which has communities in Illinois, Indiana, and Michigan. Providence offers

independent living, assisted living, memory care, long term care, skilled nursing, hospice, and home health services. Megan is a Licensed Nursing Home Administrator and has a Bachelors in Healthcare Leadership and a Masters in Healthcare Administration from the University of St. Francis and a Masters in Jurisprudence in Health Law from Loyola University Chicago School of Law.



Jackie Terpstra LNHA

Jackie currently serves as Executive Director of Victorian Village, a campus that includes assisted living, memory care assisted living,

independent living, skilled nursing, post-acute rehabilitation, and independent living townhomes. Jackie has been involved in Joint Commission accreditation on the skilled level since the 1990's and is proud most recently to have been a part of the team that secured both accreditation and memory care certification for the Assisted Living Memory Care Neighborhood at Victorian Village, in late August 2023.

Question #1

Why accreditation and why
The Joint Commission?

Question #2

What steps did you take to convince your colleagues to pursue accreditation?

Question #3

How did you prepare
for the visit?

Question #4

Any specific tools or resources that were helpful?

Question #5

What stood out most to you about the onsite survey experience?

Question #6

Can you give an example of certain standards impacting change?

Question #7

How did you handle any requirements for improvement?

Question #8

Name one key improvement that was a direct result of your accreditation process.

Question #9

What advice and tips do you have for your colleagues?

Questions?

As We Conclude

Last Minute Reminders and Resources



SUBMIT YOUR FEEDBACK

Please complete a brief survey upon exit from today's presentation.



ACCESS WEBINAR MATERIALS

A recording and PDF of today's webinar will be emailed to all attendees.



CONTACT US!

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Thank you!

Addendum Slides

Basics of ALC

Accreditation and

Memory Care

Certification

Accreditation Standards

Standards Chapters

- Standards focus on staff, resident and daily organizational functions and processes that are essential to providing **consistent high quality, safe care**
- Standards are designed to be **reasonable, achievable and surveyable**



Performance Measures

The 5 Measures

Advanced Care Plan/
Surrogate Decision
Maker

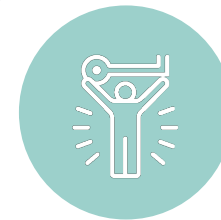


Resident Falls

Off-Label
Antipsychotic
Drug Use



Performance
Measures



Resident Preferences
and Goals of Care



Staff Stability

Dementia Care, Elevated

Memory Care Certification

Be a part of history. Having launched its first-ever memory care certification for assisted living communities this July, The Joint Commission is collaborating with the Alzheimer's Association to recognize providers meeting evidence-based dementia care standards.

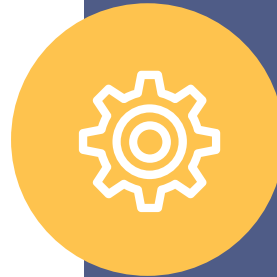
Providers will be recognized via a unique designated certification mark of distinction and will also be included in the Alzheimer's Association Community Resource Finder.

[Learn More.](#)



Improve

To help improve quality and safety in dementia care in skilled nursing and assisted living facilities.



Evaluate

To evaluate ongoing standards, performance measures and quality improvement initiatives.



Educate

To provide education programs and presentations and share data with the public.

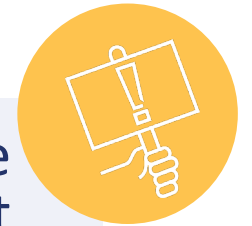
Memory Care Certification for Assisted Living Communities

Memory Care Topics

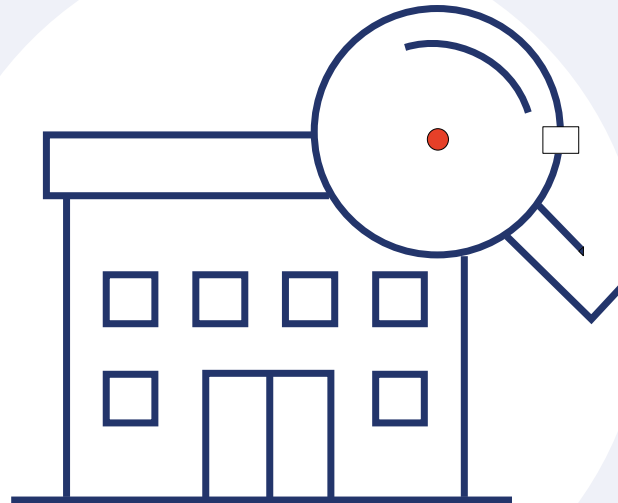
Focus Areas



Provision and record of care



Safe and supportive physical environment and emergency management



Leadership/Staff knowledge and competency



Medication Management

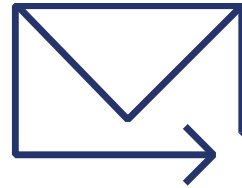
Steps to Accreditation

Process Map to the Gold Seal



STEP 1

Explore your options with us; access the ALC standards



STEP 2

Submit your application & deposit



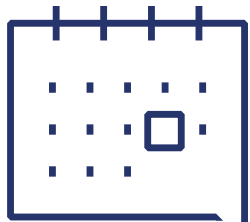
STEP 3

Review standards & address any identified gaps in standards compliance



STEP 4

Access applicant tools and resources & prepare for your initial onsite survey



STEP 5

Participate in your survey



STEP 6

Complete any post-survey follow up to receive your accreditation decision



STEP 7

Celebrate & publicize your accomplishment

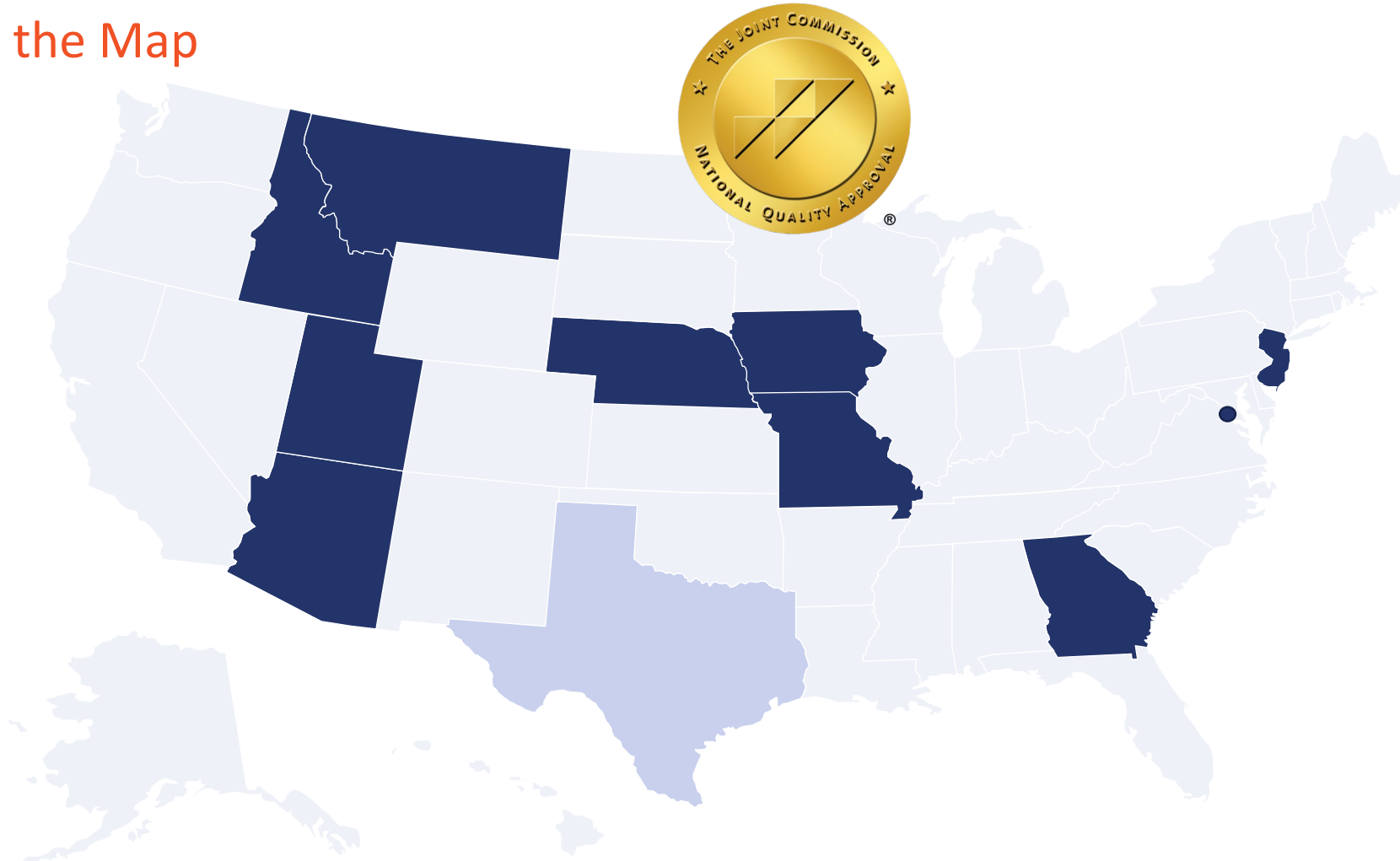


STEP 8

Maintain survey readiness

State Licensing Leveraging Accreditation

On the Map



Current State Recognitions

- Arizona
- District of Columbia
- Georgia
- Idaho
- Iowa
- Missouri
- Montana
- Nebraska
- **NEW** New Jersey
- Utah

Actively Engaging

- Texas

Resources and Tips

Tools to Guide You Every Step of the Way

